

**ONTARIO  
SUPERIOR COURT OF JUSTICE**

**COMMERCIAL LIST**

**IN THE MATTER OF THE *COMPANIES' CREDITORS*  
*ARRANGEMENT* ACT, R.S.C. 1985, c. C-36, AS AMENDED**

**AND IN THE MATTER OF A PLAN OF COMPROMISE OR  
ARRANGEMENT OF NELSON EDUCATION LTD. AND  
NELSON EDUCATION HOLDINGS LTD.**

Applicants

**TRANSCRIPT BRIEF**

**(Sale Approval Motion and RBC Motion returnable August 13, 2015)  
Volume II – Evidence of Les Vowell**

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2 ONTARIO  
3 SUPERIOR COURT OF JUSTICE  
4 COMMERCIAL LIST

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6 ARRANGEMENT ACT, R.S.C. 1985, AS AMENDED  
7 AND IN THE MATTER OF A PLAN OF COMPROMISE OR  
8 ARRANGEMENT OF NELSON EDUCATION LTD. AND NELSON  
9 EDUCATION HOLDINGS LTD.

Applicants

10 CROSS-EXAMINATION OF LES VOWELL  
11 on his two Affidavits sworn July 13 and July 21, 2015,  
12 held at the offices of ASAP Reporting Services Inc.,  
13 333 Bay Street, Suite 900, Toronto, Ontario,  
14 on Wednesday, August 5, 2015, at 10:03 a.m.

15 APPEARANCES:

16 Jessica Kimmel on behalf of the Applicants  
17 Caroline Descours

18 Robert W. Staley on behalf of Wilmington Trust,  
19 Sean H. Zweig National Association, as the  
20 William A. Bortolin First Lien Agent, Cortland  
Capital Market Services LLC, as  
The Supplemental Agent, and the  
First Lien Steering Committee

21 John L. Finnigan on behalf of Royal Bank of  
22 D.J. Miller Canada  
23 Kyla E.M. Mahar

24 Evan Cobb on behalf of the Monitor, FTI  
25 Consulting Canada Inc.

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Toronto, Ontario

--- Upon commencing on Wednesday, August 5, 2015

at 10:03 a.m.

AFFIRMED: Les Vowell

CROSS-EXAMINATION BY MS. KIMMEL:

1 Q. Good morning, Mr. Vowell.

2 We are here today to ask you  
3 some questions about two affidavits that you have  
4 sworn, and I just want to confirm that you have

5 got those in front of you. There is an affidavit  
6 that you swore on July 13th and another one that  
7 you swore on July 21st of this year; is that  
8 right?

9 A. That's correct.

10 Q. And I take it you had an  
11 opportunity to review those affidavits before you  
12 swore them?

13 A. Yes, I did.

14 Q. And have you reviewed  
15 them again before coming here today?

16 A. I reviewed them last  
17 night.

18 Q. And do you have anything  
19 that you would like to correct or change?

20 A. No, I don't. No.  
21  
22  
23  
24  
25

1           5                   Q.   Now, if you could take a  
2       look at the July 21st affidavit, and that's in  
3       something called a Responding Motion Record, I  
4       believe.

5                           A.   Okay.

6           6                   Q.   You have that?

7                           A.   I think so, one second  
8       here.   Responding July 21st, yes.

9           7                   Q.   Okay.   And just, I just  
10      want to ask you some questions about your position  
11      and I thought this would be helpful to have it in  
12      front of you.

13                           A.   Okay.

14           8                   Q.   It says here that you are  
15      the managing director of RBC Capital Markets; is  
16      that right?

17                           A.   That's correct.   Though I  
18      should clarify, "Capital Markets" is really like a  
19      trade name, if you will.   So the loan is booked  
20      under Royal Bank of Canada.   And that is who I  
21      work for is the Royal Bank of Canada, but my  
22      business card will have "Capital Markets" on it.

23           9                   Q.   Okay, and that is one  
24      thing I just wanted to clarify.

25                           So when you say you are



1 facility is within my responsibility, but all my  
2 activities have been focussed on the second lien  
3 not on the first lien.

4 12 Q. But you still have  
5 responsibility --

6 A. Yes.

7 13 Q. -- for both?

8 A. For both.

9 14 Q. I am just going to say  
10 this, because I don't want the Court reporter to  
11 get super annoyed with us, if you could just let  
12 me finish my questions before you answer, even if  
13 you know where I am headed, it will just be easier  
14 for her. Okay?

15 A. Okay.

16 15 Q. So is there somebody else  
17 at Royal Bank who is more responsible than you or  
18 who has been more active in respect of the first  
19 lien loan?

20 A. No.

21 16 Q. Okay. Are there people  
22 in Canada who are involved in these loans?

23 A. Ray Chang, who will be  
24 the first person to review my credits. And then  
25 the size of the credit is outside his limit, so

1 Bruce Campbell, who was the senior VP at the time,  
2 would be the signing authority on that -- or the  
3 final signing authority.

4 17 Q. And, again, they both are  
5 with -- in terms of their responsibilities, when  
6 you talk about the "credit", you are talking about  
7 both the first lien and second lien facilities?

8 A. That is correct.

9 18 Q. When did you become  
10 responsible for "this account", as you say?

11 A. October 2012.

12 19 Q. And did you take that  
13 over from somebody else?

14 A. Yes. It was managed down  
15 here Bill Caggiano, he was the account manager or  
16 the senior manager on the file.

17 20 Q. And what led to you  
18 taking over?

19 A. There was a sale of the  
20 Second Lien Note by the field, I think they sold a  
21 \$5 million tranche, they sold it at 65 cents on  
22 the dollar. When a -- from an accounting  
23 perspective, if you trade a loan below 90 cents,  
24 it is deemed to be, at the time, a loan loss, and  
25 the entire book has to be marked to market to 65

1 cents, or the second lien, I should say.

2 And then in October, in the  
3 October credit, that is where you will see the  
4 recommendation from PCL of I think it was \$55  
5 million, and that reflects the mandatory provision  
6 we had to take at that time.

7 21 Q. And I take it you took it  
8 over at that time because you specialize in  
9 problem loans, if I can put it that way?

10 A. Well because the field  
11 inadvertently created a loan loss, they have no  
12 authority to do that and so automatically that  
13 moves over to me. So, yes, when the loans go bad,  
14 if you will, they move to me.

15 22 Q. Okay.

16 MR. FINNIGAN: We like to call  
17 them special.

18 MS. KIMMEL: Everybody is so  
19 sensitive.

20 (Laughter)

21 BY MS. KIMMEL:

22 23 Q. I take it because of what  
23 you specialize in, if I can put it that way, you  
24 have some experience with litigation and  
25 insolvency proceedings relating to loans and

1 restructuring of loans?

2 A. Surprisingly not.

3 Actually 34 years of banking, this is the first  
4 time.

5 24 Q. Really? All right. So  
6 you, I guess, will pride yourself, then, in your  
7 success at negotiating out of those situations; is  
8 that fair to say?

9 A. I don't think -- I have  
10 never been to trial before.

11 25 Q. Right.

12 A. So this is the first  
13 time. So it isn't -- I like to think that I am a  
14 reasonable person and that we can, we come to  
15 conclusions that are acceptable to everybody.

16 26 Q. So that is what I mean.  
17 You sort of pride yourself in your ability to  
18 negotiate your way out of those litigation  
19 situations --

20 A. Yes.

21 27 Q. -- correct?

22 A. I think negotiate a  
23 mutually accepted compromise. Because, like I  
24 said, litigation I haven't been involved in  
25 before.



1           28                   Q.    But I take it you always  
2           understand that if you can't negotiate a mutually  
3           acceptable compromise or settlement that  
4           litigation is a prospect?

5                           A.    Bankruptcy is a prospect,  
6           yes.

7           29                   Q.    Insolvency proceedings?

8                           A.    Yes, yes.

9           30                   Q.    Okay.  So in this same  
10          affidavit that we were just looking at, the  
11          July 21st affidavit, if we can just look at  
12          paragraph 2 for a minute.  I just want to focus on  
13          one aspect of what you say here.

14                          A.    Um-hmm.

15          31                   Q.    You say the affidavit is  
16          sworn on behalf of Royal Bank of Canada, you say,  
17          in response to a motion which you describe as the  
18          sale motion brought by the Applicants; do you see  
19          where I am reading from?

20                          A.    Yes.

21          32                   Q.    So I just want to focus  
22          on the word "response", if I could, for a moment.

23                                   My understanding is that the  
24          Royal Bank of Canada is taking no position on the  
25          sale approval aspect of the Applicants' motion,

1       neither consenting nor opposing; is that your  
2       understanding?

3                           A.    That's my understanding.

4       33                   Q.    Okay.

5                           A.    At this time.  I should  
6       qualify that.

7       34                   Q.    Now just dealing with  
8       some of -- you have described, if you look at the  
9       rest of paragraph 2 which starts on the next page,

---

10       you have described the various aspects of the  
11       relief that's being sought by the Applicants on  
12       this motion, and I would just like to look at one  
13       particular aspect of it, if we could, it's  
14       subparagraph G of paragraph 2 of your affidavit,  
15       but it is actually on page 3.

16                           And is this in your list of  
17       things that are being sought on the motion --

18                           A.    Um-hmm.

19       35                   Q.    -- and this description  
20       is, if I can just summarize it, in connection with  
21       a release of claims as between and among various  
22       parties including the First Lien Agent, the  
23       Applicants, the First Lien Lenders and various  
24       officers, directors, employees, advisors, et  
25       cetera; do you see that?

1 A. Yes.

2 36 Q. Now just so I understand  
3 the bank's position, is the bank opposing the  
4 granting or ordering of that release?

5 MR. FINNIGAN: I am sorry, can  
6 you just repeat your question?

7 BY MS. KIMMEL:

8 37 Q. Is the bank opposing the  
9 granting or ordering of that release?

10 MR. FINNIGAN: Yes, is the  
11 answer.

12 BY MS. KIMMEL:

13 38 Q. And is the basis for the  
14 opposition of that request that the bank would  
15 like to preserve its position with respect to the  
16 amounts that are being claimed and the relief  
17 being claimed in its motion that's also returnable  
18 on the 13th of August?

19 MR. FINNIGAN: Well that's  
20 really, that's a factual question. The position  
21 that we take will be set out in the factum that  
22 will be prepared after these examinations are  
23 completed. So I don't really know that's a  
24 question for the witness.

25 BY MS. KIMMEL:

1 39 Q. There is a question for  
2 the witness in here, and I will just cut straight  
3 through it so you can tell me if you are prepared  
4 to answer it or not.

5 I would like to know what  
6 claims or matters RBC is seeking to preserve by  
7 way of its opposition to this release? Is it  
8 opposed to it because it doesn't want to  
9 participate in this release and is it because

---

10 there are certain underlying claims that it is  
11 seeking to preserve?

12 MR. FINNIGAN: It's not  
13 appropriate, in our view, the argument would be to  
14 have such a release where there is not a plan.

15 BY MS. KIMMEL:

16 40 Q. So that is a legal  
17 position?

18 MR. FINNIGAN: That's the  
19 legal position that we will be asserting, yes.

20 BY MS. KIMMEL:

21 41 Q. And I want to know,  
22 though, just as a factual matter, does RBC object  
23 to its inclusion in that release because it is  
24 seeking to preserve certain of its claims,  
25 underlying claims?

1                   MR. FINNIGAN: The position is  
2                   it's simply inappropriate for such a release to be  
3                   given in this context. And if that includes the  
4                   preservation of claims, I guess that would be the  
5                   effect of not having a release, any claims that  
6                   existed would be preserved. But we have advanced  
7                   a motion setting out the relief that we seek. So  
8                   if there are -- if there is no release, as we say  
9                   there should not be, then the parties will retain  
10                  any and all rights that they have.

11                   BY MS. KIMMEL:

12                  42                   Q. And are the claims that  
13                   RBC would seek to preserve those which are  
14                   reflected in its motion?

15                   MR. FINNIGAN: It would  
16                   include those claims.

17                   BY MS. KIMMEL:

18                  43                   Q. But you are not limiting  
19                   it to those?

20                   MR. FINNIGAN: No, we are  
21                   not --

22                   BY MS. KIMMEL:

23                  44                   Q. Are you aware of any  
24                   other claims, Mr. Vowell, other than the ones in  
25                   RBC's motion that it has against the Applicants,

1 and its officers, directors, employees, advisors?

2 A. At this point in time, I  
3 don't know of any other.

4 45 Q. Let's just turn to look  
5 at what RBC is seeking in that motion. It's in  
6 the motion record, and you conveniently summarize  
7 it in your affidavit, your July 21st affidavit.

8 MR. FINNIGAN: So same  
9 document?

---

10 BY MS. KIMMEL:

11 46 Q. It's actually the other  
12 document.

13 A. This one, July 13th?

14 47 Q. Sorry, yes, I should have  
15 said the July 13th affidavit.

16 And in paragraph 2 you  
17 summarized your understanding of the relief that  
18 RBC is seeking in this motion; correct?

19 A. Yes, yes.

20 48 Q. And if we just look at  
21 the first item, the first item, (a), is that RBC  
22 is seeking a direction against Nelson Education  
23 Ltd. to pay RBC, in RBC's capacity as the Second  
24 Lien Agent pursuant to the second lien --

25 A. I am sorry, you said

1        "(a)" and I looked at page, which page are you on?

2        49                    Q.    Page 2, we are in the  
3        July 13th affidavit. You might be in the wrong  
4        affidavit, it is confusing. Or maybe you are in  
5        the Notice of Motion.

6                            A.    "The motion is in order  
7        for"?

8                            MS. MAHAR: Go to Tab 2.

9                            THE WITNESS: Tab, 2, okay.

10                            BY MS. KIMMEL:

11        50                    Q.    So this is your affidavit  
12        where you summarized the relief?

13                            A.    Yes, okay. I saw you  
14        were on a different page than I was.

15        51                    Q.    Okay. So in, (a), one of  
16        the things that RBC is seeking is a direction  
17        against Nelson Education, and this is something  
18        that RBC seeks in its capacity as the Second Lien  
19        Agent; is that right? According to what you say  
20        here?

21                            A.    Yes.

22        52                    Q.    And what RBC wants here  
23        is a payment of, I will say, the approximate  
24        amount of 1.3 million Canadian, which according to  
25        your affidavit is the costs and expenses of

1 professional fees incurred by the Second Lien  
2 Agent prior to the CCAA filing; is that right?

3 A. Correct.

4 53 Q. Are these amounts that  
5 RBC has, in fact, paid? All these amounts,  
6 1.3 million Canadian, is it RBC that's paid those  
7 to the professional advisors?

8 A. With the exception of one  
9 Second Lien Lender, approximately this has been  
10 paid.

11 54 Q. What do you mean by that?

12 A. I am going back,  
13 certainly as of December 31st, everything was  
14 paid. And then we have been current on our legal  
15 bills up until this point in time.

16 So the answer is yes.

17 55 Q. What did you mean by the  
18 exception of one Second Lien Lender Group?

19 A. There is one Second Lien  
20 Lender Group that accounted for, I want to say, 1  
21 per cent of the Second Lien Facility that did not  
22 pay their pro rata share.

23 56 Q. Do you know which one  
24 that was?

25 A. I do.



1 57 Q. Who was it?

2 A. Pxxxxxxxxxxx.

3 MR. FINNIGAN: I thought we  
4 weren't getting into the names of the lien  
5 holders?

6 MS. KIMMEL: Sorry, I didn't  
7 know if that was confidential. I knew the first  
8 lien was, I didn't know if the second lien --

9 MS. MAHAR: They are both a  
10 First Lien Lender and a Second Lien Lender.

11 MS. KIMMEL: Okay, well that  
12 was one of the questions. Let's strike the name.

13 BY MS. KIMMEL:

14 58 Q. We will call them "Second  
15 Lien Lender Group, P", but as your counsel has  
16 indicated, that's a Second Lien Lender that is  
17 also a First Lien Lender; correct?

18 A. That's my understanding.

19 59 Q. And they are the only  
20 ones that haven't paid their share of these agency  
21 fees, agent fees -- the Second Lien Agent fees?

22 A. Correct.

23 60 Q. Okay. So if we can then  
24 look at the next aspect of the relief that is  
25 being sought in subparagraph (b) of your

1 affidavit, paragraph 2.

2                   You want a direction, again,  
3 that an amount be paid to RBC in its capacity as  
4 Second Lien Agent for accrued and unpaid interest  
5 under the second lien credit agreement outstanding  
6 as at the CCAA filing, and for this the amount you  
7 claim is US 15.4 million?

8                   A. Correct.

9   61               Q. Okay. And, again, that's

---

10 in RBC's capacity as Second Lien Agent that you  
11 are seeking that payment?

12                  A. Right, to be distributed  
13 to all the lenders.

14   62               Q. Correct, okay.

15                  Now this is effectively the  
16 accrued interest that RBC has calculated starting  
17 with the partial payment that was in respect of  
18 the quarterly interest from March of 2014. You  
19 received part of that, but there was still part  
20 that was not paid for that quarterly payment;  
21 correct?

22                  A. That is correct.

23   63               Q. And then all of the  
24 quarterly payments after that up to the CCAA  
25 filing date, that's what's included in this

1 number; correct?

2 A. Yes. So to be clear,  
3 it's everything up to the that date, from  
4 March 31st on, less the \$350,000 that was paid.

5 64 Q. That was paid in March of  
6 2014?

7 A. That's correct.

8 65 Q. Okay.

9 You have set out, and we don't  
10 need to go into great detail, but the precise  
11 manner in which that is calculated is included in,  
12 I think, Schedule F of your --

13 MR. FINNIGAN: Yes, it's at  
14 Exhibit F.

15 BY MS. KIMMEL:

16 66 Q. Exhibit F, I am sorry, of  
17 your affidavit. Is that right?

18 A. That is correct.

19 67 Q. And you are careful to  
20 note in Exhibit F, you see Note 1, that the  
21 interest rate being used is based upon the  
22 non-default rate of interest under the second lien  
23 credit agreement?

24 A. That is correct.

25 68 Q. Okay, thank you.

1                   Now, the next thing that you  
2 describe in your affidavit as relief that RBC is  
3 seeking on this motion is in subparagraph 2(c).  
4 Now this relief, RBC is claiming in its capacity  
5 as a lender under the first lien credit agreement;  
6 correct?

7                   A.     Correct.

8     69            Q.     So this is in a different  
9 capacity than the other two claims?

---

10                  A.     Correct.

11     70            Q.     Right, and this is a  
12 claim for what you calculate to be US 1.6 million,  
13 which you describe as the RBC consent fee. And  
14 this is what you say RBC should be paid in respect  
15 of the consent fees that have been paid by the  
16 Applicants under the September support agreement  
17 with the first lien, the consenting First Lien  
18 Lenders; correct?

19                  A.     Correct.

20     71            Q.     And just so we have it  
21 clearly on the record, RBC is not one of the  
22 consenting lenders under that September support  
23 agreement?

24                  A.     We did not consent;  
25 correct.

1           72                   Q.    And you say that you  
2           want, there is a component called "the early  
3           consent fee", and "the additional consent fee",  
4           the total of which adds up to your approximately  
5           US 1.6 million?

6                               A.    That is correct.

7           73                   Q.    Are you familiar with the  
8           breakdown that approximately 878,000 of what RBC  
9           is claiming relates to the early consent fee and  
10          the rest of it relates to the additional, are  
11          those numbers familiar to you?

12                              A.    We calculated those  
13          numbers, I think they were in attachments. Can I  
14          check this?

15          74                   Q.    Yes. Exhibit G. Maybe  
16          you can just tell me, as I read your exhibit, the  
17          amount that you are calling the initial consent  
18          fee that RBC wants to be paid is the total of the  
19          first two numbers on the bottom, 629,314 plus  
20          249,000?

21                              A.    I am sorry, that is  
22          correct.

23          75                   Q.    Yes, so that adds up to  
24          about 878,000?

25                              A.    Yes.

1       76                   Q.    And that is the initial  
2       consent fee or --

3                   A.    Well there is the initial  
4       consent fee, which I believe is 2 per cent of the  
5       loan amount, and then the ongoing consent fee was  
6       a rounding up of the interest rate to ensure a 10  
7       per cent fee is paid to the First Lien Lenders.

8       77                   Q.    Well that is what you  
9       describe it as, the rounding up of the interest?

---

10                   A.    Well if I am wrong, I  
11       will stand corrected.

12       78                   Q.    I am just trying to get  
13       from you the math.  Because in your -- the way you  
14       have described this in your affidavit, you speak  
15       about the fact that you want a total amount, but  
16       you break it down in the schedule.  So you have  
17       the initial consent fee, and I just want to be  
18       clear.  The initial consent fee that you are  
19       talking about is the total or the aggregate of the  
20       two amounts which equals 878,705 approximately?

21                   A.    That is how we have  
22       calculated it, correct.

23       79                   Q.    And the rest of it that  
24       you are claiming is what you call this "ongoing  
25       consent fee"?

1 A. Correct.

2 80 Q. And I take it, in respect  
3 of this relief, this relief that is being sought  
4 for the RBC consent fee in RBC's capacity as a  
5 First Lien Lender, this isn't any amount that RBC  
6 is going to be sharing with any of the Second Lien  
7 Lenders, RBC is keeping this for itself?

8 A. That is correct.

9 81 Q. And I take it you will  
10 agree with me that from RBC's perspective, this  
11 part of RBC's motion has nothing to do with the  
12 second lien credit agreement and has nothing to do  
13 with RBC's role as the Second Lien Agent?

14 A. Other than the -- how the  
15 intercreditor agreement impacts on the fee, no.

16 82 Q. Now just to come to sort  
17 of a conclusion of everything that's being sought  
18 by RBC in its motion, if you go to, then,  
19 subparagraph 2(d) of your affidavit. What you are  
20 asking for in respect of all of these amounts that  
21 are being claimed that we have now just reviewed,  
22 so it would include the Second Lien Agent fees,  
23 the Second Lien Agent interest and the RBC consent  
24 fee, RBC is asking that this be paid in advance of  
25 the conclusion of the sale transaction that the

1 Applicants are seeking to effect; correct?

2 A. Paid in advance, that is  
3 correct.

4 83 Q. So you want this money  
5 paid before the assets of the Applicants are  
6 transferred to the purchaser company?

7 A. Correct.

8 84 Q. So you will agree with me  
9 that if -- whatever amounts are paid, would come

10 out of the overall recoveries to the First Lien  
11 Lenders if the transaction proceeds?

12 A. I would agree that the  
13 pool is smaller. But at the same time, the First  
14 Lien has benefited from the breach of the contract  
15 and the non-payment of the interest, the second  
16 lien interest and fees to date -- or to the CCAA  
17 filing.

18 85 Q. The rights are what they  
19 are, the Court will decide that.

20 The amounts, you will agree  
21 with me, that whatever gets paid comes out of the  
22 pool of assets that is going to the purchaser?

23 A. Yeah, and the discussion  
24 is: Should the pool of assets have been as big as  
25 they are now or should they have been smaller?



1 And that is the argument before the Court.

2 86 Q. Right, and the Court will  
3 decide that obviously.

4 A. Hopefully favourably.

5 87 Q. Just so I understand it,  
6 does RBC have an internal mechanism for keeping  
7 separate its different activities under, on the  
8 one hand, the first lien credit agreement, on the  
9 other hand, the second lien credit agreement?

10 A. Not so much between the  
11 first and the second, per se. But the bank does  
12 have a trading desk, and they may buy or sell or  
13 trade Nelson debt, there is a Chinese wall there.  
14 So on my credits you will see a \$10 million  
15 designated limit to the trading desk, but I am not  
16 privy to whether they hold \$10 or \$10 million.

17 So there would be that between  
18 the public and non-public.

19 But between the first and the  
20 second, as long as it's private there is no  
21 distinction.

22 88 Q. Right. And do you have  
23 any system for keeping separate documents or  
24 information that you have in relation to the first  
25 lien loan, keeping those separate from your

1 activities and how you behave in connection with  
2 the second lien loan or is it all just mixed  
3 together in your head?

4 A. At this point in time, I  
5 would say it's a fair statement, it's mixed  
6 together in my head.

7 89 Q. Okay.

8 A. Now the only caveat I  
9 would add to that, is anything I learn from the  
10 first lien website or the IntraLinks, I have never  
11 posted to the Second Lien Lender Groups.

12 90 Q. And I wanted, just as an  
13 example, if you have Exhibit 9 from yesterday's  
14 examination of Mr. Nordal. I just want to -- this  
15 is a good example, to get an understanding of how  
16 this works.

17 A. Okay, yes.

18 91 Q. So this, which is Nelson  
19 Education consolidated financial statements, they  
20 are called Special Purpose Financial Statements  
21 from PricewaterhouseCoopers, we have marked this  
22 as a special confidential exhibit, but for  
23 purposes of what I want to ask you about we can  
24 treat it the same as we did yesterday with  
25 Mr. Nordal.

1 I take it you are familiar with  
2 these special purpose financial statements?

3 A. I have never seen that  
4 designation before.

5 92 Q. Sorry, I meant this  
6 actual document.

7 A. Oh, I am sorry. I am  
8 sorry. Yeah, I have looked through this document,  
9 yes.

10 93 Q. And you got this on the  
11 First Lien Lender IntraLinks website?

12 A. That is correct.

13 94 Q. And you understand, from  
14 what you just said to me, that you are not allowed  
15 to share this with the Second Lien Lenders; right?

16 A. I am -- I can only share  
17 with the Second Lien Lenders what is sent to me as  
18 Second Lien Agent.

19 95 Q. And this document,  
20 Exhibit 9, was only given to you in your capacity  
21 as a First Lien Lender; correct?

22 A. Correct.

23 96 Q. So you are not allowed to  
24 use this document, Exhibit 9, to your  
25 understanding, for any purpose with respect to the

1 second lien credit agreement; correct?

2 A. I don't have that  
3 understanding.

4 97 Q. You think you can use it  
5 with respect to the second lien credit agreement?

6 A. We haven't shared it, but  
7 the company is obligated to share their  
8 financial -- are contractually obligated to share  
9 their financial information with the Second Lien  
10 Lenders. They have not yet, but.

11 98 Q. So absent -- you don't  
12 have any permission from anybody right now to use  
13 this document or to share this document with the  
14 other Second Lien Lenders; correct?

15 A. The Royal Bank would not  
16 post anything to the Royal Bank -- as Second Lien  
17 Agent to the other lenders unless specifically  
18 requested to by the company.

19 99 Q. Okay. And so you don't  
20 have any permission right now to share this with  
21 the Second Lien Lenders, but is it your  
22 understanding, sir, that you can use this document  
23 in your capacity as second lien loan Agent?

24 A. It's not a question of  
25 permission. It's a question of an agent does not

1 have any fiduciary duties, it has contractual  
2 obligations. And, contractually, we are only  
3 required to post on the second lien what is given  
4 to us to be posted as agent. I am not the agent,  
5 our agency group is actually here in Toronto, and  
6 they receive the information to post to the  
7 lenders.

8 100 Q. Well maybe we will deal  
9 with the legalities of this separately. I think I  
10 have your evidence as to the capacity in which you  
11 received this, in any event.

12 A. Um-hmm.

13 101 Q. Just one other question,  
14 you said you have never seen something called the  
15 special purpose financial statement, but you have  
16 obviously read it, and you understand that at  
17 least according to PricewaterhouseCoopers it has,  
18 it's a special purpose and it is --  
19 PricewaterhouseCoopers intends for it to have use  
20 restrictions on it, this particular document?

21 A. Right, not to be --  
22 people should not rely upon that information.

23 MS. KIMMEL: Do we need to mark  
24 this separately or can we just keep it as  
25 referenced?

1 MR. FINNIGAN: Just keep it, I  
2 am content with that.

3 MS. KIMMEL: Thank you.

4 BY MS. KIMMEL:

5 102 Q. I would like to ask you  
6 now about another document which is contained in  
7 that brief that you have in front of you, that is  
8 the answers that were provided by Mr. Nordal to  
9 some questions that were asked of him.

---

10 And if you go to Tab C of that  
11 document, you will see that there is something  
12 called a -- oh, sorry, not C, D.

13 A consent and support  
14 agreement; do you see that?

15 MS. MAHAR: Is there a date?  
16 Which answers are you dealing with, sorry? Is it  
17 the one in May or the ones --

18 MS. KIMMEL: May. The  
19 responses to written questions on affidavit of  
20 Greg Nordal sworn May 11, 2015, which I believe  
21 are part of the Court record.

22 MS. MAHAR: Yes, I just wanted  
23 to make sure.

24 BY MS. KIMMEL:

25 103 Q. Have you had a chance to

1 look at that, Mr. Vowell?

2 A. I just looked through it.

3 MR. FINNIGAN: Do you want him  
4 to read it all the way through?

5 THE WITNESS: The whole thing  
6 or?

7 BY MS. KIMMEL:

8 104 Q. No, I just want you to  
9 have some familiarity with what I am showing you.

10 A. Okay.

11 105 Q. Mr. Nordal has said in  
12 his responses, and I am just telling you this in  
13 case it assists you, that this is a consent and  
14 support agreement that was executed by RBC and the  
15 company in July of 2014; are you familiar with it?

16 A. Yes, I am.

17 106 Q. You are, okay.

18 And you recognize this as the  
19 consent and support agreement that RBC signed in  
20 July of 2014?

21 A. Correct.

22 107 Q. RBC signed this after the  
23 maturity of the -- just in terms of our  
24 chronology, the first lien loan agreement had  
25 matured at this point?

1 A. Correct.

2 108 Q. And so at this point in  
3 time when this consent and support agreement was  
4 being signed by RBC, the company had an obligation  
5 to repay approximately 270 million US under the  
6 first lien credit agreement?

7 A. That is correct.

8 109 Q. And your understanding at  
9 the time was that the company did not have that  
10 money and was not in a position to pay that money?

11 A. That is correct.

12 110 Q. And so for purposes of  
13 how this agreement works, RBC was a consenting  
14 lender under this agreement; correct?

15 A. Oh, that's correct, yes.

16 111 Q. And it agreed to various  
17 things, but let's just look at a couple of them,  
18 if we could.

19 First of all, if we turn to  
20 Section 4 of this agreement, on page 4. RBC as a  
21 consenting lender, in paragraph 4 sub (c), was  
22 agreeing that it would consent to the transactions  
23 and the transaction terms which we will come to in  
24 a moment, they are in a separate schedule; right?

25 A. Correct.



1 112 Q. And RBC also agreed that  
2 it will not support or take any action which is  
3 intended to or would reasonably be expected to  
4 impede or delay or postpone those transactions;  
5 correct?

6 A. Correct.

7 113 Q. And the flip side of  
8 that, use commercially reasonable efforts to try  
9 to facilitate the completion of those  
10 transactions; correct?

11 A. Correct.

12 114 Q. Okay. And if you turn to  
13 subparagraph 4(e), another thing that RBC as a  
14 consenting lender was agreeing to at this time was  
15 that there would be releases between the companies  
16 and their subsidiaries, affiliates, officers,  
17 directors, employees and all of the consenting  
18 lenders?

19 A. Correct.

20 115 Q. And RBC agreed that that  
21 could be done by way of separate releases executed  
22 by consenting lender or by a court order, that is  
23 what is in paragraph (e); right?

24 A. Correct.

25 116 Q. And in paragraph 5, there

1 is a similar sort of reciprocal release the other  
2 way, but we don't need to go into it.

3 Again, RBC is agreeing that  
4 there is going to be releases going in both  
5 directions between the company and the other  
6 released parties, the consenting lenders, and  
7 officers, directors, employees and that they can  
8 either be signed or they can be implemented by a  
9 court order; right?

---

10 A. Correct. And the caveat  
11 being that this is effective.

12 117 Q. Assuming this agreement  
13 goes into effect?

14 A. Correct.

15 118 Q. But that is what RBC was  
16 prepared to agree to, assuming this was  
17 implemented?

18 A. Correct.

19 119 Q. Now if we then turn to  
20 paragraph 7, another thing that RBC as a  
21 consenting lender agreed to with respect to this  
22 consent and support agreement is that if you don't  
23 get 100 per cent of the lenders in the first lien  
24 credit on side, then the company may proceed with  
25 the transactions in any event, and one of the ways

1 in which they might do that would be to a CBCA  
2 proceeding?

3 A. Correct.

4 120 Q. Another is a forbearance  
5 agreement of some sort?

6 A. Correct.

7 121 Q. So RBC, as a consenting  
8 lender, was prepared to proceed with an  
9 arrangement whereby there would be alternative  
10 ways to implement the transaction if you couldn't  
11 get all of the First Lien Lenders to support it;  
12 correct?

13 A. Correct.

14 122 Q. And RBC considered these  
15 terms, the release terms and these alternative  
16 transaction terms, to be within the market norms  
17 for this type of support transaction; correct?

18 A. This intended an eventual  
19 CCAA filing, yes.

20 123 Q. Well it doesn't talk  
21 about a CCAA filing here.

22 A. Well I can tell you right  
23 now, my expectations at the time were that it was  
24 going to be a CCAA or a CBCA or some type of  
25 consensual restructuring.

1 124 Q. And if it was a CCAA,  
2 these types of arrangements, with a release and an  
3 alternative transaction where you don't have 100  
4 per cent support, RBC considered those to be  
5 within the market norms for this type of support  
6 agreement?

7 A. Absolutely, because my  
8 debt is kept whole.

9 125 Q. Your debt under the first  
10 lien loan agreement?

11 A. No, second lien.

12 126 Q. I am going to come to  
13 that in a second --

14 A. No, I am sorry, I am just  
15 trying to answer your question.

16 127 Q. So you are giving me the  
17 reason why RBC was prepared to agree to it is  
18 because you felt that you had some protection for  
19 the Second Lien Debt; is that right?

20 A. Correct.

21 128 Q. But, and I will want to  
22 come to that because I would like to understand  
23 what that is exactly, so we will do that.

24 But if we go to the term sheet,  
25 which is where I think you are referring when you

1 say you have protection for the Second Lien Debt,  
2 is what you are speaking of on the term sheet on  
3 page 2 at this same exhibit the conditions  
4 precedent?

5 And if you look at the third  
6 paragraph where it says:

7 "Receipt by the agent of an  
8 agreement containing terms and  
9 conditions relating to the  
10 resolution of the indebtedness  
11 outstanding under the existing  
12 second lien credit  
13 agreement." [as read]

14 A. Yes.

15 129 Q. So that's the protection  
16 that you felt you had for the second lien loan?

17 A. Correct.

18 130 Q. And this doesn't  
19 contemplate any particular terms with respect to  
20 how that's going to be resolved, that is subject  
21 to negotiation; right?

22 A. Correct.

23 131 Q. And at this time, you  
24 weren't expecting that the Second Lien Debt was  
25 going to be paid in full under -- you were going

1 have a guarantee of the payment in full of the  
2 Second Lien Debt under that resolution?

3 A. There was a clear  
4 expectation that I would have a recovery, not  
5 necessarily all, but some recovery on the Second  
6 Lien Debt.

7 132 Q. And one of the things you  
8 were talking about in terms of that recovery was,  
9 I see it in your credit reports, a warrant in  
10 exchange for extinguishing the Second Lien Debt;  
11 correct?

12 A. Correct.

13 133 Q. But the First Lien  
14 Lenders had not agreed to a warrant or any other  
15 structure for the second lien, the resolution of  
16 the Second Lien Debt at this time, had they?

17 A. At that time I didn't  
18 know, but eventually I clued in. So by the time  
19 the plan support agreement came out, that's when  
20 we were strung along for the entire month.

21 134 Q. You talk about the plan  
22 support agreement, you are talking about  
23 September?

24 A. Yes.

25 135 Q. In July, there was no

1 agreement from the other First Lien Lenders with  
2 respect to what resolution there might be for the  
3 Second Lien Debt? You didn't have any agreement?

4 A. That is correct.

5 136 Q. And you hadn't really  
6 fleshed out the terms of that, you just had some  
7 ideas of what you might like?

8 A. I have got to get my  
9 timing right. But in July, no. But I believe in  
10 August/September we met with Greg, Dean Mullett  
11 and Rob Chadwick and laid out our position.

12 137 Q. Right. But when you  
13 signed this, you didn't know what the resolution  
14 of the Second Lien Debt might look like?

15 A. That is correct.

16 138 Q. And this document, the  
17 July consent and support agreement, doesn't  
18 purport to deal with the specific terms of how the  
19 Second Lien Debt would be resolved at all; does  
20 it?

21 A. No.

22 139 Q. The only thing it says  
23 definitively about that, and it's in the same  
24 paragraph we were reading, is that there can be --  
25 the one thing that there has to be is no cash

1 payment of interest to lenders under the second  
2 lien credit agreement; right?

3 A. Correct.

4 140 Q. And you, RBC, was  
5 prepared to agree to that in July of 2014?

6 A. Yeah. So but when you  
7 look at the term sheet, the term sheet is  
8 obviously brief -- and you have heard it, I have  
9 said it, everybody has said it -- the devil is in

10 the details. So there would have been discussions  
11 going on as far as what my expectations would be  
12 with respect to the second lien, although it's not  
13 documented here.

14 141 Q. And those were  
15 discussions which, as I have mentioned, as I see  
16 in your credit reports, you had this idea that you  
17 might want a warrant that would extinguish the  
18 second lien credit agreement?

19 A. That was one of the  
20 proposals, yes.

21 142 Q. But it was sort of, at  
22 this point, completely open how that might get  
23 resolved?

24 A. Correct.

25 143 Q. And another thing that



1 this term sheet contemplates, if you look down to  
2 the bottom of the page, is that all of the accrued  
3 and unpaid expenses of the agent and the First  
4 Lien Lenders, including professional fees and  
5 expenses of various advisors, were going to be  
6 paid; correct?

7 A. Correct.

8 144 Q. And there is nothing in  
9 here that specifies that the professional fees of  
10 the advisors of the Second Lien Lender Groups are  
11 going to be paid; correct?

12 A. Correct.

13 145 Q. Now this also, if you  
14 turn -- if you look on the same page, we have --  
15 actually, sorry. If you turn to page 6 in the  
16 term sheet, you will see the heading "Consent  
17 Agreement and Early Consent Consideration"?

18 A. Um-hmm, yes.

19 146 Q. Okay so another thing  
20 that RBC agreed to in July of 2014, is that the  
21 consenting First Lien Lenders who sign a consent  
22 and support the agreement in the form reasonably  
23 satisfactory to the borrower by a specified date  
24 will receive a consent fee of 5 per cent of the  
25 outstanding principal amounts of the first lien

1 term loans; correct?

2 A. Correct.

3 147 Q. Now the first lien term  
4 loans, we have established at this time the  
5 principal amount was approximately 270 million US?

6 A. Um-hmm.

7 148 Q. You have to say "yes" for  
8 the record.

9 A. Oh, yes.

---

10 149 Q. And you are better at  
11 math than I am, but since somebody told me this  
12 number you can just tell me if I am right, 5 per  
13 cent of 270 million US is about 13.4 million US?

14 A. Correct.

15 150 Q. And RBC has just under 12  
16 per cent of that loan, so RBC would have gotten a  
17 consent fee of about 1.5 million if this had been  
18 implemented; correct?

19 A. Correct.

20 151 Q. And this also  
21 contemplated a prepayment, if you look over to the  
22 next page, an implementation paydown of \$15  
23 million in cash that the company was going to pay  
24 to the First Lien Lenders; correct?

25 A. Correct.

1 152 Q. And I take it RBC  
2 considered this early consent fee to any lenders  
3 who supported it to be within the market norms for  
4 a consent fee the amount that was being negotiated  
5 and the fact that it would be paid?

6 A. Apparently not.

7 153 Q. RBC didn't consider that  
8 to be --

9 A. No, I guess I was wrong.  
10 Yeah, but I thought that was the market at the  
11 time.

12 154 Q. You thought that it was  
13 reasonable to agree to a consent fee for this?

14 A. Yes.

15 155 Q. When you say "apparently  
16 not" is it just because the other people wouldn't  
17 agree? Is that what you mean by "apparently not"?

18 A. That is what I mean.

19 156 Q. But they didn't agree and  
20 it might have been for a whole variety of reasons,  
21 not because they thought the consent fee was too  
22 low?

23 MR. FINNIGAN: We don't know  
24 what they thought.

25 THE WITNESS: Yeah.

1 BY MS. KIMMEL:

2 157 Q. So let's just be clear.

3 RBC thought, when it was prepared to agree to  
4 this, that a consent fee in the range of  
5 \$3.4 million US for a support agreement was a  
6 reasonable, a commercially reasonable amount of  
7 money for the company to pay; right?

8 A. If you look -- you have  
9 to take a look at the whole picture. It was a 5

10 per cent -- was it a reasonable fee? Yes. Was  
11 the releases? Yes. Were the expectations that  
12 our debt would be whole at the time, rightly or  
13 wrongly? That was a factor in the discussions.

14 So to look at the individual  
15 interest rates in isolation is a faulty approach  
16 to this. You have to look at it in a wholistic  
17 approach and what does the total package look  
18 like.

19 158 Q. Well I appreciate that's  
20 your view.

21 A. Well it's not my view,  
22 it's the fact.

23 159 Q. You say the debt would be  
24 whole, but we have already agreed that you weren't  
25 necessarily expecting that you were going to get

1 100 per cent on that Second Lien Debt?

2 A. Going into the  
3 transaction, discussions I had with Mxxxxxxx at  
4 the time, who are no longer in the deal, was that  
5 we would PIK our interest and 100 per cent of the  
6 Second Lien Debt would stay in place, that was the  
7 starting point and that certainly was my  
8 expectations in May and June.

9 160 Q. As long as RBC was  
10 getting that, you are saying that it thought that  
11 this -- the releases and the consent fee were all  
12 reasonable; is that what you are saying?

13 A. That's correct.

14 161 Q. Okay. But we have  
15 already established that this agreement that you  
16 were signing on to could proceed without some  
17 other lenders agreeing to it. There is a  
18 provision in it, there is alternative transactions  
19 that would allow it to go forward even if some of  
20 the First Lien Lenders didn't like it; right?

21 A. That is correct.

22 162 Q. So did you think that it  
23 was still, nonetheless, a reasonable thing for the  
24 company to agree with RBC that it would pay this  
25 amount of money to the people who did consent, in

1 the formula that's provided for, even if some  
2 people weren't participating?

3 A. In consideration of the  
4 totality of the document, yes.

5 163 Q. You, I take it, as RBC,  
6 wasn't concerned that if this went ahead without  
7 someone else's consent they would be cut out of  
8 the consent fee; right? You thought that was  
9 reasonable. If they didn't agree, they didn't get  
10 paid?

11 A. No, because it requires  
12 100 per cent for this to become effective.

13 164 Q. Well, sorry, we have  
14 already established that there is an alternative  
15 transaction that doesn't provide for 100 per cent.  
16 If you go back to page 7 of the --

17 A. My understanding is you  
18 get the consent if 100 per cent, otherwise you go  
19 to the alternative. I don't think it's an either  
20 or.

21 165 Q. So your understanding of  
22 the consent fee is that it only applies if  
23 everybody agrees?

24 A. That was my -- at least  
25 that's my recollection. If I am wrong, I would be

1 happy to know it.

2 166 Q. Well if you read -- you  
3 are reading on page 6, are you with me on the  
4 consent fee, that page?

5 A. Yes.

6 167 Q. It says:  
7 "The consenting First Lien  
8 Lenders who sign a consent  
9 agreement." [as read]

10 A. Yes.

11 168 Q. Okay. And then if you  
12 turn over to page 7, I am going to just show you,  
13 refresh your recollection. Do you see the  
14 paragraph just above "implementation paydown",  
15 where it says:

16 "For avoidance of doubt, First  
17 Lien Lenders who do not  
18 execute a First Lien Lender  
19 consent agreement will not  
20 receive a First Lien early  
21 consent consideration but will  
22 be bound to the transaction  
23 through the alternative  
24 transaction implementation  
25 method." [as read]

1 Does that refresh your  
2 recollection?

3 A. Yes, it does. So I was  
4 wrong.

5 169 Q. So, in fact, RBC did  
6 consider at the time that this was signed in July  
7 that it was commercially reasonable that if  
8 somebody didn't want to go along with this, they  
9 wouldn't get the consent fee but the transaction  
10 may nonetheless go ahead; correct?

11 A. That seemed commercially  
12 reasonable, yes.

13 170 Q. Okay, thank you.  
14 Now I take it when RBC signed  
15 this consent and support agreement in July of  
16 2014, that RBC was also not concerned that it was  
17 prejudicing other subordinated or unsecured  
18 creditors? You didn't think that that was --

19 A. That was not -- as far as  
20 I knew, that wasn't going to happen.

21 171 Q. And you say that wasn't  
22 going to happen because you felt the company would  
23 continue to pay them in the ordinary course; is  
24 that right?

25 A. It was a consideration,



1           yes. Did I know, no.

2           172                           Q.    You expected the company  
3           to continue to pay even subordinated and unsecured  
4           creditors in the ordinary course of business while  
5           it was attempting to complete this transaction;  
6           correct?

7                                   A.    Yes.

8           173                           Q.    Now at the time you  
9           signed this consent and support agreement in July  
10          of 2014 -- you have mentioned this already -- but  
11          RBC was engaged in discussions with both the  
12          company and the First Lien Lenders trying to work  
13          out a consensual resolution of both the First Lien  
14          and the Second Lien Debt?

15                                   A.    No.

16          174                           Q.    You were not?

17                                   A.    The First Lien never  
18          responded. I was in discussions with the company.

19          175                           Q.    And did you have an  
20          understanding that the company was communicating  
21          positions of the Second Lien Lenders to the First  
22          Lien Lenders and vice versa?

23                                   A.    I did not.

24          176                           Q.    But you said that you did  
25          eventually put some proposal forward, you say it

1 was after July of 2014?

2 A. After this, I may be  
3 wrong, I believe Mxxxxxxxx ended up selling their  
4 shares to Mxxxxxx. So I had no more conversations  
5 with Mxxxxxxxx, and that's when any discussions  
6 with First Lien Lenders or negotiations with First  
7 Lien Lenders ended.

8 We have had discussions, like I  
9 mentioned, with Greg Nordal, Dean Mullett, and Rob  
10 Chadwick, we presented our positions to them, and  
11 it is like it went into a black hole.

12 177 Q. Let me just break this  
13 down, because you said you weren't dealing with  
14 the First Lien Lenders but then you said you were  
15 speaking to Mxxxxxxxx. Mxxxxxxxx is a First  
16 Lien Lender?

17 A. I am sorry, Mxxxxxxxx  
18 was a First Lien Lender. And so I just wanted to  
19 make sure, I had discussions with them, Mxxxxxxxx  
20 did tell sell their -- they told me they sold  
21 their debt to Mxxxxxx. At that point after  
22 Mxxxxxxxx left the First Lien Steering Committee,  
23 I had no direct negotiations with the First Lien  
24 Lenders.

25 178 Q. Up until then, you were

1 speaking to Mxxxxxxx?

2 A. Correct.

3 179 Q. And they left sometime in  
4 July of 2014, to your understanding?

5 A. My understanding. I  
6 don't know the exact date but, yes.

7 180 Q. And you, I believe I have  
8 seen it in your credit reports, we can turn them  
9 up if you'd like, but you understood that the  
10 company was working to try to find a consensual  
11 resolution of both the first and second lien  
12 credit agreements at this time?

13 A. That is what they told  
14 us.

15 181 Q. So in paragraph 4 of your  
16 affidavit of July 21, this is your responding  
17 motion record affidavit.

18 A. I am sorry, what date?

19 182 Q. Page 4, paragraph 4 of  
20 the July 21st affidavit.

21 If you read to the third  
22 sentence, you say:

23 "RBC had been engaged in  
24 discussions with the  
25 company." [as read]

1 In that regard, namely with  
2 respect to amending and extending the first lien  
3 loan and the second lien loan, and you say:

4 "RBC was supportive of the  
5 company's efforts to find a  
6 consensual resolution." [as  
7 read]

8 That's correct?

9 A. Yes.

---

10 183

Q. And you say, and I take

11 it it's in connection with the same time frame:

12 "RBC took no steps following  
13 non-payments of amounts owing  
14 to it under the second lien  
15 credit agreement." [as read]

16 So in the context of these  
17 discussions, and we of course know that there was  
18 a grace period extension, but even after that  
19 expired, RBC took no steps following those  
20 non-payment of amounts owing under the second lien  
21 credit agreement?

22 A. I don't believe that's  
23 correct.

24 184

Q. So you say --

25 A. We didn't take actions,

1 but I believe we issued -- I can double check, but  
2 I believe we sent a reservation of rights letter.

3 185 Q. Aside from the  
4 reservation of rights letter, I have a copy of  
5 that --

6 A. No.

7 186 Q. -- I think it was sent in  
8 April. Is there anything else that you are  
9 thinking of? Because you did say here "RBC took  
10 no steps following non-payments of amounts", so if  
11 we have to clarify that, I want to be clear what  
12 you are saying.

13 A. By "no steps", I would  
14 interpret that to mean we didn't accelerate, we  
15 didn't foreclose, we didn't do any of the steps  
16 that theoretically we could have taken.

17 187 Q. You mean no steps in  
18 respect of the enforcement of the Second Lien  
19 Lenders rights and remedies under the second lien  
20 credit agreement, that is what you mean?

21 A. Right, that's correct.

22 188 Q. And you said a  
23 reservation of rights letter, but you are not  
24 thinking of anything else in particular that you  
25 did do other than that?

1 A. No.

2 189 Q. Okay. So I take it,  
3 then, as of July of 2014, RBC had not incurred any  
4 out-of-pocket expenses in connection with the  
5 enforcement of any rights or remedies under the  
6 second lien loan agreement, because you hadn't  
7 taken any steps; right?

8 A. Well, I mean, are you --  
9 I am not sure what you mean by "steps".

---

10 190 Q. Well you are the one who  
11 said you took no steps. You just told me in  
12 respect of the enforcement of the Second Lien  
13 Lenders rights and remedies under the second lien  
14 credit agreement?

15 A. Well of course we  
16 incurred expenses. We had counsel advising us, we  
17 had financial advisors preparing models that we  
18 can negotiate from, understanding the financials.  
19 There was a lot of activity back then.

20 In fact, in May, June, July,  
21 August it was extremely busy. It was taking most  
22 of my time.

23 191 Q. But are those advisors  
24 advising you with respect to steps of enforcement  
25 of rights and remedies or are they advising you

1 with respect to your consensual resolution that  
2 you are seeking to achieve?

3 MR. FINNIGAN: Please don't  
4 answer the question as it relates to any legal  
5 advice you received. So are you trying to get at  
6 what advice he was given?

7 MS. KIMMEL: No, I am trying  
8 to get at what he just gave me five minutes ago or  
9 less. Was RBC taking no steps in respect of the  
10 enforcement of the Second Lien Lenders rights and  
11 remedies, I appreciate that there were advisors  
12 who were doing work, and I am just trying to  
13 establish that if no steps were being taken that  
14 advisors were not being paid in respect of those  
15 types of activities.

16 MR. FINNIGAN: In terms of  
17 enforcement activities?

18 MS. KIMMEL: Yes.

19 MR. FINNIGAN: I don't really  
20 understand the question. They have engaged  
21 advisors, you have heard about negotiations, you  
22 have heard about term sheets, support agreements.  
23 Are you trying to get us to distinguish between  
24 steps advising the bank in the negotiation process  
25 versus steps, fees incurred for formal enforcement

1 proceedings?

2 MS. KIMMEL: I am trying to  
3 distinguish between the bank's efforts to come to  
4 a negotiated resolution and whatever advisory fees  
5 may have been associated with that, and to  
6 establish that there weren't advisory fees  
7 associated with the enforcement of rights and  
8 remedies.

9 MR. FINNIGAN: Well we would

10 have to go back and parse out the accounts that  
11 were delivered. The fact that they took no steps  
12 doesn't mean that they didn't take advice about  
13 steps. So I just have a problem with the premise  
14 of your question.

15 MS. KIMMEL: Okay, well, I am  
16 going to come back to that.

17 BY MS. KIMMEL:

18 192 Q. Just so I have it clear,  
19 in your July 21 affidavit, there is a letter at  
20 Exhibit I, and I just want to make sure that you  
21 concur -- sorry, I may have the wrong one, just  
22 hold on.

23 Do you have the letter from  
24 your counsel, July 15, 2015, at Exhibit I to your  
25 July 21 affidavit?



1 A. Letter to Bennett Jones?

2 193 Q. Yes.

3 MR. FINNIGAN: Yes, we have

4 it.

5 BY MS. KIMMEL:

6 194 Q. Just so we have your

7 evidence very clearly, you will see that there is  
8 a statement by your counsel that's in the first  
9 bullet point which starts at the bottom of page 1  
10 and carries over to page 2. There is a sentence  
11 on the top of page 2 that begins, and it reads:

12 "RBC took no steps of any kind  
13 prior to the commencement of  
14 the CCAA proceedings  
15 notwithstanding the default by  
16 the company under the second  
17 lien loan agreement et  
18 cetera." [as read]

19 Do you see that statement?

20 A. I see it.

21 195 Q. And do you agree with it?

22 A. I would agree that RBC

23 took no enforcement actions.

24 196 Q. But you don't agree with

25 the statement of your counsel, then, that it took

1 no steps of any kind prior to the commencement of  
2 the CCAA proceedings?

3 MR. FINNIGAN: I think he has  
4 answered you, he has qualified the statement.

5 BY MS. KIMMEL:

6 197 Q. Do you agree with what  
7 Mr. Finnigan just said?

8 A. Yes.

9 198 Q. If you turn to your

10 July 13 affidavit, paragraph 3, under the heading  
11 "Second Lien Agent Fees"?

12 A. Sorry, where are we here?

13 199 Q. Your July 13 affidavit,  
14 page 3, paragraph 3, heading "Second Lien Agent  
15 Fees"?

16 A. Yes.

17 200 Q. Do you have that?

18 A. Yes, I do.

19 201 Q. So these are one of the  
20 categories of fees that we discussed earlier that  
21 you are claiming payment of in RBC's capacity as  
22 Second Lien Agent; correct?

23 A. Sorry, B?

24 MR. FINNIGAN: No, she is  
25 here, "Second Lien Agent Fees", paragraph 3.

1 THE WITNESS: Okay.

2 BY MS. KIMMEL:

3 202 Q. So these are the Second  
4 Lien Agent fees we talked about earlier, RBC is  
5 claiming, as Second Lien Agent, for certain  
6 professional advisory fees; correct?

7 A. Right.

8 203 Q. Right. And RBC's  
9 claiming those pursuant to the second lien credit  
10 agreement and, specifically in paragraph 3, the  
11 entitlement for out-of-pocket expenses incurred in  
12 connection with the enforcement of any rights or  
13 remedies under the agreement; correct?

14 A. Correct.

15 204 Q. Now you summarize the  
16 fees in a schedule that you attach at Exhibit A, I  
17 just want to take a look at that briefly, if we  
18 could.

19 A. Okay.

20 205 Q. There are fees for three  
21 different advisors, Thornton Grout Finnigan,  
22 Canadian lawyers; correct?

23 A. Thornton, yes, Canadian.

24 206 Q. Paul Hastings, US  
25 counsel?

1 A. Correct.

2 207 Q. And CDG Group which are  
3 financial advisors; right?

4 A. That is correct.

5 208 Q. And based on this summary  
6 of outstanding fees, you will agree with me that  
7 the invoice dates for the fees that you are  
8 claiming, all are dated after the first lien loan  
9 agreement matured; correct?

---

10 A. I see that, I just have  
11 to -- that wouldn't be --

12 209 Q. The invoice date. Are  
13 there any invoice dates prior to maturity of the  
14 first lien?

15 A. Yes. I am sorry the  
16 invoice date, no. But that relates to prior  
17 periods where work was done. So some of those  
18 bills did reflect prior periods.

19 210 Q. Okay but in terms of when  
20 the invoice -- you didn't receive these invoices  
21 before the invoice date; correct?

22 A. That's correct.

23 211 Q. And therefore they  
24 couldn't have been received by the company before  
25 the invoice date; correct?

1 A. That is correct.

2 212 Q. Are you familiar with a  
3 term that you use in your credit reports, the  
4 acronym "LRE"?

5 A. Yes.

6 213 Q. What does that stand for?

7 A. Those are realization  
8 expenses. So there is legal and other.

9 214 Q. What does "LRE" actually  
10 stand for?

11 A. Legal realization  
12 expenses.

13 MS. KIMMEL: Did you want to  
14 take a short break? I am going to turn to another  
15 document, if anyone is interested in a break.

16 MR. FINNIGAN: Sure

17 --- Upon recess at 11:10 a.m.

18 --- Upon resuming at 11:30 a.m.

19 BY MS. KIMMEL:

20 215 Q. Mr. Vowell, I am going to  
21 ask you some questions about some of the credit  
22 reports and, don't worry, I am not going to ask  
23 you about all of them. I think you have a binder  
24 that your counsel has prepared that is quite thick  
25 with a bunch of tabs that says "Witness Copy of

1 the Credit Reports".

2 A. Yes, yes.

3 MS. KIMMEL: I was thinking,  
4 just for ease of the record, can we just mark this  
5 whole volume as an exhibit?

6 MR. FINNIGAN: Sure.

7 MS. KIMMEL: So this will be  
8 Exhibit 1 on Mr. Vowell's cross-examination, it's  
9 the RBC Credit Reports, September 24, 2013, to

10 July 6, 2015.

11 EXHIBIT NO. 1: RBC Credit  
12 Reports, September 24, 2013,  
13 to July 6, 2015.

14 BY MS. KIMMEL:

15 216 Q. So, Mr. Vowell, first of  
16 all, just so we understand what these are, these  
17 have been produced by RBC and these are all of the  
18 credit reports that RBC has with respect to the  
19 Nelson Education credit facilities; right?

20 A. No. These are the  
21 credits that you requested for a specific time  
22 period.

23 217 Q. In this time period, are  
24 these all of --

25 A. These are all of them,

1           yes.

2           218                   Q.    I apologize, I wasn't  
3           clear in my question.

4                            These are all of the RBC credit  
5           reports in respect of the credit facilities to  
6           Nelson Education in the period September 24, 2013,  
7           to July 6, 2015?

8                            A.    That is correct.

9           219                   Q.    And do you -- you have to  
10          approve these; right?

11                           A.    No, I have to recommend  
12          them.

13          220                   Q.    Okay, but you see them at  
14          the time that they are prepared?

15                           A.    Yes.

16          221                   Q.    And you obviously have an  
17          opportunity to correct or amend anything that you  
18          think is inaccurately reflected in them?

19                           A.    Oh, I write them. I  
20          mean, that is what I believe.

21          222                   Q.    So these reflect your  
22          belief and your assessments at the point in time  
23          in which they are written?

24                           A.    With some caveats. As we  
25          go through this, you have to understand that when

1 I establish provisions, write-offs, a lot of that  
2 is driven from statutory concerns or issues to  
3 accounting issues.

4 223 Q. And I am happy to say  
5 Mr. Staley is going to potentially be asking you  
6 some questions about that.

7 A. Okay.

8 224 Q. But other than that  
9 caveat, do you have -- and I am only happy because

10 I don't have to deal with it. I take it, that's  
11 the caveat that you --

12 A. Yes.

13 225 Q. -- intend to place on  
14 what I had stated earlier, which is that it  
15 reflects your assessment of the RBC position at  
16 the time and a planned course of action or  
17 recommended course of action?

18 A. Correct.

19 226 Q. Now one of the ones I  
20 want to ask about is at Tab H, and it is the  
21 August 20, 2014, credit report.

22 I am not sure that anything is  
23 specifically going to turn on it, but I think for  
24 this one we actually received an unredacted  
25 version of this credit report, so just because we



1 have it, I am going to, I think, give you the  
2 loose copy of that.

3 MS. MAHAR: It should be in  
4 his binder.

5 MS. KIMMEL: Oh, did you  
6 replace it?

7 MR. FINNIGAN: No, he has a  
8 redacted still.

9 MS. MAHAR: Of H? Oh, okay,  
10 sorry, yes, no, no, give an unredacted, I  
11 apologize. It is a new binder made up for  
12 witnesses this morning and this one isn't there.

13 MS. KIMMEL: Just so we have a  
14 record that is clear, I will mark as Exhibit 2 on  
15 Mr. Vowell's cross-examination the unredacted  
16 version of the RBC credit report for August 20th,  
17 2014, that's the date.

18 EXHIBIT NO. 2: Unredacted RBC  
19 credit report for August 20th,  
20 2014.

21 BY MS. KIMMEL:

22 227 Q. It still contains some  
23 redactions, but most of the redactions have been  
24 removed in this copy.

25 With that, if we could just

1 take a look at a couple of things. First of all,  
2 it says at the top, "SLAS Advice of Credit  
3 Undertaking". What does "SLAS" stand for?

4 A. Special Loan Advisory  
5 Services.

6 228 Q. That's your group?

7 A. That's my group.

8 229 Q. And if you look to the  
9 bottom of this document, there is a proposal

10 outline.

11 A. Um-hmm.

12 230 Q. And in August of 2014,  
13 you say that a negotiation between the First Lien  
14 Debt and the Second Liens has been a frustration  
15 and unsuccessful process?

16 A. Correct.

17 231 Q. You say that you had had  
18 a previous communication in which you had proposed  
19 a structure, and you attach the policy, and there  
20 was a response from the First Lien Lenders but you  
21 weren't satisfied with that; is that right?

22 A. That would be an  
23 understatement, yes.

24 232 Q. Okay. And if I can just  
25 turn you to the next page.

1 I take it at this point you are  
2 concerned that there could be some kind of a  
3 bankruptcy or insolvency filing for the company;  
4 is that right?

5 A. It started to percolate  
6 that way, yes.

7 233 Q. Now you have on page 2,  
8 if you look towards the bottom, a heading called  
9 "Bankruptcy Strategy"?

10 A. Um-hmm.

11 234 Q. And you say that your  
12 strategy, you have two options. And the second  
13 one, which is the one that I think you followed,  
14 is to:

15 "Vigorously defend and  
16 hopefully be in a position to  
17 encourage consensual agreement  
18 that would see some recovery  
19 to the Second Lien after the  
20 First Lien has a full  
21 recovery." [as read]

22 Is that right?

23 A. That's correct.

24 235 Q. And that is the path that  
25 you adopted; is that right?

1                   A.    That is our current path  
2           today.

3    236                   Q.    Just turning back to the  
4           first page, the proposal that you had made prior  
5           to this credit, just because we talked about it  
6           earlier, just so we have it as a point in  
7           reference, at the bottom of page 1 you describe  
8           your previous communication with the First Lien  
9           Lenders, and you say that the second lien would

---

10          convert to warrants.  Once the first lien is paid  
11          in full, there would be an upside split of 60/40,  
12          that was your proposal at the time?

13                        A.    Correct.

14    237                   Q.    Counsel, just so I don't  
15          have to come back to this, there is a redaction  
16          that remains at page 5 of this document.  Can you  
17          just tell me the basis for that redaction so I  
18          understand it?

19                        MR. FINNIGAN:  The names and  
20          the holdings of the first and second liens.

21                        MS. KIMMEL:  Okay.

22                        BY MS. KIMMEL:

23    238                   Q.    Is it fair to say that  
24          one of the strategic objectives that RBC had as  
25          the Second Lien Agent when it was dealing with the

1 First Lien Lenders and the company to try to  
2 negotiate a resolution is that you wanted to buy  
3 time to give an opportunity to allow those  
4 negotiations to happen?

5 A. No.

6 239 Q. Okay.

7 A. The objective, we  
8 thought, was the consensual restructuring, is that  
9 with the passage of time, the improvement in the  
10 Canadian education market, that there would be a  
11 recovery for the second lien. So it was not to  
12 buy time for negotiations, but it was to attempt  
13 to get a recovery for the second liens after the  
14 first lien was repaid.

15 240 Q. So when you talk in your  
16 credit reports about "buying time" or "time is our  
17 friend" in the context of negotiations, and I can  
18 take you to this but I think you are familiar with  
19 it, you say you are talking about giving time  
20 after the First Liens are repaid to allow the  
21 company to recover; is that what you are talking  
22 about?

23 A. No, the objective was to  
24 get a consensual transaction, and that's why you  
25 would see the Second Lien PIK their interest, and

1           why fees would be paid to the First Lien Lenders,  
2           for example the 5 per cent fee that you talked  
3           about, the increase in interest rate, and so that  
4           they would get a return commensurate with their  
5           risk, and once they collected all their principal,  
6           all their interest and the fees that were due,  
7           then and only then, would the Second Lien begin to  
8           start sharing in the upside.

9                            And that certainly was our

---

10           strategy right through the year.

11       241                    Q.    And that remained an  
12           objective of RBC throughout, right up until just  
13           prior to the CCAA filing or even to today; is that  
14           fair?

15                            A.    We have not had any  
16           further discussions.  We did have one meeting, I  
17           believe after the CCAA with Mxxxxxx Cxxxxxx, their  
18           counsel and our counsel, to see if there was a way  
19           to reach a settlement and basically it was a very  
20           short meeting.

21       242                    Q.    So fair to say that the  
22           First Lien Lending Group, other than RBC, hasn't  
23           accepted the structure that you were trying to get  
24           to that you have described?

25                            A.    I can't speak for the



1                                   2014. We were told that the  
2                                   sales process went to a second  
3                                   round." [as read]

4                                   And you provide some further  
5                   details, but you don't know the potential purchase  
6                   amounts; right?

7                                   A. That is correct.

8                   248                   Q. And this was information  
9                   that the company was providing you about the sales  
10                   process?

11                                   A. I had a brief call with  
12                   Dean Mullett. So he was the one that -- basically  
13                   what I wrote there is was probably verbatim what  
14                   he told me.

15                   249                   Q. Dean Mullett is the  
16                   company's advisor?

17                                   A. That's correct.

18                   250                   Q. And if you read down  
19                   under the proposal outline, a few more paragraphs  
20                   down, you say that:

21                                   "RBC as Second Lien Debt  
22                   Holder has not agreed to the  
23                   plan support agreement." [as  
24                   read]

25                                   A. Um-hmm.



1           251                           Q.    Are you talking about  
2           the -- when you talk about the plan support  
3           agreement, are you talking about the  
4           September 2014 support agreement that everybody  
5           except RBC has signed as First Lien Lender?

6                                   A.    Yes, I am.

7           252                           Q.    And you say:  
8                                    "We continue to look for  
9                                    out-of-the-money warrants that  
10                                   will provide a recovery once  
11                                   the First Lien has a full  
12                                   recovery." [as read]

13                                   A.    Correct.

14          253                           Q.    So you were still looking  
15          for, in April 2015, for this warrant structure  
16          when you say "out of the money", you are talking  
17          about the fact that the company at the time did  
18          not have assets even to meet the value of the  
19          First Lien Debt never mind the Second Lien Debt;  
20          correct?

21                                   A.    I wouldn't be saying  
22          that.  What I would say is at that point in time  
23          the warrants had no value and would not have value  
24          until the First Lien had a full recovery.

25          254                           Q.    The reason they had no

1 value, though, is because there were valuation  
2 assessments that RBC had done internally which  
3 suggested that even the first lien loan, based on  
4 various valuation methodologies, was underwater  
5 and clearly the second lien loan was out of the  
6 money?

7 A. The valuations were there  
8 to establish provisions, not necessarily establish  
9 the enterprise value of the company.

10 255 Q. Well whatever their  
11 purpose, maybe we should just take a quick look at  
12 them because I believe they are attached to this  
13 credit report. Although the version that you have  
14 I don't think has them in it. We will have to  
15 give you the unredacted version which we got I  
16 think yesterday. So let me just give you that.

17 MS. MAHAR: They are in here,  
18 sorry, I had inserted it.

19 MS. KIMMEL: Oh you have  
20 inserted it this morning?

21 MS. MAHAR: Yes. I just  
22 missed on the redactions, I apologize.

23 MS. KIMMEL: I will work from  
24 my loose copy, but we are going to mark that as  
25 the exhibit book, so.

1 MS. MAHAR: Yes, it's in the  
2 exhibit book.

3 BY MS. KIMMEL:

4 256 Q. So a schedule to this  
5 April 2015 credit report is, this is the RBC  
6 internal summary valuations for Nelson Education;  
7 right?

8 A. Yes.

9 257 Q. And this was an internal  
10 document that had been prepared by RBC in and  
11 around April of 2015?

12 A. Correct.

13 258 Q. And you have a summary  
14 page at the beginning with a first lien shortfall  
15 showing a shortfall under all three valuation  
16 methodologies for the first lien credit agreement;  
17 is that right?

18 A. Those numbers, yes.

19 259 Q. And therefore there is  
20 nothing -- on these numbers, there is nothing for  
21 the second lien?

22 A. That's the yes and the no  
23 answer.

24 With the expectation that this  
25 thing would go into a CCAA, I cannot, as a lender,

1 ascribe value to the shares that I would be  
2 getting or the -- as any of the shares. So you  
3 would have to take a look at this, and I don't  
4 know what's the best way to put this, I guess  
5 reverse engineer these numbers to come down to a  
6 value that was approximate to the \$200 million of  
7 First Lien Debt that would remain in the company.  
8 And that would -- because I cannot give myself, as  
9 a First Lien Lender, because I have to keep track

10 of that, I have a -- whatever my pro rata share of  
11 that is, I had to reduce it. So that is why you  
12 saw the 4, 4-and-a-half million, or whatever I set  
13 up as provision, because I had to bring my values  
14 down to the 200 million -- or my pro rata share,  
15 so equal 200 million.

16 260 Q. And so you are saying  
17 that these are just reverse engineered valuation  
18 numbers, that these are not any meaningful attempt  
19 by RBC the ascribe value to the first lien loan?

20 A. Like I said, I am a --  
21 well, first of all, these are not -- my numbers,  
22 not "somebody" at RBC.

23 261 Q. Well whose numbers are  
24 they?

25 A. Mine. I am not a

1 valuation expert, but what I have to do is come up  
2 with a provision request or a PCL request that  
3 would meet the, what I perceive to be the  
4 regulatory requirements as well as my external  
5 auditors as far as being as conservative as  
6 possible in my provision.

7 So these are not an attempt to  
8 do an evaluation, but my attempt to establish  
9 provision levels.

10 262 Q. Did you have any  
11 valuation input from your financial advisors when  
12 you prepared this? CDG.

13 A. No, I did not. No, CDG,  
14 their works were something different than  
15 valuations -- or provisions. They did not work on  
16 the provision side at all.

17 263 Q. But had they done any  
18 valuation work they had given you at this point in  
19 time?

20 A. Yes. In fact, I believe  
21 they are one of the attachments that we have  
22 submitted.

23 264 Q. That's in June. What I  
24 am trying to establish is whether that -- June of  
25 2015 -- was that something that you had when you

1 prepared this for your loan file, the CDG  
2 valuation? Because I don't see any reference to  
3 it in your credit report?

4 A. I wouldn't put it in my  
5 credit report -- well I think I did one credit  
6 report. But, again, this is my attempt to  
7 establish provisions, not to guesstimate the  
8 economic value of the company going forward.

9 265 Q. So do you know whether

10 you had the CDG valuation work in April of 2015  
11 when this credit report was written that we are  
12 talking about?

13 A. Oh I certainly had the  
14 ones that they prepared for me earlier, yes.

15 266 Q. But you considered those  
16 to be wholly irrelevant to the provisioning  
17 exercise; is that your evidence?

18 A. For the provisioning  
19 exercise? Yes.

20 267 Q. And did you ever give CDG  
21 your provisions, these cash -- discounted cash  
22 flow and other valuations that you had done for  
23 your provisioning, did you ever share those with  
24 CDG?

25 A. I did not. No, I did

1 not.

2 268 Q. Did you talk to them  
3 about the fact that you were provisioning the loan  
4 or writing it down or, did they know about any of  
5 that?

6 MR. FINNIGAN: Did they know  
7 about it in April of 2015?

8 MS. KIMMEL: Yes.

9 THE WITNESS: I can't remember  
10 if I discussed that or not.

11 BY MS. KIMMEL:

12 269 Q. When you look at the debt  
13 trading levels, if you look back to your credit  
14 report, after you talk about your enterprise  
15 valuation on page 2 of your credit report, which  
16 we have already looked at the schedule --

17 A. Yes.

18 270 Q. -- you now have something  
19 on the debt trading levels. And this is the  
20 debt -- the market is valuing the First Lien Debt  
21 at 77.7 cents on the dollar; is that right?

22 A. I think I have 80 cents  
23 on the dollar, that was my guesstimate. What do I  
24 have here?

25 271 Q. It says, bottom of

1 page 2, "RBC's indication" -- you have averaged it  
2 to 80 cents, that is what you have said.

3 A. Oh, okay. Yes, those  
4 were my guesstimates. At that point in time, I  
5 wasn't aware of any of the debt trading.  
6 Certainly the second lien hadn't traded.

7 272 Q. But for the First Lien  
8 Debt, when you say RBC's indication of level",  
9 this is based on information that you are getting  
10 from within RBC about --

11 A. I called the trading desk  
12 and I said "where do you think this thing would  
13 trade?"

14 273 Q. And these are the people  
15 that have the Chinese wall, so they don't know  
16 what you know and vice versa?

17 A. That is correct.

18 274 Q. If you keep moving down  
19 on to page 3 of this credit report, under the  
20 heading "Available Strategies", do you see the  
21 sentence, the paragraph that begins:

22 "We had maintained a  
23 constructive working  
24 relationship with the sponsor  
25 and the company." [as read]



1 I take it that was an accurate  
2 reflection of your view at the time?

3 A. I am sorry, where?

4 275 Q. Under "Available  
5 Strategies"?

6 MS. MAHAR: Middle of page 3.

7 THE WITNESS: Am I on the  
8 wrong one? I am sorry.

9 MS. MAHAR: K-3 -- oh, just K,  
10 sorry, she went back.

11 THE WITNESS: Okay.

12 BY MS. KIMMEL:

13 276 Q. Do you see under  
14 "Available Strategies", where you write:

15 "We have maintained a  
16 constructive working  
17 relationship with the sponsor  
18 and the company." [as read]

19 A. Yes.

20 277 Q. And that was a true  
21 statement at the time?

22 A. Yes, it was.

23 278 Q. And just down by  
24 "Selected Account Strategy", in April of 2015 when  
25 you wrote this credit report, you say that:

1 "It is clear that the company  
2 will go through CCAA procedure  
3 that will result in the  
4 lenders converting some of  
5 their debt to equity and  
6 realize on the security." [as  
7 read]

8 Was that information that the  
9 company had shared with you at the time?

---

10 A. No.

11 279 Q. That was just your  
12 assessment of the situation?

13 A. That was my expectation,  
14 yes.

15 280 Q. So I take it you weren't  
16 surprised when the company filed CCAA the next  
17 month?

18 A. They didn't. Oh, April.  
19 April, I am sorry, I got my times confused here.

20 No, because I knew there were  
21 some discussions they were preparing. But my  
22 caveat to that would be, I am surprised they  
23 didn't file in September. That's where my  
24 surprise was.

25 281 Q. So speaking about

1 September, just coming back to that document that  
2 you have mentioned a few times, the support  
3 agreement that was signed by everyone except RBC  
4 in September of 2014.

5 A. Yes.

6 282 Q. There was a call on  
7 September 10th with the First Lien Lenders to talk  
8 about the support agreement. And I don't know,  
9 did you participate for RBC on that call?

10 A. I did not.

11 283 Q. Do you know who Nick -- I  
12 am going to get his name wrong -- Jarmoszuk is?

13 A. He was on the trading  
14 desk.

15 284 Q. And is he, did you have  
16 any discussion with him about anything that  
17 transpired on that call?

18 A. I have had discussions  
19 with him back then. I was trying not to get  
20 inside information, if you will, on the first lien  
21 position and so I didn't participate, and I doubt  
22 if I would have asked him any questions related to  
23 strategy or whatever in that first lien call.

24 285 Q. Okay, but you did  
25 actually hear about or at least get some

1 information about what had been reported on that  
2 call?

3 A. Yes. I did go on to the  
4 site and I pulled down the presentation, but I  
5 didn't listen to it.

6 286 Q. Okay. And I think you  
7 also, if we could look at Exhibit 2 to  
8 Mr. Nordal's examination.

9 This is in September 11, 2014,

---

10 e-mail that Mr. Tenzer at Paul Hastings forwards  
11 to you and others which attaches a report from  
12 something called Reorg Research Alert.

13 A. Um-hmm.

14 287 Q. Leaving aside whatever  
15 the accuracy or inaccuracy of it is, you were  
16 provided with this report the day after the call;  
17 is that right?

18 A. Yeah.

19 288 Q. Now one of the things  
20 that gets mentioned in here, and I just want to  
21 know if you agree with this, you know, at this  
22 point in time the assessment that was being made.

23 If you look in the second full  
24 paragraph in the actual report itself, so it says  
25 "details presented on the call"; do you see that?

1 A. Yes.

2 289 Q. The second sentence

3 reads:

4 "Whether the process can be  
5 accomplished out of court  
6 depends on a number of  
7 variables including creditor  
8 support and the results of the  
9 sale process." [as read]

10 Do you recall that that was  
11 something that you were aware of, made aware of in  
12 September of 2014?

13 A. In the plan support  
14 agreement when I read it, that is my  
15 understanding.

16 290 Q. And so there was  
17 obviously in September an option or at least a  
18 prospect that this could be done without any court  
19 filing or proceeding, that was within the  
20 contemplation of the parties in September of 2014?

21 A. No. I thought that it  
22 would require a court process because I thought it  
23 would be difficult to get 100 per cent of the  
24 lenders. And so certainly with discussions with  
25 Rob Chadwick, they thought a CCBA, or whatever it

1 is, or a CCAA, would be the most likely route.

2 And that was the direction that he wanted to head  
3 was the...

4 291 Q. But obviously if you  
5 could get a consensual deal with everybody on  
6 board, you didn't need to go to court, that was  
7 one prospect?

8 A. Oh, yes. You asked me if  
9 I expected that. I am sorry. I would have hoped  
10 for that, but I didn't expect it.

11 292 Q. Right, okay. But when  
12 you throughout this period, as you reflected in  
13 your credit reports, were working towards a  
14 consensual deal, if you had achieved it, you would  
15 not have needed a court process?

16 A. That is correct.

17 293 Q. And we have already  
18 established that you, RBC, is the only First Lien  
19 Lender that hasn't signed on to the September  
20 support agreement?

21 A. Correct.

22 294 Q. And RBC made that  
23 decision because it wanted to protect its second  
24 lien position; is that right?

25 A. No.

1           295                   Q.    So you just decided  
2           irrespective of the second lien position that you  
3           weren't going to sign on to that support  
4           agreement?

5                            A.    As a -- from a second  
6           lien perspective, I have got to go back here.

7                            I think it would be fair to say  
8           that I was looking at the entire RBC perspective.

9           296                   Q.    And RBC hoped to reach a  
10          consensual transaction that would have greater  
11          upside for the Second Lien Lenders, so that is why  
12          RBC didn't sign on to the support agreement?

13                           A.    Greater upside after the  
14          first lien was repaid.

15          297                   Q.    And you considered that  
16          to be a commercially reasonable decision for RBC  
17          to make at the time?

18                           A.    What? To expect a full  
19          recovery for the first lien?

20          298                   Q.    To not sign the consent  
21          agreement.

22                           A.    Commercially?

23          299                   Q.    Yes.

24                           A.    No. I didn't get the  
25          money.

1           300                   Q.    So you didn't think that  
2           that was the right commercial decision for RBC at  
3           the time to decide not to sign it?

4                            A.    I didn't think the plan  
5           support agreement was, what's the word... I  
6           thought it just about violated every concept of  
7           the intercreditor agreement as well as the first  
8           and second lien agreement.

9           301                   Q.    So your view was that  
10          this agreement offended various contracts and  
11          therefore you weren't going to sign it; right?

12                           A.    Yes.

13          302                   Q.    But you understood that  
14          it contained a provision that said if you don't  
15          sign it you don't get a consent fee?

16                           A.    I understood that that  
17          wording was in there, yes.

18          303                   Q.    And so you understood  
19          that in not signing that agreement, to the extent  
20          that that provision was upheld as being a valid  
21          contractual provision with the company, that they  
22          would pay only the people who signed? That RBC  
23          was giving up the consent fee; right?

24                           A.    If it was held up by a  
25          court, yes.



1 304 Q. Did you at any time prior  
2 to the motion that we have seen that was commenced  
3 earlier in July of 2015, did RBC ever commence any  
4 proceedings to get any judicial determination of  
5 whether or not the support agreement or the  
6 consent fee provisions in it were valid and  
7 enforceable?

8 A. No.

9 Can I ask one clarifying  
10 question or whatever?

11 Did we seek judicial action?

12 The answer is no. But we had expressed our  
13 displeasure, objections in writing to both the --  
14 certainly to the agent.

15 305 Q. And you were here during  
16 Mr. Nordal's examination yesterday, you recall  
17 that there was some exhibits marked on that  
18 examination. Are you referring to those that were  
19 Exhibits 4 through 8, letters that were written by  
20 Paul Hastings and by the bank itself?

21 A. Yes.

22 306 Q. That is what you are  
23 referring?

24 A. Yes, I am.

25 307 Q. There is also, I think,

1 one from Thornton Grout, just so that we are  
2 clear. So it's those exhibits, that is what you  
3 mean when you say "we complained", you complained?

4 A. That's right.

5 308 Q. Now just so that we have  
6 them on the record, there were some responses to  
7 those letters which were not put to Mr. Nordal  
8 yesterday, but I would like to just show you them  
9 and see if you are aware of them.

---

10 The first one is a letter from  
11 Goodmans dated September 19, 2014. I am going to  
12 ask you if you have seen that before, Mr. Vowell?

13 MR. FINNIGAN: The question is  
14 have you seen it.

15 THE WITNESS: I have seen it,  
16 yes.

17 BY MS. KIMMEL:

18 309 Q. And you acknowledge that  
19 it's a response to Exhibit 4, which is  
20 September 16, 2014, letter from Paul Hastings?

21 A. Yes.

22 MS. KIMMEL: So we will mark  
23 the Goodmans September 19, 2014, as Exhibit 3 on  
24 this examination.

25 EXHIBIT NO. 3: Letter from

1 Rob Chadwick of Goodmans LLP  
2 to Andrew Tenzer of Paul  
3 Hastings LLP, dated September  
4 19, 2014 Re: Nelson Education  
5 Ltd. ("Nelson" or the  
6 "Company").

7 BY MS. KIMMEL:

8 310 Q. And then I am going to  
9 now show you a letter of October 6th from Goodmans  
10 to Paul Hastings. This is a response to the  
11 October 1st letter from Paul Hastings which was  
12 marked as Exhibit 5 on Mr. Nordal's examination.  
13 So this October 6, 2014, letter from Goodmans.  
14 Did you receive a copy of this, Mr. Vowell?

15 A. Yes, I did.

16 MS. KIMMEL: We will mark this  
17 as Exhibit 4.

18 EXHIBIT NO. 4: Letter from  
19 Rob Chadwick of Goodmans LLP  
20 to Andrew Tenzer of Paul  
21 Hastings LLP, dated October 6,  
22 2014 Re: Nelson Education  
23 Ltd. ("Nelson" or the  
24 "Company")

25 BY MS. KIMMEL:

1           311                           Q.    And then Bennett Jones  
2           wrote a letter on October 16th to Mr. Sobel at the  
3           Royal Bank --

4                                   A.    Ms..

5           312                           Q.    Sorry, Ms. Sobel at the  
6           Royal Bank --

7                                   A.    We get confused a lot.

8           313                           Q.    -- it's in response, I  
9           believe, to the Exhibit 6, October 13th, letter

10           that we marked on Mr. Nordal's examination. So  
11           now exhibit, I would like to mark as Exhibit 5,  
12           this Bennett Jones letter of October 16, 2014.

13                                   Mr. Vowell, I take it you are  
14           familiar with this as well?

15                                   A.    I have seen this, yes.

16                                   MS. KIMMEL: So we will mark  
17           this October 16th response as Exhibit 5.

18                                   And I think that's all we need  
19           to deal with.

20                                   EXHIBIT NO. 5: Letter from  
21           Kevin Zych of Bennett Jones  
22           LLP to Leslie Sobel at RBC,  
23           dated October 16, 2014, Re:  
24           Nelson Education Ltd.

25                                   BY MS. KIMMEL:

1 314 Q. So you, just to come back  
2 to your point, Mr. Vowell, you were complaining in  
3 the fall about various aspects of the support  
4 agreement, and you were receiving responses from  
5 counsel for both the company and the First Lien  
6 Lenders in connection with your complaints?

7 A. Correct.

8 315 Q. And those were obviously  
9 not resolved in the fall of 2014?

10 A. That is correct.

11 316 Q. Now in the fall of 2014,  
12 I take it you were aware that it was offered to  
13 the company that it could sign a confidentiality  
14 agreement if it wanted to get some more  
15 information about what was happening in the sales  
16 process; right?

17 A. That is correct.

18 317 Q. And the company did not  
19 negotiate or sign a confidentiality agreement --  
20 sorry, RBC did not negotiate or sign a  
21 confidentiality agreement?

22 A. Our view was we didn't  
23 have to, we had already committed to  
24 confidentiality agreement under the loan  
25 agreement.

1           318                   Q.    You are aware that there  
2           were confidentiality covenants that the other  
3           First Lien Lenders had signed on to when they  
4           signed the support agreement?

5                           A.    I was not -- oh, is it in  
6           the support agreement?

7           319                   Q.    It is.

8                           A.    Okay, then I will take  
9           your word for it.

---

10          320                   Q.    But RBC's position was  
11          even though it didn't sign the support agreement  
12          that it shouldn't have to sign anything else, is  
13          that what you are saying?

14                           A.    That was our view, yes.

15          321                   Q.    Were you aware of the  
16          fact that it was communicated to the company's  
17          counsel that RBC wasn't prepared to sign a  
18          confidentiality agreement until its agent fees  
19          were paid? Was that one of the reasons why you  
20          refused to sign it?

21                           A.    No.

22          322                   Q.    So if that was  
23          communicated --

24                           A.    Okay, what was being  
25          communicated to the company at the time was that

1 they were asking us to incur legal fees and  
2 expenses related to the transaction and yet they  
3 refused to pay us for those, and that is what was  
4 being communicated.

5 So the company was asking us to  
6 incur expenses that they were not willing to pay  
7 us.

8 323 Q. Why do you say they were  
9 asking you to incur expenses? They weren't  
10 telling you the go hire your advisors, to instruct  
11 your advisors to do it?

12 A. Because I am not a lawyer  
13 and I rely on legal counsel to review the  
14 documents. And I can't believe that you would  
15 have your client sign documents without a legal  
16 review.

17 324 Q. I just want to come back  
18 to this because you said the reason was you didn't  
19 think you had to sign a confidentiality agreement,  
20 but is another reason why RBC was refusing to sign  
21 the confidentiality agreement because they didn't  
22 want to sign on to it or participate in the sales  
23 process until their agent fees were being paid?

24 A. What I said was we didn't  
25 think we had to sign it, and the second thing is,

1 I believe the letter said we wouldn't be reviewing  
2 this documentation until our fees were paid.

3 325 Q. And you continued to  
4 correspond about the fees and it wasn't resolved.  
5 You knew the fees were not being paid; right? You  
6 knew the company's position that it wasn't going  
7 to pay the fees?

8 A. Right, so we were being  
9 asked to opine or -- or look at legal

---

10 documentation without any payment to the bank or  
11 to the -- to our legal advisors.

12 326 Q. Leaving aside what you  
13 precisely were asked, this confidentiality  
14 agreement was what was going to get you access to  
15 what was happening in the sales process, leaving  
16 aside whatever legal documents might be involved?

17 A. Supposedly, yes.

18 327 Q. And just to be clear, you  
19 never did sign a confidentiality agreement?

20 A. That would be correct.

21 328 Q. I take it you will agree  
22 with me that you were somewhat limited in terms of  
23 the information that the company was able to  
24 provide you about the sales process without having  
25 resolved the confidentiality agreement issue;



1 right?

2 A. I should not have been  
3 limited because I had already entered into a  
4 confidentiality agreement with the company.

5 329 Q. So you understood,  
6 though, that the company didn't consider that to  
7 be sufficient for the purposes of the sales  
8 process? That was communicated to you; right?

9 A. Yes. I shouldn't say by  
10 the company, but certainly Rob Chadwick.

11 330 Q. Okay, by the company's  
12 advisors. Are you aware that Paul Hastings,  
13 counsel for RBC, had represented to the company  
14 that if necessary the Second Lien Agent would  
15 agree to execute a reasonable non-disclosure  
16 agreement?

17 A. I am sorry?

18 331 Q. Are you aware that Paul  
19 Hastings, the legal counsel to RBC, had  
20 represented to the company's counsel that if  
21 necessary the Second Lien Agent would agree to  
22 execute a reasonable non-disclosure agreement?

23 A. I don't recall that.

24 332 Q. Okay, well it was marked  
25 as Exhibit 5 on Mr. Nordal's examination, maybe we

1 can just turn that up. It's at the bottom of the  
2 second paragraph of that letter on page 1, see the  
3 last sentence?

4 A. Yes.

5 333 Q. So were you aware of  
6 that, do you --

7 A. Well now that I read it,  
8 yes.

9 334 Q. So the company, at least

---

10 as far as this letter communicated, was under the  
11 impression that the Second Lien Agent would agree  
12 to execute a reasonable non-disclosure agreement  
13 notwithstanding your view that --

14 A. Reasonable.

15 335 Q. -- notwithstanding your  
16 view that something had already been included in  
17 the loan or the credit agreement?

18 MR. FINNIGAN: We can't say  
19 what the company thought, but the letter says what  
20 it says.

21 BY MS. KIMMEL:

22 336 Q. You will agree with me,  
23 Mr. Vowell, that the company was being told that  
24 RBC would agree to execute a reasonable  
25 non-disclosure agreement that was something over

1 and above what was in the first lien loan or the  
2 first lien credit agreement? That is clearly what  
3 this letter is communicating?

4 A. Yes. That would be my  
5 assumption, yes.

6 337 Q. And I think you will  
7 agree with me, because we have already essentially  
8 covered this, that despite the complaints, these  
9 letters going back and forth, there was still --  
10 you were still hoping that there would be a  
11 consensual resolution and you were still certainly  
12 working towards that?

13 A. Correct.

14 338 Q. And --

15 A. Sorry, at this point in  
16 time?

17 339 Q. Well, throughout the  
18 period from September to May, even though these  
19 letters were going back and forth.

20 A. Okay, I am sorry, yes.

21 Okay.

22 340 Q. Just let me get this  
23 clear on the record.

24 So throughout this period from  
25 September to May, even though these letters,

1 complaint letters and responses are going back and  
2 forth, positions are being taken, RBC is still  
3 hopeful that a consensual resolution could be  
4 achieved?

5 A. Correct.

6 341 Q. Now, in your affidavit --  
7 just let me make sure I have the right one here --  
8 of July 13th -- oh, I might be wrong, sorry. It's  
9 the other one, the July 21st. It's very

10 confusing. Can you go to page 6?

11 You mention in paragraph 9 that  
12 FTI was appointed as the monitor in replacement of  
13 A&M?

14 A. Um-hmm.

15 342 Q. FTI was the Monitor who  
16 RBC was suggesting to replace A&M; correct?

17 A. That's correct.

18 343 Q. And I take it you  
19 describe to some extent in your affidavit, we can  
20 agree, that RBC was given every opportunity to  
21 present the concerns that it had about the sales  
22 process and about value maximization to FTI once  
23 FTI came into place?

24 A. That is correct.

25 344 Q. And you describe in your

1 affidavit in the exhibits, various presentations  
2 and memos that were given to the monitor that  
3 outlined RBC's concerns about the sales process  
4 and about the value maximization efforts?

5 A. Correct.

6 345 Q. Now I take it you have  
7 seen the Monitor's second report of July 8, 2015?

8 A. Yes, I have.

9 346 Q. And that report was  
10 prepared by the Monitor after RBC presented its  
11 various concerns and objections; correct?

12 A. Correct.

13 347 Q. And that report, let's  
14 just perhaps take a moment here to identify it. I  
15 think it's in the Court file, so I don't think it  
16 needs to be marked, but if you would like a copy  
17 of it I have one for you.

18 A. Thank you.

19 348 Q. This is the second report  
20 of the monitor dated July 8, 2015.

21 A. Um-hmm.

22 349 Q. And in that report, the  
23 Monitor, you will agree with me, deals with each  
24 of the concerns and objections that RBC had  
25 raised; right?

1                   A. I can't say that it dealt  
2 with them all. I mean, I don't know that this  
3 contains all of them, but I assume they do.

4   350               Q. Certainly. And we can  
5 look at some parts of it if you'd like.

6                   The Monitor has dealt with  
7 various concerns relating to the sales process,  
8 and if you go to pages 17 to 18 of the Monitor's  
9 report you can see that?

---

10                  A. Um-hmm.

11   351               Q. And if you look after a  
12 discussion of a variety of topics under various  
13 headings, which I am not going to read into the  
14 record, they speak for themselves.

15                  If you go to page 25, there is  
16 an assessment of the sales process by the Monitor  
17 and the Monitor expresses its views --

18                  A. Yes.

19   352               Q. I take it you are aware  
20 of those views?

21                  A. Yes, I am.

22   353               Q. And you acknowledge that  
23 those views were formed having taken into account  
24 the presentations, concerns and objections that  
25 RBC presented?

1 A. That is what it says.

2 354 Q. And if you go to  
3 page 37 -- sorry, that's not going to be the right  
4 one.

5 Sorry, page 42, paragraph 131  
6 of the Monitor's report.

7 A. Page 42.

8 355 Q. Having taken into  
9 consideration or having had available to it RBC's  
10 presentations with its concerns and objections,  
11 the Monitor says that it:

12 "Does not believe that the  
13 SISP, the sales process, was  
14 adversely impacted by any lack  
15 of consultation with the  
16 Second Lien Lenders or that  
17 any material change in the  
18 outcome of the SISP would have  
19 resulted from such  
20 consultation." [as read]  
21 So with respect to that  
22 particular concern about your involvement or  
23 consultation, the Monitor concluded that it  
24 wouldn't have made any difference.

25 A. And I would respond to

1           you that I respectfully disagree with their  
2           opinion.

3           356                   Q.    Okay.  But this is FTI,  
4           and you don't have any concerns about their  
5           objectivity; do you?

6                            A.    Objectivity, no.  But  
7           they are not right 100 per cent of the time.  
8           Neither am I, but I disagree with their comment.

9           357                   Q.    Okay.  But RBC had a full  
10           opportunity to air its concerns and the Monitor  
11           has reached the conclusions it has reached,  
12           whether you agree or disagree with them?

13                           A.    Yes.

14           358                   Q.    Now I know you were here  
15           yesterday during Mr. Nordal's examination, so you  
16           will know that there was some questions asked  
17           about various information concerning what was  
18           presented or represented to Heritage Canada?

19                           A.    Um-hmm.

20           359                   Q.    You recall hearing about  
21           that issue?

22                           A.    Yes.

23           360                   Q.    And what I am wondering  
24           about, if you can just confirm, Mr. Vowell, is  
25           that at no time has RBC brought forward a motion



1 or have you instructed counsel to bring forward a  
2 motion to seek disclosure of those submissions  
3 which, as you know, the company has said it's not  
4 able to provide?

5 A. I am aware that my  
6 counsel had requested of Rob Chadwick information  
7 on the Heritage Canada matter.

8 361 Q. And are you aware that  
9 your counsel was told that there were various  
10 reasons why that couldn't be provided and that, in  
11 response, your counsel said that a motion would be  
12 brought to obtain those submissions?

13 A. I don't recall that, the  
14 specific words, no.

15 362 Q. I am showing you an  
16 e-mail printout from Ms. Miller at the Thornton  
17 Grout law firm to Mr. Chadwick, copied to various  
18 others.

19 MS. MAHAR: Do you have an  
20 extra copy?

21 MS. MILLER: Is this the  
22 complete e-mail trail or just one e-mail?

23 MS. KIMMEL: It's just one  
24 e-mail.

25 MS. MAHAR: Where is the

1 trail?

2 MS. KIMMEL: I want to deal  
3 with one point, you guys can do what you like with  
4 it afterwards. It's no different than what you  
5 guys did yesterday with all those letters that you  
6 put to Mr. Nordal without the responses.

7 BY MS. KIMMEL:

8 363 Q. I just want to deal with  
9 one factual issue here, I am not interested in the  
10 whole debate back and forth on this issue, but I  
11 just want to know, Mr. Vowell, whether you are  
12 aware of the statement that was made by your  
13 counsel on July 7th which is reflected in this  
14 e-mail in the third sentence where it says:

15 "If the information is not  
16 provided voluntarily, we will  
17 obtain a court order to obtain  
18 same." [as read]

19 A. I am not aware of it.

20 364 Q. Okay, let's just  
21 establish this, and we don't need to mark this as  
22 an exhibit: RBC hasn't brought a motion to date  
23 to obtain a court order for access to the Heritage  
24 Canada submissions?

25 A. Not that I am aware of,

1 no.

2 365 Q. Thank you. I don't want  
3 to cause any objection, so I am not going to mark  
4 this as an exhibit.

5 Do you recall that one of the  
6 concerns that you had identified for the Monitor  
7 about the sales process is that purchasers weren't  
8 given information that might have been given to  
9 Heritage Canada or that might have enabled them to  
10 evaluate the issues that Heritage Canada might be  
11 concerned about?

12 A. Yes.

13 366 Q. And you are aware that  
14 the Monitor was made aware of that issue and that  
15 ultimately the Monitor concluded that that wasn't  
16 a concern in the sales process?

17 A. No, he didn't. He said  
18 it was not a factor for the potential purchasers  
19 that were in the process, but they could not  
20 address the issue of purchasers who did not  
21 participate in the sales process.

22 367 Q. So that is what you took  
23 from the Monitor's report?

24 A. Not from the Monitor's  
25 report, from the Monitor.

1           368                   Q.    Oh, I see.  Well in terms  
2           of this issue as it relates to the report, let me  
3           just see if I can find it -- I won't waste time  
4           here, I will look for it afterwards.

5                                But you are saying this was  
6           just something that was verbally communicated to  
7           you by the Monitor?

8                                A.    Yes, with counsel and  
9           everybody else there.

---

10          369                   Q.    At one of your  
11          presentations?

12                                A.    Yes, when we sat down, we  
13          met with the Monitor and their legal counsel, yes.

14          370                   Q.    I see, okay.

15                                But so that was fully aired in  
16          your discussion with them, that is what you are  
17          telling me now, this concern that you had?

18                                A.    Right.  And they  
19          responded that they could only, I don't know if  
20          the word is "adjudicate", "assess" based on the  
21          people they talked to who participated in the  
22          process as opposed to they didn't follow-up on  
23          people that didn't participate in the process.  So  
24          the question is, how many people didn't  
25          participate because of that concern?  And we don't

1 know.

2 371 Q. Okay, right. But you  
3 acknowledge, in the end, the Monitor concluded  
4 they felt the sales process was robust and  
5 appropriate, and that didn't end up becoming a  
6 reason for them to be concerned about the sales  
7 process?

8 MR. FINNIGAN: We can agree he  
9 has read the Monitor's report, he knows what they  
10 say, so --

11 BY MS. KIMMEL:

12 372 Q. That's fine, it speaks  
13 for itself. That is fine. It is helpful to know  
14 you did raise that with them, though?

15 A. Yes.

16 373 Q. Okay, thank you.  
17 There is just a couple of other  
18 things I want to ask you about in some of the  
19 e-mails, and I think rather than leafing through  
20 the binder, I have printed copies of those that I  
21 want to show you.

22 So I have some questions which  
23 counsel may be able to assist with.

24 I just want to know, if I  
25 could, the first one I am handing you is stamped

1 NR002401, it is an e-mail from Jonathan Miller to,  
2 among others, Les Vowell, dated May 1, 2014, and  
3 there is some redactions, there is two different  
4 e-mails in the chain that are redacted. Can you  
5 just tell me why they are being redacted?

6 MS. MAHAR: They are  
7 individual names of Second Lien Lenders. You  
8 asked for communications with Second Lien Lenders,  
9 and we redacted their names and the companies they  
10 worked at. I think consistent with the First  
11 Lien's position.

12 BY MS. KIMMEL:

13 374 Q. And is that the reason  
14 for all of the redactions in the addressee or,  
15 like, the "to"/"from" line?

16 MS. MAHAR: Yes, that is  
17 correct.

18 BY MS. KIMMEL:

19 375 Q. Okay, so I don't need to  
20 go beyond that.

21 Then I just want to ask about  
22 one other, which seems to have a larger redaction,  
23 so I just want to make sure I know what that is.

24 This is NR003585, and it says  
25 September 11th, 2014, e-mail from Mr. Vowell. The

1 recipients and authors are redacted, but then  
2 there is a redaction of content, which I am  
3 just --

4 MS. MAHAR: No, it's actually  
5 their logo that was redacted out of, again, the  
6 Second Lien Lender's logo. And underneath that is  
7 a catch phrase that they use to identify them as a  
8 lender that, again, would identify -- if you knew  
9 what it said, it would identify who the Second  
10 Lien Lender was. There is no content redacted  
11 out.

12 MS. KIMMEL: Okay. Just for  
13 the clarity of the record, I will mark this  
14 NR003585 as the next exhibit, and the one I asked  
15 about previously, NR002401, why don't we just mark  
16 those two together as the next exhibit.

17 EXHIBIT NO. 6: Bundle of two  
18 separate e-mail strings,  
19 Documents NR002401 and  
20 NR003585.

21 MS. KIMMEL: I think I  
22 mentioned earlier that Mr. Staley's got a couple  
23 of topics that he wanted to cover, so what I tried  
24 to do was find out from him what they were and not  
25 cover them so that we don't have to go back and

1           forth on the same topics.

2                               So I am going to stop asking  
3           questions, I am going to hand it over to  
4           Mr. Staley. I don't know exactly what he is  
5           covering and so if I have a few little questions  
6           at the end of it, I will pop back in, but I am  
7           hopping to not have to do that.

8                               MR. FINNIGAN: But you are  
9           finished subject to what areas -- you are not  
10          splitting your examination up?

11                              MS. KIMMEL: No, I am not  
12          splitting the examination up, but I just don't  
13          know exactly what he is going to ask about. I  
14          don't have the benefit of having heard him or even  
15          any information, details about what he is going to  
16          ask about. So it is possible that he might ask  
17          about something that I have, from the company  
18          perspective, some questions about.

19                              MR. FINNIGAN: But you are  
20          finished your examination subject to his  
21          questions?

22                              MS. KIMMEL: Yes. And subject  
23          speaking to Caroline, so if we want to take a  
24          short break that might be a good idea.

25                              MR. FINNIGAN: Yes, please.



1 --- Upon recess at 12:33 p.m.

2 --- Upon resuming at 12:42 p.m.

3 CROSS-EXAMINATION BY MR. STALEY:

4 376 Q. So, Mr. Vowell, in  
5 response to a question from Ms. Kimmel, you  
6 helpfully offered that you are not a lawyer. So  
7 that really invites the question as to what you  
8 are. Maybe you can just tell me a little bit  
9 about your educational background, any  
10 professional designations that you have?

11 A. Under graduate degree  
12 from Marquette University in Milwaukee.

13 377 Q. In?

14 A. Business administration  
15 finance. And MBA from McGill.

16 Joined the bank in August of  
17 '81, so this month is my 34th anniversary.

18 378 Q. So I was going to ask  
19 you, you said you have been with the bank for 34  
20 years, that's been with RBC throughout that  
21 period?

22 A. That's correct.

23 379 Q. And this is your first  
24 time to Toronto?

25 A. No, no, I am from

1 Toronto.

2 380 Q. No, I thought I heard you  
3 sate this was your first time. I wondered how  
4 that was possible.

5 A. No, okay.

6 381 Q. So just on that, you told  
7 us that you are with Special Loans Advisory  
8 Services?

9 A. Correct.

---

10 382 Q. And how long have you  
11 been in that group?

12 A. Split between two periods  
13 of time. In my current position, I moved down to  
14 New York actually 11 years ago this month.

15 383 Q. Now I am just going to  
16 pick as an illustration just one of the credit  
17 reports, I will go to the very last one, K,  
18 because it's the most current.

19 A. Okay, yes.

20 384 Q. And I am just going to go  
21 to page 3. And I only want to go to page 3 just  
22 because there is signature lines at the bottom for  
23 different people?

24 A. Okay.

25 385 Q. And you are identified

1           there as senior manager SLAS?

2                           A.    Correct.

3    386                    Q.    And if I go back to the  
4           first one, which I won't do, but I think you had  
5           had the same title back then; is that right?

6                           A.    That is my bank title,  
7           correct.

8    387                    Q.    And how long have you had  
9           the title or position senior manager SLAS?

10                          A.    That is within group  
11           risk.  It gets confusing, but within the bank I  
12           have two titles.

13   388                    Q.    Okay.

14                          A.    I am senior manager, but  
15           in the division or, I am sorry, within the group  
16           Capital Markets, I am known as the managing  
17           director.

18   389                    Q.    Right, and there is lots  
19           of managing directors in RBC; is that fair?

20                          A.    I would say it's fair  
21           within Capital Markets.

22   390                    Q.    Okay, okay.

23                          And, again, I am not trying to  
24           suggest anything, you are not trying to deceive us  
25           in any way --

1 A. Okay.

2 391 Q. -- but you have got one  
3 RBC Capital Markets title, and then you have the  
4 senior manager SLAS title. So just tell me how  
5 long you have had that title or position?

6 A. The title goes throughout  
7 the 11 months --

8 MR. FINNIGAN: Eleven years --

9 BY MR. STALEY:

---

10 392 Q. -- eleven years?

11 A. Eleven years, I am sorry.  
12 But there was a promotion in between that was the  
13 managing director. So it's the managing director  
14 that drives the salary, if you will, but the title  
15 is the same.

16 393 Q. And looking back at your  
17 career at RBC, of the 34 years you have been at  
18 RBC, how long have you been in special loans? It  
19 may have a different name, but how long have you  
20 been in that group from the time you started until  
21 now?

22 A. Eleven years to date.  
23 And then four years during the real estate  
24 troubles here in New York -- in Toronto. So that  
25 would have been 15 years in total.

1 394 Q. And within the hierarchy  
2 of SLAS, just tell me how you rank in the relative  
3 hierarchy of SLAS?

4 A. So there would be myself  
5 going up to Ray Chang. Bruce Campbell would be  
6 the one to -- at his signing level. And the only  
7 higher person after Bruce would be have been Mark  
8 Hughes, who is the chief risk officer.

9 395 Q. If I was to look at an  
10 org chart, I am looking left on page 3, I would  
11 see you, and then I would see above you in the  
12 hierarchy, Mr. Chang and then Mr. Campbell sort of  
13 working up to the chief risk officer?

14 A. Well chief risk officer  
15 doesn't sign off on this one, it's not large  
16 enough.

17 396 Q. But if I was to look up  
18 the hierarchy, that's how the hierarchy would  
19 work?

20 A. Yes.

21 397 Q. And you are the guy,  
22 unfortunately, that has to prepare these reports?

23 A. That is correct.

24 398 Q. And I take it, sir, from  
25 what you have told me about your tenure with the

1 bank and in this area, that you have had extensive  
2 experience in dealing with distressed companies?

3 A. That's correct.

4 399 Q. On behalf of the bank?

5 A. On behalf of the bank,  
6 yes.

7 400 Q. And all with a view to  
8 try to maximize the bank's realization from  
9 distressed companies?

---

10 A. That is correct, yes. We  
11 do maximize recovery, yes.

12 401 Q. And that would include  
13 companies some of which have gone into bankruptcy  
14 protection, formal proceedings?

15 A. That's true.

16 402 Q. And some that have  
17 avoided going into formal proceedings?

18 A. That is correct.

19 403 Q. And you will agree with  
20 me, sir, that from the perspective of the bank, it  
21 would expect that its recoveries would typically  
22 be increased if the entity was to continue as a  
23 going concern?

24 A. That is correct.

25 404 Q. And if one is to go and

1 continue as a going concern, the company needs to  
2 retain its customers?

3 A. Yes.

4 405 Q. And it needs to retain  
5 its suppliers?

6 A. Critical suppliers, yes.

7 406 Q. It needs to retain  
8 whatever suppliers it actually needs to carry on  
9 business; is that fair?

10 A. I think that's fair.

11 407 Q. It also needs to retain  
12 employees, or at least the employees that it needs  
13 to continue to carry on business; is that fair?

14 A. Again, key employees,  
15 yes.

16 408 Q. Right. And, in fact, in  
17 some situations, companies make special provision  
18 in an insolvency to induce key employees to the  
19 stay with the company; is that your experience?

20 A. Yes.

21 409 Q. And you will agree with  
22 me, sir, that if you are trying to continue a  
23 business as a going concern, you would expect that  
24 you would actually pay your suppliers in the  
25 ordinary course?

1 A. That is correct.

2 410 Q. And you would pay your  
3 employees in the ordinary course?

4 A. Correct.

5 411 Q. And you would also try to  
6 take steps to provide some assurance to your  
7 customers, suppliers and employees that the  
8 company was going to continue as a going concern,  
9 is that fair?

---

10 A. Yes.

11 412 Q. And you would want to --  
12 you would be trying to promote the company's  
13 efforts to restructure successfully so that they  
14 would -- so that the suppliers and customers would  
15 continue to deal with the company?

16 A. That would be implicit in  
17 the restructure, yes.

18 413 Q. Right. It would be a  
19 positive messaging exercise that you would try to  
20 do so that you would retain as much customer  
21 support and supplier support in the course of a  
22 restructuring?

23 A. Yes.

24 414 Q. And you would expect the  
25 a company to try to do that if it's trying to work



1 through its situations and come out as a  
2 restructured company?

3 A. I would expect the  
4 company to do that within the confines of a formal  
5 restructuring, yes.

6 415 Q. Now, sir --

7 A. I just want to make sure  
8 I am clear on that. On a formal restructuring,  
9 which is a CCAA or a Chapter 11 in the States or  
10 whatever.

11 416 Q. You would expect in any  
12 circumstance where there is concerns about the  
13 company's viability that they would try to take  
14 steps to provide reassurance to customers,  
15 employees and suppliers that the company is going  
16 to -- is still going to be around?

17 A. Right, but they do that  
18 within the confines of a CCAA or an out-of-court  
19 restructuring.

20 417 Q. An out-of-court  
21 restructuring.

22 So, sir, if I look at your  
23 responding motion record which contains your July  
24 21st, affidavit.

25 A. July 21st. Oh, all

1 right. I have got two 13s. I must have yours.

2 MR. FINNIGAN: You have mine.

3 THE WITNESS: The 21st, okay.

4 BY MR. STALEY:

5 418 Q. And, sir, if I take a  
6 look, and I am going to have you focus at, in your  
7 affidavit, at the references to Exhibits C and D,  
8 which you will find at paragraphs 11 and 12.

9 A. So, I am going back to

10 the --

11 MR. FINNIGAN: So first read

12 11 and 12.

13 BY MR. STALEY:

14 419 Q. So take a second, sir,  
15 and read paragraphs 11 and 12.

16 A. Yes.

17 420 Q. And if I turn, sir, to, I  
18 am going to focus for a second on paragraph 11,  
19 Exhibit C, and you reference there something that  
20 was on the Monitor's website?

21 A. Um-hmm.

22 421 Q. Sorry, the company's  
23 website.

24 A. Yes.

25 422 Q. And it's a description,

1 if you turn to the discussion there, transaction  
2 update, sir?

3 A. Um-hmm.

4 423 Q. And this is something  
5 that would be publicly accessible or was publicly  
6 accessible on the company's website at that time?

7 A. That's correct.

8 424 Q. And it purports to  
9 describe the sales transaction that is the subject  
10 of the motion that's going to be argued on August  
11 the 23rd --

12 MR. FINNIGAN: Thirteenth.

13 BY MR. STALEY:

14 425 Q. Sorry, I am losing my  
15 mind. Argued on the 13th?

16 A. Yes.

17 426 Q. And so if I look back on  
18 your paragraph 11 of your affidavit, it references  
19 the manner in which the transaction is presented  
20 to the public; do you see that there, sir?

21 A. Yes.

22 427 Q. And you will agree with  
23 me, sir, that as it relates to the parties who are  
24 in contest on the application that's coming up on  
25 the 13th, the parties that are contesting the

1 application know that it is not a fait accompli;  
2 is that fair?

3 A. I believe that is  
4 correct, yes.

5 428 Q. And because the parties  
6 are, in fact, here today in the midst of  
7 cross-examinations in relation to that?

8 A. Correct.

9 429 Q. And you will agree with

---

10 me, sir, that this update is directed at trying to  
11 provide assurance to the company's customers and  
12 suppliers with respect to the fact that the  
13 company is expected to come out the other side  
14 intact; is that fair, sir?

15 MR. FINNIGAN: He can't  
16 testify as to what the company had in mind when it  
17 wrote the affidavit.

18 BY MR. STALEY:

19 430 Q. That is how you would  
20 read it, sir? This is an advertisement to the  
21 public, not to the people who are fighting about  
22 this issue?

23 A. That they expect to come  
24 out, yes.

25 431 Q. Yes. And you would

1 expect a company that is trying to emerge, to come  
2 out the other side, to try to provide positive  
3 assurances to the public that it's going to escape  
4 from the process intact; is that fair, sir?

5 A. I would expect that -- I  
6 don't know if I would expect them to do it, but  
7 they did it.

8 432 Q. Now, sir, I am going to  
9 spend most of the rest of my time with you, and it  
10 won't take that long, going through some of the  
11 credit reports.

12 And if you have the book of  
13 reports handy, I am going to just flip through a  
14 number of the tabs with you.

15 A. Okay.

16 433 Q. And just to sort of start  
17 with the big picture and then get into some of the  
18 weeds.

19 A. Okay.

20 434 Q. If I was to take you  
21 through, and if you don't know this, I invite you  
22 to look at the document. If I was to take you  
23 from the first of the credit reports, which goes  
24 from September of 2013, through to the final  
25 report, which is April of 2015. As of the first

1 credit report, RBC had already written off  
2 \$80 million of its second lien position?

3 A. I believe that's correct,  
4 yes.

5 435 Q. And then by the time we  
6 get to the end of -- get to the final report,  
7 which is the April 2015 report, the company had  
8 written off the entirety of the second lien  
9 position?

---

10 A. We had written off the  
11 entirety of our second lien position, yes.

12 436 Q. And the company also had  
13 written off a portion of its first lien position?

14 A. That is correct.

15 437 Q. And if I read the report  
16 correctly -- and I will come back to this as I  
17 sort of work through the narrative.

18 In the final report, a  
19 recommendation is, in fact, made that a provision  
20 be taken on account of the First Lien Debt; is  
21 that fair? It's K, if you want to look at it.

22 A. Yes, so, from a -- from  
23 the bank's reporting perspective, the  
24 recommendation was to write off a portion of the  
25 First Lien Debt. And my, again, my only caveat is

1 I continue to say that we thought there was value  
2 that would eventually come to the bank.

3 438 Q. Through the warrant  
4 process that you have been discussing?

5 A. Or whatever process that  
6 was negotiated, yes.

7 439 Q. You hoped to be able to  
8 negotiate a process that gave the bank some  
9 warrants that would allow the bank to enjoy the  
10 benefit of a future increase in value if that was  
11 later realized; is that fair?

12 A. After the First Lien got  
13 back all their money.

14 440 Q. Right. And you  
15 understand that just as a matter of principle,  
16 where you have got a First Lien Debt and a Second  
17 Lien Debt, the idea is that the First Lien gets  
18 paid in full before the Second Lien gets paid; is  
19 that fair?

20 A. No.

21 441 Q. It's not the case?

22 A. No, it's not.

23 442 Q. Not the case?

24 A. I rank pari passu with  
25 the First Lien Debt unless there is a realization

1           action.

2       443                   Q.    Okay, unless there is a  
3           realization action?

4                           A.    Right.

5       444                   Q.    And if there is a  
6           realization action, then you rank behind the First  
7           Lien Debt?

8                           A.    That is correct.

9       445                   Q.    So let me if I can, sir,  
10           just go through a number of the documents that are  
11           set out in the credit reports. I am just going to  
12           skip through a few of them. I want to start with  
13           the credit report at Tab B.

14                           A.    "B" as in "boy"?

15       446                   Q.    "B" as in "Bob".

16                           A.    Okay.

17       447                   Q.    And this is a report,  
18           sir, that is dated January 15, 2014?

19                           A.    Yes.

20       448                   Q.    And I want to just, if I  
21           can, take you to the second page. And if I look  
22           on the second page, sir, there is various action  
23           dates there set out, the middle of the page?

24                           A.    Yes.

25       449                   Q.    And among the dates set



1 out, are the dates of maturity of the First Lien  
2 Debt and the Second Lien Debt?

3 A. That is correct.

4 450 Q. And if I turn over to  
5 page 3, there is in, about the third of the way  
6 down, there is an acronym. These things are full  
7 of lots of acronyms. What does "TVM" stand for?

8 A. Time value of money.

9 451 Q. And if you take a look at  
10 right under the "TVM Rationale for TVM  
11 Assumption", you see that heading?

12 A. Yes.

13 452 Q. There is a discussion of  
14 what the RBC exposure consists of?

15 A. Yes.

16 453 Q. And if I go down to the  
17 next entry it says:

18 "Assume second lien interest  
19 ceases after March 31st  
20 payment date." [as read]  
21 Do you see that, sir?

22 A. Yes, I do.

23 454 Q. And it goes on below  
24 that:

25 "First Lien will not be paid

1 at maturity, will be extended  
2 as part of a longer-term  
3 restructuring." [as read]

4 Do you see that?

5 A. That is correct.

6 455 Q. So it was your  
7 expectation at the time this report was prepared  
8 that the First Lien Debt would not be paid at  
9 maturity?

---

10 A. That would be my  
11 expectation, yes.

12 456 Q. And it was your  
13 expectation as well, sir, that when the First Lien  
14 Debt was not paid at maturity, the debtor would  
15 cease to pay interest on the second lien?

16 A. You have to -- no, you  
17 are only taking one part of this. There is a  
18 deception-tree process. So implicit in this  
19 assumption is the CCAA filing or some type of  
20 court filing.

21 As long as there is not a court  
22 filing, my expectation would have been that the  
23 interest was current.

24 So you -- I am assume the worst  
25 here or the best, I guess it depends on how you

1 look at it. I am assuming there is some type of  
2 Canadian bankruptcy filing and the second lien  
3 interest would not be paid because once you go  
4 into CCAA I wouldn't collect my interest.

5 However, if I am not going into  
6 a proceeding, I do expect my interest to be paid,  
7 it's a contractual obligation.

8 457 Q. Sir, I am suggesting to  
9 you that what, the statement you just made to me  
10 is just a flat out lie, and it's contradicted by  
11 your own documents?

12 A. No, it's not.

13 458 Q. You did not believe at  
14 the time, you did not believe that you would get  
15 another cent of interest once the first loan  
16 matured and the first loan principal balance was  
17 not repaid on maturity; isn't that fair?

18 A. As long as they go into  
19 an insolvency hearing, my expect -- if they go into  
20 a CCAA, and I believe I say it here, the  
21 expectation somewhere in my documents, I expect a  
22 CCAA, that is true.

23 459 Q. So let's just, starting  
24 here, if I just read the words on the page. It  
25 says:

1 "Assume second lien interest  
2 ceases after March 31st,  
3 payment date." [as read]

4 Do you see that, sir?

5 A. Yes, I do.

6 460 Q. So at that time, you did  
7 assume that the second lien interest would cease  
8 after the March 31st payment date; is that fair?

9 A. That's an assumption,

10 yes.

11 461 Q. That is an assumption.

12 And that was not just an assumption, sir, this is  
13 a report that you are preparing internally at the  
14 bank that gets reported up the hierarchy of the  
15 bank?

16 A. That is correct.

17 462 Q. And when you wrote this  
18 report it was to your knowledge, sir, true?

19 A. The assumption, yes. The  
20 assumption is --

21 463 Q. Yes. And you also, you  
22 also expected when you prepared this report, sir,  
23 the first lien would not be paid at maturity; is  
24 that right?

25 A. That was my expectation,

1 yes.

2 464 Q. And, sir, if I look at  
3 this document here, it does not anywhere --  
4 nowhere in this document does it reference a CCAA  
5 proceeding or any other formal insolvency  
6 proceeding, you agree with me on that, sir?

7 A. In this particular  
8 document, no.

9 465 Q. Right.

10 Now, sir, I want to take you to  
11 another document, it's one of the ones that your  
12 counsel produced to us. There were a number of  
13 e-mail chains given. I have taken the e-mail  
14 chain that is the longest of the chains. And this  
15 is one that your counsel provided to us yesterday.  
16 I will just give you a copy of that.

17 MS. MAHAR: What is the  
18 document number on that?

19 MR. STALEY: It's doc ID  
20 NR00043 --

21 MS. MAHAR: I know what it is,  
22 thanks.

23 BY MR. STALEY:

24 466 Q. And this, sir, is an  
25 e-mail exchange that you had with Mr. Chang,

1 Raymond Chang?

2 A. Yes.

3 467 Q. And if I look at the  
4 dates, the dates go from March 26 to March 27 of  
5 last year?

6 A. Yes.

7 MR. STALEY: Let's mark that as  
8 the next exhibit.

9 EXHIBIT NO. 7: E-mail

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10 exchange between Mr. Vowell  
11 and Mr. Chang et al, Document  
12 NR000438.

13 BY MR. STALEY:

14 468 Q. And, sir, if I start with  
15 the -- this e-mail includes some earlier exchanges  
16 with others, including with Alvarez & Marsal; do  
17 you see that?

18 A. Yes.

19 469 Q. And others. And it goes  
20 to Jonathan Miller. And who is Jonathan Miller?

21 A. He is our financial  
22 advisor.

23 470 Q. He is your financial  
24 advisor. So it goes to Jonathan Miller on  
25 March 26th of 2014? That's on the -- it's the

1 second page of the e-mail.

2 A. Okay, yes.

3 471 Q. Do you see that?

4 A. Yes.

5 472 Q. And there is a

6 Mr. Mullett of Alvarez & Marsal advises CDG that  
7 Nelson was as likely -- will likely be stopping  
8 the preauthorized payment for interest that would  
9 automatically come out on March 31; do you see  
10 that, sir?

11 A. Yes, I do.

12 473 Q. And then it goes on to  
13 explain why that's happening in the following  
14 paragraph?

15 A. Yes, I do.

16 474 Q. And then that e-mail ends  
17 up in your hands somehow, sir, and you forward it  
18 on to Mr. Chang --

19 A. Yes.

20 475 Q. -- at the top of that  
21 page?

22 A. Um-hmm.

23 476 Q. And then you have an  
24 e-mail exchange with Mr. Chang that I want to  
25 focus on just for a second; do you see that?

1 A. Yes.

2 477 Q. And Mr. Chang says:

3 "I really had thought we could

4 have squeezed out one more

5 payment. Do we know what

6 extended cure period he is

7 talking about." [as read]

8 And you see there is further

9 discussion between you and Mr. Chang about whether

---

10 or not you could squeeze out one more payment?

11 A. Yes.

12 478 Q. And you ultimately did

13 not squeeze out one more payment, sir?

14 A. That is correct.

15 Well, other than the 350. We

16 did get \$350,000.

17 479 Q. In return for executing

18 an agreement later?

19 A. That is correct.

20 480 Q. And certainly just

21 looking at this, sir, it was Mr. Chang's

22 expectation, if I look at the bottom of the first

23 page, that there would be one more payment coming

24 that he hoped would be obtained from the debtor?

25 A. That is correct.



1 481 Q. I now want to turn, sir,

2 to the document at E, the credit report at E.

3 And this is a credit report

4 dated March 31, 2014?

5 A. Um-hmm.

6 482 Q. And this follows just a

7 few days after you have had your e-mail exchange

8 with Mr. Chang?

9 A. That is correct.

10 483 Q. And I just want to just

11 go through certain portions of this with you, sir.

12 I am going to start on page 2 of the report.

13 And if you take a look at the

14 top of the page, there is something called a

15 proposal outline?

16 A. Yes.

17 484 Q. And then there is a PCL

18 recommendation, and that's you are recommending

19 that a further provision be taken against the

20 Second Lien Debt?

21 A. That's correct.

22 485 Q. And if you take a look at

23 the second paragraph, you go on to indicate in the

24 second sentence:

25 "It is a certainty the company

1 will not pay any more interest  
2 on the Second Lien Debt." [as  
3 read]

4 Do you see that, sir?

5 A. Yes, I do.

6 486 Q. And you then go on at the  
7 bottom of the page to -- there is a heading  
8 "March 31, 2014, Missed Interest Payment"?

9 A. Yes.

---

10 487 Q. And you go on to indicate  
11 in the first paragraph under that heading that  
12 Nelson made its first lien interest payment on  
13 March 31st, as set out there, but didn't make the  
14 second lien interest payment; do you see that?

15 A. Yes, I do.

16 488 Q. And you then go on in the  
17 next paragraph to indicate that the various  
18 representations the company made with respect to  
19 making future interest payments; do you see that,  
20 sir?

21 A. Yes, I do.

22 489 Q. And you then set those  
23 matters out in the paragraph at the bottom of that  
24 page and over on the top of the next page?

25 A. Yes.



1                   company would not and could  
2                   not pay the full amount of the  
3                   second lien interest." [as  
4                   read]

5                   Do you see that?

6                   A.    Yes, and that was in my  
7                   discussions with Dean Mullett.  He was telling me  
8                   that the First Lien was putting extreme pressure  
9                   on the company.  I believe they started off

---

10                  offering us 250, I tried -- I tried to get more.  
11                  And he said that he couldn't get past 350.

12    496                  Q.    What question was I  
13                  asking that you answered, sir, with that narrative  
14                  answer?

15                  A.    You asked me Number 1.

16    497                  Q.    Yeah, I asked you, sir,  
17                  if it was RBC's firm belief that the company could  
18                  not and would not pay the full amount of the  
19                  second lien interest?

20                  A.    And that is what I  
21                  explained to you why I believed that.

22    498                  Q.    Now I want to focus on  
23                  the third item that's under that list, sir.  There  
24                  is a number, I want you to take you to some of  
25                  them.

1 It says:

2 "Under the intercreditor  
3 agreement, the Second Lien  
4 Lenders could not undertake  
5 any legal remedies, the  
6 standstill period is 180  
7 days." [as read]

8 A. That is correct.

9 499 Q. And that comes out of the  
10 intercreditor agreement, sir?

11 A. Yes.

12 500 Q. And if you just maybe  
13 keep -- stay where you are now, but also if you  
14 could turn up the original application record.

15 A. Sorry, where?

16 MS. MAHAR: Do you have a  
17 copy? Sorry, I don't think we brought it.

18 MS. KIMMEL: There is a copy  
19 in front of the witness.

20 MS. MAHAR: Oh, okay, thank  
21 you. Intercompany creditor agreement is Tab F. F  
22 or G. F, sorry.

23 THE WITNESS: Okay.

24 BY MR. STALEY:

25 501 Q. And if you turn to, it is

1 Tab F, which is Exhibit F to Mr. Nordal's May 11,  
2 2015, affidavit.

3 A. Okay.

4 502 Q. And if you turn to  
5 page 10. Do you see that?

6 A. Page 10, yes.

7 503 Q. And there is a section in  
8 the middle of the page that has the heading  
9 "Enforcement"?

10 A. Um-hmm.

11 504 Q. And there is one, under  
12 that, is Section 3.1, "Exercise of Remedies". Do  
13 you see that?

14 MR. FINNIGAN: Yes, we are on  
15 that page, yes.

16 THE WITNESS: Yes.

17 BY MR. STALEY:

18 505 Q. And, sir, if I just -- I  
19 am just going to read to you sub paragraph (a) and  
20 then I am going to have you look with me below  
21 that. So 3.1(a):

22 "Until the discharge of First  
23 Lien obligations has occurred,  
24 whether or not any insolvency  
25 or liquidation proceeding has

1                   been commenced by or against  
2                   the company or any other  
3                   grantor, the Second Lien  
4                   Collateral Agent, the Second  
5                   Lien Claim Holders." [as read]  
6                   And then there is a series of  
7 things, sir, that you agree not to do?

8                   A.    Um-hmm.

9   506            Q.    And:  
10                  "Will not exercise or seek to  
11                  exercise any rights or  
12                  remedies with respect to any  
13                  collateral." [as read]

14                 And I am not going to read all  
15                 that to you. But if you go down there, sir, there  
16                 is a reference to a standstill period; do you see  
17                 that? In the middle -- towards the end of that  
18                 paragraph?

19                 A.    Yes.

20   507            Q.    Which follows by four  
21                  lines, a reference to 180 days?

22                 A.    Um-hmm.

23   508            Q.    And to the extent that  
24                  you indicate in the page 3 of your report that we  
25                  have been looking at, a reference to a standstill

1 period of 180 days, does that come out of the  
2 paragraph of the agreement I just took you to?

3 A. That is what I would be  
4 referring to, yeah.

5 509 Q. And if I can just have  
6 you focus on that paragraph, that portion that I  
7 will have you look at for a second, sir. If I am  
8 just going to -- I am just going to start picking  
9 up from the words "180 days". It says:

---

10 "180 days has elapsed since  
11 the date on which the First  
12 Lien Collateral Agent receives  
13 notice from the Second Lien  
14 Collateral Agent of the  
15 existence of any event of  
16 default under the second lien  
17 credit agreement." [as read]  
18 Do you see that, sir?

19 A. Um-hmm.

20 510 Q. So the 180-day period  
21 starts when notice is given; you see that?

22 A. Yes.

23 511 Q. You agree with me, sir,  
24 that notice has never been given? This notice has  
25 not been given?



1 A. To the First Lien Agent?

2 512 Q. Yes.

3 A. I am not sure about that.

4 513 Q. You are not sure about

5 that?

6 A. We gave it to the first  
7 lien -- I am sorry. We gave it to the company, I  
8 don't know if they passed it off to the First Lien  
9 Agent.

10 514 Q. I am suggesting to you,  
11 sir, that the notice that's required to be given  
12 here to the First Lien Collateral Agent has never  
13 been given?

14 A. It's never been given  
15 directly to them, I agree with you.

16 515 Q. I am just going to --  
17 Ms. Kimmel reminds me, the notice that I believe  
18 you were referring to is this April 1, 2014,  
19 letter. Is that what you were referencing?

20 MS. MAHAR: Sorry, there are  
21 no copies. Do you mind if I take a look?

22 MR. STALEY: No, absolutely,  
23 we gave it to John to look at.

24 THE WITNESS: This is the  
25 reservation of rights letter.

1 MS. MILLER: I don't believe  
2 this is what you are referring to.

3 MR. STALEY: I am not asking  
4 you. I am asking him if he knows what this is  
5 referring to.

6 THE WITNESS: Well that says  
7 the reservation of rights letter, so that would  
8 have gone out with the non-payment of interest.

9 BY MR. STALEY:

---

10 516 Q. Now, sir, I just want to  
11 turn to another document. And this is among the  
12 documents that your counsel produced to us  
13 yesterday. I am going to show you a copy of an  
14 e-mail which bears NR000463.

15 A. Yes.

16 517 Q. And, sir, this is an  
17 e-mail that you sent to Mr. Bruce Campbell copied  
18 to Mr. Chang on April 14, 2014?

19 A. Yes.

20 MR. STALEY: I will mark that  
21 as the next exhibit.

22 EXHIBIT NO. 8: E-mail from  
23 Les Vowell to Bruce Campbell  
24 et al, dated 4/14/ 2014,  
25 Document NR00463.

1 BY MR. STALEY:

2 518 Q. I am not trying to be  
3 unfair to you, sir, but it looks like in preparing  
4 this e-mail you borrowed portions of the credit  
5 report, but you just looked at it, and then put  
6 them in e-mail form to Mr. Campbell?

7 A. Correct.

8 519 Q. I am just going to show  
9 you one more document with the same theme, sir.  
10 This is a May 6, 2014, e-mail from you to someone  
11 named Joanne HoSing?

12 A. Yes.

13 MR. STALEY: I will mark that  
14 as the next exhibit.

15 EXHIBIT NO. 9: E-mail from  
16 Les Vowell to Joanne HoSing,  
17 Subject Nelson Education -  
18 Enterprise Watch List, dated  
19 5/6/2014, Document NR000295.

20 BY MR. STALEY:

21 520 Q. And it looks like you  
22 have repurposed the earlier content for this  
23 e-mail. Why are you sending -- who is Joanne  
24 HoSing and why are you sending her this?

25 A. She is the -- heads the

1 administration in the special loans group. So I  
2 don't remember, but I suspect she may have been  
3 having a meeting with the external auditors so she  
4 would have asked for some...

5 521 Q. I am now, sir, just going  
6 to jump right ahead to Tab K, which I know  
7 Ms. Kimmel took you to that earlier but I am going  
8 to take you to some other portions of it.

9 And, sir, this is -- when I  
10 began asking you about these reports, you  
11 indicated that this was the credit report in which  
12 you recommended and the bank agreed to writedown  
13 its first lien position?

14 A. Correct.

15 522 Q. And if I go through, if I  
16 go to page 2 of the credit report. You, there,  
17 provide under the heading "Proposal Outline", some  
18 background to what occurred, including a reference  
19 to the sales process?

20 A. Yes.

21 523 Q. And if I look at the  
22 third paragraph, one of the things -- one factor  
23 that worked against the bank's efforts to recover  
24 was a change in the exchange rate between the  
25 Canadian and US dollar?

1 A. That is correct.

2 524 Q. Which had the effect of  
3 -- because the First Lien Debt is denominated in  
4 US dollars, it had the effect of increasing  
5 Nelson's costs to retire the debt?

6 A. It increased the Canadian  
7 dollar equivalent of the debt, yes.

8 525 Q. And the company makes  
9 money in Canadian dollars and then has to pay it  
10 off. So it increases the cost to Nelson of paying  
11 off the debt?

12 A. Not the cost. It  
13 increases the -- relatively speaking, it increases  
14 the size of the debt, yes.

15 526 Q. And if I go down the  
16 page, there is a heading -- there is two headings  
17 "Enterprise Value", I am going to look at first  
18 one for a second?

19 A. Um-hmm.

20 527 Q. You said:  
21 "We are recommending a  
22 provision be taken on the  
23 First Lien Debt and this  
24 provision is not a reflection  
25 of the deterioration of the

1 Nelson's performance but  
2 rather the sharp reduction in  
3 the Canadian/US dollar  
4 exchange rate." [as read]

5 Do you see that?

6 A. Yes.

7 528 Q. And then you go on under  
8 another heading with the same "Enterprise Value"  
9 heading, to say:

---

10 "The enterprise value is  
11 driven by three metrics, debt  
12 trading levels, discounted  
13 cash flow, and comparable  
14 EBITDA multiples." [as read]

15 Do you see that?

16 A. Yes.

17 529 Q. And what you then do, sir  
18 over -- in fact, as I read this, you summarize  
19 those metrics under that heading and then go on  
20 and actually look in greater detail at the metrics  
21 that you refer under the later headings, "debt  
22 trading levels", "discounted cash flow", "EBITDA  
23 multiples". Do you see that?

24 A. Yes.

25 530 Q. And, sir, let's just

1 focus for a second on the first of those, which is  
2 "debt trading levels"?

3 A. Yes.

4 531 Q. And you have -- you went  
5 out and checked by checking on your trading desk  
6 and Credit Suisse's trading desk to get an  
7 indication of where the First Lien Debt was  
8 trading at?

9 A. No. It's not trading.  
10 So indications are, we are asking their opinion,  
11 so there is no live trade to base anything on.

12 532 Q. So you are asking them  
13 where they believe that it would trade at if there  
14 was a trade; is that fair?

15 A. An indication level, yes.

16 533 Q. An indication level.  
17 And the indication levels you  
18 got back were from your own trading desk 77.7  
19 cents on the dollar?

20 A. Yes.

21 534 Q. Which would be an  
22 indication that people, the holders, believed that  
23 there was insufficient value at Nelson to pay the  
24 First Lien Debt in full?

25 A. Not necessarily.

1       535                   Q.    You agree with me, sir,  
2       that if somebody -- that if debt is trading at 77  
3       or 78 cents to the dollar, it -- one reason it  
4       would do that was because people believed that  
5       there is insufficient value to pay the debt in  
6       full?

7                           A.    Part of that could be  
8       true.  But the other part of it is it could also  
9       be the interest rate, because these do trade like  
10      bonds to some extent, and the rate that was being  
11      charged at the time was well below market.  So it  
12      would be a combination of the two.

13      536                   Q.    Combination of the two?

14                           A.    Yes.

15      537                   Q.    So there would be some  
16      element of the interest rate and some element of  
17      an expectation that there is insufficient value to  
18      retire the debt, pay the loan -- the principal  
19      amount in full; is that fair?

20                           A.    That would be fair.

21      538                   Q.    And then the indication  
22      you got from Credit Suisse was at 82-and-a-half  
23      cents?

24                           A.    Correct.

25      539                   Q.    And then what you do



1           there is you arrived at an average from those two  
2           indications and concluded that the debt trading  
3           levels implied a value of \$212 million?

4                           A.    That is correct.

5   540                    Q.    And then you go on to  
6           indicate that based on that -- based on the First  
7           Lien Debt level of \$263 million, there is a  
8           \$51 million shortfall?

9                           A.    Correct.

10   541                   Q.   And then the next  
11           indication that you talked about, sir, in the  
12           report, just walking down the page, is discounted  
13           cash flow?

14                           A.    Um-hmm.

15   542                   Q.   And you do a discounted  
16           cash flow analysis, I am going to come later to  
17           the Tab 3 under this, or we will look at that.  
18           But the discounted cash flow implied value that  
19           you arrived at in April of 2015 was \$230 million?

20                           A.    Correct.

21   543                   Q.   And on this basis, you  
22           are still \$33 million below the First Lien Debt?

23                           A.    Correct.

24   544                   Q.   And then the last one of  
25           the three was EBITDA multiples?

1 A. Yes.

2 545 Q. And if I go back, sir,  
3 and I look at the previous page where, under the  
4 second of the two "Enterprise Value" headings; do  
5 you see that?

6 A. Um-hmm.

7 546 Q. And you say there:  
8 "Enterprise value is driven by  
9 three metrics, debt trading

---

10 levels, discounted cash flow  
11 and comparable EBITDA  
12 multiples." [as read]

13 Do you see that?

14 A. Yes.

15 547 Q. So if I understand your  
16 report correctly, what you did is that in  
17 preparing the report, you identified entities that  
18 you believed were comparable to Nelson for the  
19 purpose of doing EBITDA multiples?

20 A. Tried to guesstimate,  
21 yes.

22 548 Q. Tried to guesstimate?

23 A. Yes.

24 549 Q. So you picked what you  
25 believed were comparables to Nelson in which you

1 could then compare EBITDA multiples?

2 A. Right.

3 550 Q. And if I go back, then,

4 to page 3. You say:

5 "Of the three metrics, this is

6 the most uncertain." [as read]

7 Do you see that?

8 A. Yes.

9 551 Q. "Most of the major

10 competitors have gone through

11 bankruptcy and are owned by

12 the lenders. Multiples

13 range -- " [as read]

14 And it says "rang", but it

15 should be "range"?

16 A. Yes, range.

17 552 Q. "Multiples range from

18 a low of four times to a high

19 of seven times." [as read]

20 Do you see that?

21 A. Yes.

22 553 Q. And you went on, sir, and

23 you say:

24 "We have chosen five times

25 multiple as the company

1 continues to perform on a  
2 consistent basis, not  
3 exceeding or falling below  
4 expectation. The implied  
5 enterprise value is  
6 \$175 million." [as read]

7 Do you see that?

8 A. Yes, I do.

9 554 Q. With an implied deficit

10 of \$88 million?

11 A. Yes.

12 555 Q. And, sir, that was advice  
13 that you provided to your superiors at the bank at  
14 that time?

15 A. Yes, it is.

16 556 Q. And that was advice based  
17 upon what you considered to be comparable entities  
18 and their EBITDA multiples?

19 A. Yes.

20 557 Q. And it was based upon  
21 your considered view that a five-time multiple was  
22 appropriate to apply in those circumstances?

23 A. I picked a five times, I  
24 wasn't sure whether five, seven or three, but I  
25 just picked the middle ground.

1           558                   Q.   Well you actually, sir,  
2           didn't do that because you had -- the range that  
3           you looked at was four times to seven, you didn't  
4           pick 5.5, you actually chose on the lower end of  
5           that.

6                               A.   Five times, okay.

7           559                   Q.   And at the time, sir, you  
8           picked a multiple that you believed was  
9           appropriate for the purpose of this value exercise  
10          that's reflected in this paragraph?

11                              A.   Correct.

12          560                   Q.   And, sir, if we take a  
13          look at the document that is at K -- sorry K.3,  
14          which your counsel has produced to us, I believe,  
15          yesterday.

16                              A.   Um-hmm.

17          561                   Q.   Which is now in that  
18          binder.

19                              And if I take a look at the  
20          first page, there is a summary of valuations  
21          there?

22                              A.   Yes.

23          562                   Q.   And the three valuation  
24          methods are set out at the top of the page and the  
25          valuation beside that to the right?

1 A. Correct.

2 563 Q. And you then get an  
3 average of just over \$205 million?

4 A. Yes.

5 564 Q. And you will agree with  
6 me, sir, that of the three methodologies that you  
7 use, as set out there on that page and in your  
8 report, the valuation methodology that produces  
9 the lowest value is the EBITDA multiples?

---

10 A. Correct.

11 565 Q. And, sir, I know  
12 Ms. Kimmel asked you this question, but earlier  
13 she took you to the Exhibit G to your second  
14 affidavit.

15 A. Yes.

16 566 Q. And which is the CDG  
17 document.

18 A. Yes.

19 567 Q. And you will agree with  
20 me, sir, that you did not -- the analysis that we  
21 have just discussed in Tab K, you did not provide  
22 that analysis to CDG before they prepared that  
23 report?

24 A. This?

25 568 Q. Yes.

1 A. I did not.

2 569 Q. And you did not tell  
3 them, you did not tell CDG that you had done an  
4 EBITDA multiple analysis of Nelson and had  
5 concluded that the implied enterprise value was  
6 \$175 million?

7 A. I did not. I wouldn't  
8 share that specific information, no.

9 570 Q. Now, sir, one other point  
10 about the CDG analysis, maybe two other points.

11 If I just have you focus there  
12 for a second.

13 One of the points they make in  
14 there is that the company's real estate could be  
15 sold and there could be added value gained on the  
16 sale of the real estate?

17 A. Yes.

18 571 Q. You understand that, sir?

19 A. Yes.

20 572 Q. And you will agree with  
21 me, sir, that if the real estate is sold, then the  
22 company would have to enter into arrangements  
23 either to move to and lease new premises, or it  
24 would have to enter into sale and leaseback  
25 arrangements on the sale of the real estate?

1 A. Correct.

2 573 Q. And in either case, the  
3 company would incur additional expenses in terms  
4 of it would be paying either to move and lease or  
5 be paying to lease premises that it currently  
6 owns?

7 A. Correct.

8 574 Q. You agree with me, sir?

9 A. Yes.

---

10 575 Q. And you will agree with  
11 me, sir, that the analysis, CDG's analysis does  
12 not reduce the company's EBITDA to take into  
13 account anticipated future lease or lease and move  
14 costs that would be incurred if the company  
15 disposed of its real estate?

16 A. Their analysis is  
17 assuming that they stay in their existing  
18 facilities as is.

19 576 Q. Right.

20 A. What they had proposed is  
21 these are additional options that could be looked  
22 at, but they did not include that in their  
23 numbers.

24 577 Q. Right. And my point to  
25 you simply, sir, is that to the extent that they



1 do not reduce downwards the EBITDA to take into  
2 account future leasehold costs, the EBITDA that  
3 has been multiplied produces a falsely high number  
4 because they don't take that into account?

5 A. It should offset with a  
6 reduction in the First Lien Debt. In other words,  
7 any property that's sold is reducing the First  
8 Lien Debt. So I agree with you that the EBITDA  
9 would be lower, but the amount of First Lien Debt  
10 that it has to service or cover is also lower.

11 578 Q. It goes somewhere, sir,  
12 the money has to go somewhere. But if you are not  
13 paying to lease premises now, and you have to pay  
14 to lease premises, it reduces your EBITDA; right?

15 A. It does.

16 579 Q. So the --

17 A. But all I am saying,  
18 though, is that, again, I will make up a number  
19 here, but if the debt is 267 million, and they do  
20 a sales leaseback, \$10 million goes to the debt,  
21 and now you are down to 257 and your EBITDA is,  
22 yes, you are correct, is lower.

23 So now you are looking at:  
24 Have you done the analysis to ensure that the cash  
25 flow from a sales leaseback is actually better for

1 the company if they have a lower amount of debt.

2 580 Q. And my only point to you,  
3 sir, is that if I look at the suggestion that  
4 there is a value of real estate to be added, that  
5 to the extent that there is a value of real estate  
6 to be added, there is a corresponding offset that  
7 reduces EBITDA and that that's not reflected in  
8 the report as it is currently written?

9 A. Nor is the reduction in  
10 the debt. Correct.

11 MR. STALEY: Just give me one  
12 second and just go off the record.

13 --- Off-the-record discussion.

14 MR. STALEY: That completes my  
15 questions, thank you.

16 MR. FINNIGAN: So we are going  
17 to just take ten to see if we have any re-exam  
18 and, if we do, it will be very brief.

19 --- Upon recess at 1:37 p.m.

20 --- Upon resuming at 1:52 p.m.

21 RE-EXAMINATION BY MR. FINNIGAN:

22 581 Q. Mr. Vowell, I am going to  
23 take you to some of the documents that were put to  
24 you in your cross-examination, and if you can have  
25 the credit binder in front of you, please?

1 A. Yes.

2 582 Q. You were taken to page 2  
3 of the document at Tab B, which is the  
4 January 15th, 2014, credit.

5 A. Yes.

6 583 Q. And your attention was  
7 directed to page 2, in the middle of the page,  
8 under "Selected Account Strategy"?

9 A. Yes.

10 584 Q. You see Number 2:  
11 "Our strategy for the next six  
12 months is to wait and see and  
13 continue to collect second  
14 lien interest." [as read]

15 A. Correct.

16 585 Q. Your attention was also  
17 directed to the middle of the next page, under the  
18 heading "TVM Rationale for TVM Assumptions"?

19 A. Yes.

20 586 Q. And it says there:  
21 "Assumed second lien interest  
22 ceases after March 31st,  
23 payment date." [as read]

24 A. Um-hmm.

25 587 Q. Can you please reconcile

1 the two statements?

2 A. They are really two  
3 different things.

4 The TVM is to calculate a -- it  
5 is a time value of money. So the auditors ask us  
6 to look out where we think future cash flow  
7 stream, and then discount it back. And it's  
8 discounted back at approx -- well not  
9 approximately -- at the interest rate on the loan  
10 plus the LIBOR portion.

11 So all we are doing there is  
12 going through a calculation to come up with a TVM  
13 number, and it's in the yellow section, and it  
14 says:

15 "TVM ACL foreign currency  
16 6.7 million." [as read]

17 That is a number that is  
18 charged to the business unit and then the way time  
19 value money works, as you move into the future,  
20 all other things being equal, that number gets  
21 smaller and that difference is added back to the  
22 business unit's income.

23 So, in other words, in this  
24 case here, they would have a \$6.7 million charge,  
25 but if everything proceeds forward as is shown in

1           these numbers, over the period of five years, the  
2           6.7 comes back into it.

3                           So it's not something that  
4           comes out of your income statement, it's not like  
5           a provision of credit loss, it is just a  
6           recognition of time value of money.

7   588                    Q.   When you say "charged to  
8           the business unit", which business unit are you  
9           referring to?

10                        A.   So in this case it would  
11           be New York branch in the, I was going to say Ken  
12           Klassen's group, CME, which does -- it was a group  
13           that did this loan.

14   589                    Q.   So this TVM calculation  
15           is for internal purposes?

16                        A.   Oh absolutely, yes.

17   590                    Q.   Okay, thank you.

18                        And did it have anything to do  
19           with your assessment of the strategy that's  
20           outlined on page 2?

21                        A.   No.

22   591                    Q.   Thank you. Next, if we  
23           can turn up Tab E, please. Which was the March --  
24           just noticed as the March 31st, 2014, credit  
25           report?

1 A. Yes.

2 592 Q. You were taken through  
3 this in some detail. Starting at page 3, you gave  
4 an answer in response to a statement about  
5 Rationale Number 1:

6 "It was our firm belief the  
7 company would not and could  
8 not pay the full amount of the  
9 second lien interest." [as  
10 read]

11 A. Correct.

12 593 Q. You testified that you  
13 had a conversation with Dean Mullett in which he  
14 said something, words to the effect, that the  
15 First Liens were putting pressure on the company?

16 A. Correct.

17 594 Q. Do you remember  
18 specifically what Mr. Mullett said to you?

19 A. Not specifically. But I  
20 think I mentioned that we started out -- I believe  
21 the original offer was 250,000, I was trying to  
22 get up to, again, I think it was around a million,  
23 and he just said we are not going to get there,  
24 there is just too much, too much pressure. And  
25 basically we ended up at 350.

1 595 Q. Thank you.

2 And relating back, then, to  
3 just turn back one page in the second paragraph,  
4 in the second line, you say:

5 "It is a certainty the company  
6 will not pay any more interest  
7 on the Second Lien Debt." [as  
8 read]

9 What was the source of that  
10 belief?

11 A. Again, my discussions  
12 with Dean Mullett. Even though we were going  
13 through a -- it was a forbearance agreement, his  
14 indication -- my interpretation of what he was  
15 telling me was there would be no more interest  
16 coming.

17 596 Q. You were then asked a  
18 question about an e-mail chain between yourself  
19 and Mr. Chang, and this was Exhibit 7.

20 I am just showing you  
21 Exhibit 7. Do you recall being asked questions  
22 about this e-mail chain?

23 A. Yes.

24 597 Q. And Mr. Chang makes the  
25 statement at the bottom of the first page in his

1 e-mail of March 26, 2014, at 6 p.m.:

2 "I really had thought we could  
3 have squeezed one more  
4 payment. Do we know what the  
5 extended cure period he is  
6 talking about?" [as read]  
7 So did you have any  
8 conversations with Mr. Chang about the  
9 statement -- about the topic of squeezing one more  
10 payment out?

11 A. Yeah, I mean, I spoke to  
12 him afterwards and I said that we were attempting  
13 to get the additional payment.

14 Again, our expectation was that  
15 the company would be filing for CCAA upon the  
16 maturity of the first lien. I mean, that, quite  
17 honestly, that was a foregone conclusion as far as  
18 we were concerned.

19 And with Ray we were just  
20 trying to -- I was trying to get him to understand  
21 all we were trying to do was get to a point where  
22 we could hopefully get the balance of the  
23 March 31st payment. So upon maturity of the first  
24 forbearance agreement, we started negotiating for  
25 a second and it was no, no more money. So there



1 was not a second forbearance agreement with us.

2 MR. FINNIGAN: All right,  
3 thank you. Those are all my questions.

4 --- Whereupon cross-examination adjourned at  
5 2:00 p.m..

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I HEREBY CERTIFY THAT I HAVE, to the best of my skill  
and ability, accurately transcribed the  
forgoing proceeding

Lisa Lamberti, Court Reporter

---

# **TAB 1**

EXHIBIT NO 1  
 EXAM OF Les Vowell  
 DATE Aug 5, 2015  
 REPORTER Lisa Lamberti  
 ASAP REPORTING SERVICES INC.

**RBC Credit Reports**  
**from September 24, 2013 to July 6, 2015**

<b>A</b>	RBC Credit Report - September 24, 2013
<b>1</b>	Appendix B – Adjusted Senior Secured Leverage Ratio – at June 30, 2013
<b>2</b>	Nelson Education FY2013 Audited Financial Statements
<b>3</b>	October 2, 2013 Exposure
<b>4</b>	TVM Calculation Nelson October 2013
<b>B</b>	RBC Credit Report - January 15, 2014
<b>1</b>	Exposure January 7, 2014
<b>2</b>	Consolidated Financial Statements (unaudited) for the three months ended September 30, 2013 and 2012
<b>3</b>	TVM Calculation Nelson January 2014
<b>C</b>	RBC Credit Report - January 28, 2014
<b>1</b>	Exposure January 29, 2014
<b>2</b>	TVM Calculation January 29, 2014
<b>D</b>	RBC Credit Report - February 18, 2014
<b>1</b>	TVM Calculation January 29, 2014
<b>2</b>	Nelson Exposure February 18, 2014
<b>E</b>	RBC Credit Report - March 31, 2014
<b>1</b>	April 10, 2014 Exposure
<b>2</b>	Forbearance Term Sheet
<b>3</b>	Financial Summary December 31, 2013
<b>4</b>	TVM Calculation April 2014
<b>F</b>	RBC Credit Report - June 23, 2014
<b>1</b>	Exposure
<b>G</b>	RBC Credit Report - July 9, 2014
<b>1</b>	Exposure
<b>2</b>	TVM Calculation
<b>H</b>	RBC Credit Report - August 20, 2014
<b>1</b>	Exposure August 22, 2014
<b>2</b>	Nelson – Key Terms of Second Lien Restructuring Proposal
<b>3</b>	Nelson Structure Scenarios
<b>I</b>	RBC Credit Report - October 2, 2014
<b>1</b>	Exposure
<b>2</b>	TVM Calculation October 2014

<b>J</b>	RBC Credit Report - December 18, 2014
<b>1</b>	Compliance Nelson September 30 2014 Adjusted Senior Secured Leverage Ratio
<b>2</b>	Exposure December 18 2014
<b>3</b>	Financial MDA Nelson September 2014
<b>4</b>	Financials Nelson September 30 2014
<b>K</b>	RBC Credit Report - April 15, 2015
<b>1</b>	Exposure April 14, 2014
<b>2</b>	March 31, 2014 – Audited Financial Statements
<b>3</b>	Nelson EV April 2015
<b>4</b>	Q3 2015 Compliance
<b>5</b>	TVM Calculation March 2015
<b>6</b>	Adjusted Senior Secured Leverage Ratio for the Test Period Ended December 31, 2014

**Credit Reports A through J are included in the following tabs without Attachments.  
Credit Report K includes Attachment 3.**

# **TAB A**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

**Last ACU: 2013/07/15**

**This ACU: 2013/09/24**

Annual Review:	Yes	Referred to:	Bruce Campbell
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CANA
Change in ACU Review Date:	Yes Review Date:2014/06/01	District:	TORONTO CORPORATE/RELATION BANKING
Change in Single Name Risk Rating:	No	Date transferred to SLAS:	2012/10/12
Change in Single Name Outlook:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Risk Rating:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower Outlook:	No	BRR when transferred to SLAS:	4
Change in Borrower BCC:	No	Date Classified Non-Accrual:	2012/10/10
Change in Account Strategy:	No	Date Re-classified Accrual:	
Change in Credit Policy Exception:	Yes	Loss Event Date:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Date Put On Watchlist:	
Borrower in Bankruptcy or Receivership:	No		
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	UNCERTAIN	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	STABLE	Dbtfl

PRIMARY BUSINESS: Telecom & Media

SIC CODE: 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$71,656,299.00	\$70,570,340.08	(\$1,085,958.92)
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$80,570,340.08	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$80,570,340.08	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

Annual Review:

- Financial update - received annual financial statements
- update forecast
- Reduce CPE GRR01-01 to reflect reduction in 1st lien exposure.
- ACU Review Date revised to 2014/06/01

**PROPOSAL OUTLINE:**

**BACKGROUND**

Nelson was part of Thomson Reuters Learning Division, which also included Cengage Learning; Nelson and Cengage were sold separately due to foreign ownership restrictions which prohibited Apex from having majority ownership of Nelson.

Apex currently owns 30% of Nelson while Omers controls 70%; Apex owns the majority of Cengage. Via a side letter / loss sharing agreement, we believe APEX has the majority of the economic risk. We note they appoint 3 of 6 directors.



Over 50% of Nelson's revenues are derived from an Operating Agreement between Cengage and itself. Nelson sells Cengage text books, as is, or with editing to Canadianize the text book. Cengage earns an annual royalty that in 2013 was approximately \$20MM. This agreement expires in 2018.

Nelson's management believes the royalty amount is at or higher than current market comparables. While this is a significant arrangement for Nelson, the \$20MM payment is less than 4% of Cengage's \$500MM+ EBITDA.

The extension of the operating agreement is critical to encourage the 1st lien debt to extend their maturity, and to be able to ensure a future debt refinancing. Nelson has submitted a proposal to Cengage to extend the operating agreement to 2018. Cengage has no material issues with the proposal, but are unwilling to move forward while they are in US Bankruptcy Court.

The earliest Cengage will emerge from Bankruptcy is March 1, 2014, assuming no objections to the disclosure statements. Given there are 36-lender classes, and that the 2nd lien has already expressed verbally it has objections, it is highly probable the Cengage bankruptcy will continue past the July 5, 2014 maturity of the Nelson 1st lien debt.

RBC is resigning as 1st lien agent (being replaced by Wilmington Trust). A 1st lien steering committee has been formed, with Ares Capital, the largest 1st lien debt holder as its chair. The 1st lien debt has been presented a term sheet (similar to the term sheet in the July ACU), but have yet to respond, nor do they appear in a hurry to respond. We have heard the lenders are not unified as to strategy and that many are hoping the operating agreement can be extended prior to negotiating a new deal.

~~Given: there will be no defaults until the payment default on July 5, 2014, the lenders are hoping for an extension of the operating agreement; and the 1st lien debt has yet to agree upon a strategy, we anticipate fulsome negotiations will not begin until spring 2014.~~

#### LOAN REDUCTION

There was an excess cash flow sweep that reduced 1st lien debt by approximately \$13MM (RBC Share \$1.1MM) that was applied as a permanent reduction to the 1st lien term loan.

#### AUDITED FINANCIAL STATEMENTS

- Nelson Education received a clean audit opinion (attached); and
- 1st lien leverage ratio is in compliance at 6-x (covenant 7-x)

The annual financial statements have been input into the financial analysis section. The company was effectively on plan. The company continues to show deterioration in EBITDA since 2008. While 2013 EBITDA (\$50.7MM) is flat YOY, this is due to receipt of a one-time 3rd party royalty payment of \$3MM in fiscal 2013; otherwise there would have been a further \$3MM slide in EBITDA.

The company met with RBC on October 1st to review preliminary 1st quarter results. While July was on plan, August results were below plan. The company is trying to determine the reason, but it is too early in the process to provide a reason. September appears to be on plan, thus Q1 will under perform based on August results (expect EBITDA to be \$3MM below plan). While Nelson believes they will meet the 2014 plan, EBITDA continues to weaken. They did note that provinces have announced the implementation of new curriculums that will boost future earnings. Q1 financial statements are due November 15, 2013.

#### TVM FORECAST

In July, it was anticipated Nelson would receive a 'going concern' comment that is a default under the loan agreement. Based on this assumption no additional 2nd lien interest payments were forecast to be received on September 30th and beyond.

With the clean opinion, we have assumed RBC will continue to receive 2nd lien interest up and until March 31, 2014. We have assumed a consensual restructuring (or a CCAA) will occur before June 30th, so no 2nd lien interest will be received after March.

The forecast has been updated to reflect these assumptions.

#### PCL

We are not recommending any changes to the PCL recommendation based on:

1. In our October 1, 2013 meeting with Nelson and their financial advisors, nothing was said that would cause us to reassess our PCL amount; and

2. A fulsome PCL review was included in the July 2013 ACU.

We note our net 2nd lien position (after PCL and DLI) as at September 30th is \$14MM. This will drop by \$4.4MM over the next 6-months. This would indicate the maximum PCL, if required, on the 2nd lien debt would be less than \$10MM.

**ANNUAL REVIEW DATE**

We are recommending a revised annual renewal date of June 1, 2014. This is a month before the July 5, 2014 maturity of the 1st lien debt.

**ACTION DATES:**

July 5, 2014 - Current maturity of 1st lien debt

July 5, 2015 - Current maturity of 2nd lien debt

**SIGNATURES:**

Name	Les Vowell	Ray Chang	Bruce Campbell		
Title	Sr. Manager SLAS	V.P. SLAS	S.V.P. SL&AS		
Group					

Approval input by: Cheryl Chung on 2013/10/21

**Distribution List:**

- Chris Abe - Managing Director RBCCM 30th Floor, South Tower
- Fred Amelio - RBCCM Portfolio Management, 30th Floor South Tower
- Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower
- William Caggiano - Managing Director, 12th Floor, 3 WFC.

**ATTACHMENTS**

- 1) [Appendix B - Adjusted Senior Secured Leverage Ratio - at Jun 30 2013.pdf](#)
- 2) [Nelson Education FY2013 Audited Financial Statements.pdf](#)
- 3) [October 2 13 exposure.xls](#)
- 4) [TVM Calculation Nelson Oct 2013.xls](#)

**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q4/13	Q1/14	Q2/14	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Full Year Q4/16	Full Year Q4/17
65.03	61.75	GIL	61.65	59.45	57.25	56.80	56.35	55.90	55.00	54.55	54.10	52.77	50.00
50.00		PCL	50.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25.00		ACL	25.00	25.00	25.00	25.00	25.00	25.00	25.00	25.00	25.00	25.00	25.00
80.00		WO	80.00	80.00	80.00	80.00	80.00	80.00	80.00	80.00	80.00	80.00	80.00
	8.85	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.00000

TVM ACL (CDN\$) is: 7.124 TVM ACL Foreign Currency is: 7.124

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

The TVM calculation is changed from the July ACU submission. The spread sheet calculation is attached.

The primary change is 2nd lien interest will be collect through Q2 and that the restructuring will occur mid-2014.

PCL/ACL contains \$0.00MM In PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$80,000,000.00	\$0.00	\$80,000,000.00
<b>Total W/O</b>	<b>\$80,000,000.00</b>	<b>\$0.00</b>	<b>\$80,000,000.00</b>
PCL Increase	\$50,000,000.00	\$0.00	\$50,000,000.00
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$50,000,000.00</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$25,000,000.00</b>	<b>\$25,000,000.00</b>	<b>\$25,000,000.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250  
ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

Covenant Breach: N

Comments: 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

Comments: See PCL calculation in October 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC is agent on \$287MM 1st lien debt (we have resigned and Willmington Trust will take over (timing TBD). largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent on 1st lien term loan (we are being replaced) as well as the 2nd lien loan.		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$79,570,340.08
GRR01-02 : Single Name Credit Risk Limits - Corporates - Economic Capital	\$1,127,294.61

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

Grr01-02 has decreased with the establishment of PCL

**Regulatory and BASEL II compliance - Have the following been reviewed?**

**Single Name: NELSON EDUCATION LTD.**

FACT(BRR)	Yes
CED	Yes
FMD	Yes
C/U (Committed/Uncommitted)	Yes
LIED Code	Yes
BCC	Yes
GBRR	Yes
CP Exceptions	Yes
SIC	Yes
Holdco SIC	N/A
BSC	Yes
If Equity held was valuation updated.	No
Is collateral evaluated and documented as per OSFI requirements?	N/A
Have you completed all applicable and relevant mandatory sections of the ACU at the annual review eg financials, security etc?	Yes

<b>SECURITY / VALUATION</b>
-----------------------------

Single Name: NELSON EDUCATION LTD.
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**SECURITY COMMENTS:**

Refer to July 2013 PCL calculation and recommendation.

**SECURITY DOCUMENTATION:**

Osler is counsel to RBC as 1st lien Agent for the Nelson Education syndicated loan. The 2nd lien lenders share the same documentation / security. At the loan closing, counsel provided legal opinions, contained in the closing book, confirming all security in proper order and all the necessary authorization were in proper order.

Given that Osler prepared / reviewed / opined on the documentation, there is little value added in requesting they review their own work.

We have follow-up with Osler on security as required, specifically with respect to copy-write / intangible assets. A serious issue arose with respect to Cengage security, where it was revealed that up to 15,000 copy-write / IP assets were not properly registered and captured under the security agreement.

We followed up with Osler who has confirmed that registering security against copy-write assets is different in Canada and the US. In the US, a security interest must be registered against each copy-write, via a federal agency, including those that originated post-closing (it is an on-going process). The copy-write is not captured under the UCC filings.

In Canada, the copy-write is captured under the PPSA, for those existing at the time and those acquired since the signing of the loan document. No further action is required.

**FINANCIAL ANALYSIS**

**Single Name: NELSON EDUCATION LTD.**

**FINANCIAL HIGHLIGHTS:**

(in \$000's where applicable)	2008	2009	2010	2011	2012	2013	
Sales	181,212.00	178,043.00	164,149.00	161,511.00	140,716.00	138,501.00	0.00
Sales Growth %	0.00%	-1.75%	-7.80%	-1.61%	-12.88%	-1.57%	0.00%
Gross Margin	121,278.00	117,659.00	107,325.00	112,162.00	95,371.00	95,243.00	0.00
GM %'age	66.93%	66.08%	65.38%	69.45%	67.78%	67.77%	0.00%
Operating Margin	68,876.00	67,516.00	62,062.00	59,874.00	50,732.00	50,534.00	0.00
Op. Margin %'age	38.01%	37.92%	37.81%	37.07%	36.05%	36.49%	0.00%
EBITDA	68,876.00	67,516.00	62,062.00	59,874.00	50,732.00	50,534.00	0.00
EBIT	30,193.00	-156,938.00	32,569.00	33,636.00	-11,238.00	24,818.00	0.00
Interest	60,434.00	61,191.00	44,635.00	30,168.00	31,690.00	24,178.00	0.00
Net Income	-23,204.00	-229,590.00	2,213.00	3,468.00	-40,889.00	-31,638.00	0.00
EBITDA/Interest	1.14	1.10	1.39	1.98	1.60	2.09	0.00
Cash	17,679.00	1,847.00	12,638.00	12,351.00	3,568.00	42,414.00	0.00
A/R	22,204.00	26,441.00	24,676.00	33,736.00	28,389.00	24,421.00	0.00
Inventory	29,581.00	22,190.00	15,796.00	14,158.00	14,143.00	12,393.00	0.00
A/P	33,988.00	26,613.00	22,670.00	28,013.00	20,701.00	25,394.00	0.00
W/C Ratio	2.04	1.91	2.34	2.15	2.23	3.12	0.00
PP & E	19,829.00	18,420.00	16,412.00	16,691.00	15,366.00	14,375.00	0.00
Intangibles	517,838.00	393,600.00	327,483.00	315,787.00	246,543.00	232,464.00	0.00
Total Assets	646,762.00	435,136.00	404,710.00	397,035.00	353,379.00	350,066.00	0.00
Senior Debt	309,837.00	351,341.00	318,747.00	281,179.00	291,078.00	302,037.00	0.00
Total Debt	484,502.00	529,534.00	482,044.00	428,958.00	454,570.00	462,766.00	0.00
SH Equity	15,207.00	-214,904.00	-211,748.00	-207,058.00	-247,781.00	-268,307.00	0.00
TNW	-502,631.00	-608,504.00	-539,231.00	-522,845.00	-494,324.00	500,771.00	0.00
Sr Debt/EBITDA	4.50	5.20	5.14	4.70	5.43	5.98	0.00
Total Debt/EBITDA	7.03	7.84	7.77	7.16	8.47	9.18	0.00
CF from Operations	21,076.00	19,776.00	33,814.00	40,923.00	33,491.00	33,416.00	0.00
Pre-Publishing Cost	16,139.00	16,793.00	13,537.00	13,782.00	13,617.00	10,226.00	0.00
Sr. Leverage adj for Pre-Publishing Cost	5.88	6.93	6.55	6.10	7.86	7.49	0.00

**FINANCIAL COMMENTARY:**

Nelson sold Modulo in January 2013. The fiscal 2012 financials have been adjusted to reflect Modulo as a 'discontinued operation'.

Nelson's financial results are reported in Canadian dollars. 1st lien and total debt are denominated in US\$. As the C\$ devalued relative to the US\$, reported debt increased.

Revenues were down 1.57%. Higher education was flat YOY, while K-12 decreased \$3.2MM. However, the operating profit for K-12 increased \$1.4MM while Higher Education was flat.

The YOY increase in leverage reflects the above mentioned FX movements. Subsequent to year-end, Nelson announced a cash flow sweep debt reduction payment of \$13.5MM. This reduces the 1st lien leverage from year-end 5.98-times to 5.71-times.

Cash flow from operations is not the proper metric to assess liquidity, As noted above, cash flow from operations after pre-publication costs (mandatory and regular capex) has been calculated. This metric shows a YOY improvement.





**OVERVIEW AND RISK COMMENTARY**

**Single Name: NELSON EDUCATION LTD.**

**BACKGROUND/HISTORY:**

On 7/5/07 OMERS and Apax acquired Nelson Education from Thomson Reuters in a C\$650MM LBO (9.8x LTM EBITDA of C\$66MM). Today, Nelson's valuation multiple is 5.1 to 6.4 times

Nelson was part of Thomson Reuters Learning Division, which also included Cengage Learning; Nelson and Cengage were sold separately due to foreign ownership restrictions which prohibited Apax from having majority ownership of Nelson.

Apax currently owns 30% of Nelson while Omers controls 70%; Apax owns the majority of Cengage. Via a side letter / loss sharing agreement, we believe APEX has the majority of the economic risk. We note they appoint 3 of 6 directors.

RBC arranged a C\$562MM financing to support the LBO of Nelson but was unable to syndicate the RC and 2nd lien tranche due to rapid deterioration of credit markets at the time.

Since closing, Nelson has reduced the 1st lien USD TL by \$23MM via amortization and cash sweeps, and the 2nd lien USD TL by an \$18MM purchase (and retirement) from RBC.

Nelson is Canada's largest educational publishing company, publishing traditional textbooks and digital learning solutions for the K-12, Higher Ed and Professional markets

K-12 (34% LTM Sales): Largest publisher in the C\$144MM Canadian kindergarten to grade 12 ( K-12 ) market with ~30-35% share. Digital revenues are less than 5% of segment sales

Higher Education (66% LTM Sales): Second largest publisher in the C\$326MM post education and professional education market with ~32% share. Digital revenues are ~30% of Higher Education sales

The overall market size of the K-12 business peaked in 2006 at ~C\$222MM, and declined by 32% to ~C\$152MM by 2011. In contrast, Higher Ed market has grown steadily growing from ~C\$290MM in 2006 to ~C\$338MM by 2011, but did show modest reduction in 2012.

**AVAILABLE STRATEGIES:**

While we were unsuccessful in selling down the 2nd lien debt, we did meet our objective to cancel the revolver.

We have maintained a constructive working relationship with the sponsor and company. The 1st steering committee had not been constructive or responsive to date. Given RBC continues to collect 2nd lien interest, we are not in a rush.

**SELECTED ACCOUNT STRATEGY:** Rehabilitate

[REDACTED]. To the extent we can aid in restructuring to improve our position we will be cooperative. The July 2013 ACU included a term sheet that reflected our proposed restructuring strategy.

As the 1st lien steering committee has yet to respond to proposals from the company or sponsor:

1. The July 2013 term sheet remains the restructuring strategy; and
2. Our strategy for the next 6-months is to wait & see and continue to collect 2nd lien interest.

**RATIONALE FOR RECOMMENDATION FOR SELECTED STRATEGY:**

Lost Involuntary, Realized; or remarket are not viable strategies at this time. Our sole course of action is to extend the maturity date of the 1st and 2nd lien debt to provide Nelson sufficient time to increase EBITDA and improve its ability to refinance its debt.

**ENVIRONMENTAL ISSUES:**

n.a. - Text book publisher and distributor.

**OPERATIONAL RISKS:**

nil

**LITIGATION ISSUES:**

nil

<b>TERMS &amp; CONDITIONS</b>
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<b>Single Name: NELSON EDUCATION LTD.</b>
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**COVENANTS:**

**In Compliance:** Yes

**As at:** 2013/06/30

**Comments:**

Sr. leverage ratio is 7 times. Highly unlikely this covenant will be breached during the term of the loan.

As at June 30, 2013, 1st lien debt is C\$302MM. Gross EBITDA would have to decrease to \$43MM to trigger a breach. This is considered unlikely given fiscal 2013 EBITDA was \$50.7MM.

The maturity of the 1st lien debt in July 2014 is the material event that will trigger refinancing / restructuring.

**ROOT CAUSE AND LEARNINGS**

**Single Name: NELSON EDUCATION LTD.**

**SLAS's determination of Root Cause**

**Root Causes:**

Industry - Industry Conditions

Financial - High Leverage - Unable or Unwilling to Inject Additional Funds

**Did the field identity/demonstrate an understanding of the Primary Root Causes?**

Yes

**Comments:**

Nelson has been on the watch list as the field understood the company had too much leverage.

**Was this file transferred to SLAS in a timely manner?**

No

**Comments:**

The transfer into SL&AS was accelerated by a \$5MM trade of the 2nd line. This trade triggered the need for PCL.

**Were Early Warning Signals effective?**

Yes

**Comments:**

**Were Covenants effective?**

No

**Comments:**

The company remains in compliance with its 1st lien leverage ratio, yet the bank is providing significant PCL. It is unlikely the sole covenant will be breached.

**Did exceptions to credit rules or guidelines contribute to probable or actual losses?**

Yes

**Comments:**

This was a hung syndication, that resulted in RBC holding approximately 85% of the debt. Despite the exception to policy and the ensuing 5-year hold, our exposure has been unchanged.

**SUNDRY INFORMATION**

**Single Name: NELSON EDUCATION LTD.**

**FIN 46 VIE:**

**Is RBC a majority lender?** No (50+ % of total senior debt)  
**Equity interest?** No (i.e. any of: common shares, preferred shares, warrants, options, or convertibles)  
**Restructure?** No

**Definition of Restructure - IFRS CAPM - LOANS (FIN-ACC-265)**

**9.0 RESTRUCTURED LOANS**

**9.1 Definition**

A loan is classified as restructured when RBC, for economic or legal reasons related to the borrower's financial difficulties, grants a concession to the borrower that it would not otherwise consider. Examples of such concessions include a reduction in interest rate, uncompensated deferral or extension of principal repayments or interest payments, forgiveness of a portion of principal or previously accrued interest, acceptance of assets other than cash in settlement of a larger amount of the loan than is represented by the estimated net proceeds from sale of the assets, and other concessions which would not be considered in the absence of the weakened condition of the borrower.

Because restructured loans, among other things, involve the granting of a concession to the borrower, loans which are merely converted from one type of instrument to another (e.g. a \$5 million term loan converted to a \$5 million of term preferred shares with a similar economic yield on the conversion date) with otherwise similar economic yields are not classified as restructured loans but would be a new financial asset following the guidance of IFRS CAPM - Financial Instruments - De-recognition of assets and liabilities.

**9.4 Change in Status**

If collection of the scheduled cash flow in accordance with the modified terms of a restructured loan is reasonably assured, the loan is not classified as impaired. However, restructured loans are automatically classified as impaired loans when payment is contractually 90 days in arrears, regardless of whether or not the loan is well secured and in a process of collection. A restructured sovereign risk on which a payment is contractually 90 days in arrears (but less than 180 days in arrears) can be maintained as a restructured loan if senior credit management is of the opinion that the ultimate collection of principal or interest is not in significant doubt.

[LINK TO CAPM](#)

**Did restructure result in a workout?** No  
**If YES does RBC have controlling interest?** No

**Professionals - Sarbanes-Oxley Act**

**Single Name**

**Financial Advisor** Alvarez and Marsal  
**Auditor** PWC  
**Receiver**  
**Court appointed?** No  
**Trustee**  
**Court appointed?** No  
**Legal** Goodman & Goodman  
**Monitor**  
**Other**

**RBC**

**Legal** Shearman & Sterling                      Thornton Grout Finnigan                      Osler, Hoskin & Harcourt

Financial Advisor CONWAY DEL GENIO

**Syndicate**

- Legal
- Financial Advisor

**Aggregation Shares Reporting - Compliance Department**

Complete this section for Common, Preferred, Convertible Shares

	Shares(1)	Shares(2)	Shares(3)
Do we have equity in this company?	No	No	No
Issuer of shares(Investee)			
Legal Entity	Other:	Other:	Other:
Country			
Type of Shares/Security			
Number of Shares/Security RBC Holds?		0.00	0.00
Number of outstanding shares?		0.00	0.00
Percentage of O/S		0.00	0.00
Convertible?	No	No	No
If yes, Terms			
Currency			
Book value of above		0.00	0.00
Private?	No	No	No
Value of RBC's Holding	0.00	0.00	0.00
Comments on Rationale/Methodology using EV/EBITDA			
Public Issue?	No	No	No
Current Market Price	0.00	0.00	0.00
Total value of RBC's holding	0.00	0.00	0.00
Ticker, if applicable			
Series			
Exchanges?			
Voting?	No	No	No
Non Voting?	No	No	No
Type of Identifier			
<i>Complete this section for Warrants</i>			
	Warrants(1)	Warrants(2)	Warrants(3)
Issuer of shares (Investee)			
Legal Entity	Other:	Other:	Other:
Country			
Transit			
Ticker, if applicable			
Type of Identifier			
Expiry Date			
Quantity	0.00	0.00	0.00
Strike Price			
Public Placed Warrants?	No	No	No
Private Placed Warrants <i>with</i> net share settlement alternatives?	No	No	No
Private Placed Warrants <i>without</i> net share settlement alternatives?	No	No	No
Cost of Warrants			
Fair Market Value of Warrants			
G/L/Form 10000 where warrants currently reported			

**ASSESSMENT OF LOAN IMPAIRMENT**

Single Name: NELSON EDUCATION LTD.

**Assessment of Loan Impairment**

Criteria	Comments	Criteria Met
<b><i>I. Uncompensated delays in repayment</i></b>		
Is the loan in arrears? If yes, the loan is considered to be impaired, unless: - the delay in payment or shortfall in amount of payment is insignificant; or - In the absence of earlier identification of impairment, all loans must be classified as impaired when any of the following criteria are met (which indicates that the lender no longer has reasonable assurance of timely collection of the full amount of principal and interest):{OSFI C-1 Page 2} · a payment on a deposit with a regulated financial institution or a restructured loan is contractually 90 days in arrears; · a payment on any other loan (excluding credit card loans) is contractually 90 days in arrears unless the loan is fully secured, the collection of the debt is in process and the collection efforts are reasonably expected to result in repayment of the debt or in restoring it to a current status within 180 days from the date a payment has become contractually in arrears; or · a payment on any loan is contractually 180 days in arrears. Any credit card loan that has a payment 180 days in arrears should be written off.		No
<b><i>II. Deterioration of credit quality</i></b>		
Has the borrower's financial condition deteriorated to the extent that collection of future principal and interest payments in accordance with the loan agreement is no longer reasonable assured?  If yes, the loan would be considered impaired regardless of whether all payments are current. The following factors should be considered to determine whether there has been a deterioration in credit quality.		Yes
(a) Has the borrower or guarantor experienced a decline in its current financial position, particularly its liquidity, as evidenced by severe losses in the current year or recent years, a serious deficiency in working capital or cash flow, or an excess of liability over assets?	Since 2008 revenue and Gross EBITDA CAGR declined by 4.5% and 6.9%, respectively, while margins have declined by 360bps	Yes
(b) Do independent credit reports indicate concerns about the entity's ability to meet its continuing obligations?		NA
(c) Has there been a current default in making interest or principal payments when due on debt obligations?		No
(d) Has there been a failure to meet debt covenants on existing debt obligations?		No
(e) Has there been a downgrading of the credit status of the borrower or guarantor by a recognized credit rating agency?		Yes
(f) Has there been a decline in the market value of a traded debt instrument issued by the borrower or guarantor that is unrelated to a change in market interest rates?	1st lien debt is currently 85-90. Indication levels on 2nd lien 20-25 with no interest expressed.	Yes
(g) Do events such as the receivership, bankruptcy or liquidation of a borrower or guarantor confirm a deterioration in credit worthiness that has already been identified and recognized?		No
<b><i>III. Significant decline in the security underlying a loan</i></b>		
(a) Has there been a significant decline in the value of the security underlying a loan? If yes, go on to question (b).	EV has decreased due to decrease in EBITDA multiple (9.3 times at time of transaction) and EBITDA decreased from \$63MM to current \$50.7MM.	Yes
(b) Does the extent of the decline in security value create a situation where the estimated net proceeds from realization of the security in current market conditions are no longer sufficient to discharge the		Yes

recorded investment in the loan? If yes, go to question (c).		
(c) Is the borrower's overall financial condition sufficient to provide reasonable assurance of collection of any unsecured balance in accordance with the terms of the loan agreement? If the answer to this question is no, the loan is presumed to be impaired.		No



**TAB B**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

Last ACU: 2013/09/24

This ACU: **2014/01/15**

Annual Review:	No	Referred to:	Bruce Campbell
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CAN/ TORONTO
Change in ACU Review Date:	No Review	District:	CORPORATE/RELATION BANKING
	Date:2014/06/01	Date transferred to SLAS:	2012/10/12
Change in Single Name Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Single Name Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower Risk Rating:	No	BRR when transferred to SLAS:	4
Change in Borrower Outlook:	No	Date Classified Non-Accrual:	2012/10/10
Change in Borrower BCC:	No	Date Re-classified Accrual:	
Change in Account Strategy:	No	Loss Event Date:	
Change in Credit Policy Exception:	Yes	Date Put On Watchlist:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No		
Borrower in Bankruptcy or Receivership:	No		
Appointment of Advisors:	Yes		
Equity positions in Company:	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl

PRIMARY BUSINESS: Telecom & Media

SIC CODE: 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$70,570,340.08	\$34,435,391.63	(\$36,134,948.45)
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$44,435,391.63	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$44,435,391.63	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

- Add GRR10 CPE
  - Financial update - input fiscal Q1 2014 financial results (Sept 30th)
  - Delete GRR01-02 CPE. Economic capital is \$6.1MM - below the \$7.75MM maximum.
  - Wilmington Trust is now 1st lien agent. In administrative section, delete RBC as 1st lien agent.
- Principal Write-off Amount: \$25,000,000.00  
 DLI Reversed to Principal: \$11,042,888.50

**PROPOSAL OUTLINE:**

Nelson's Q1 2014 financial results were a disappointment. LTM EBITDA decreases \$5MM from the previous quarter and was also \$5MM below their Q1 2014 business plan number. Q1 2014 revenue was \$40.5MM, down \$6.1MM (13% decrease) from



**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q1/14	Q2/14	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Full Year Q4/16	Full Year Q4/17
61.65	59.44	GIL	32.24	31.78	31.33	30.88	30.43	29.98	29.53	29.09	28.64	27.76	26.43
0.00		PCL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
80.00		WO	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00
	0.00	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.00000

TVM ACL (CDN\$) is: 6.701 TVM ACL Foreign Currency is: 6.701

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$80,000,000.00	\$25,000,000.00	\$105,000,000.00
<b>Total W/O</b>	<b>\$80,000,000.00</b>	<b>\$25,000,000.00</b>	<b>\$105,000,000.00</b>
PCL Increase	\$0.00	\$0.00	\$0.00
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
Net PCL			<b>\$0.00</b>
FX Adjustment		\$0.00	
ACL	\$25,000,000.00	\$0.00	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250  
ABR + 150  
LCs 250

2nd Lien

L+600

ABR + 500

**Covenant Breach:**

N

Comments:

7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:**

Y

Comments:

See PCL calculation in October 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC (\$126.2MM); [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$43,435,391.63
GRR10 : PARI PASSU RANKING OF INDEBTEDNESS	\$11,733,816.00
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$6.1MM, below the GRR01-02 \$7.75MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting.

**TAB C**





As the 1st lien steering committee has yet to respond to proposals from the company or sponsor:

1. The July 2013 term sheet remains the restructuring strategy; and
2. Our strategy for the next 6-months is to wait & see and continue to collect 2nd lien interest.

**ACTION DATES:**

January 31, 2014 - 1st lien lenders are expected to deliver a restructuring proposal.

March 31, 2014 - Interest payment due on 1st and 2nd lien debt.

July 5, 2014 - Current maturity of 1st lien debt

July 5, 2015 - Current maturity of 2nd lien debt

**SIGNATURES:**

Name	Les Vowell	Ray Chang	Bruce Campbell
Title	Sr. Manager SLAS	V.P. SLAS	S.V.P. SL&AS
Group			

Approval input by: Cheryl Chung on 2014/01/29

Distribution List:

Chris Abe - Managing Director RBCCM 30th Floor, South Tower  
Fred Amelio - RBCCM Portfolio Management. 30th Floor South Tower  
Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower  
William Caggiano - Managing Director, 12th Floor, 3 WFC.

**ATTACHMENTS**

- 1) [Exposure Jan 29 2014.xls](#)
- 2) [TVM Calculation Nelson Jan 29 2014.xls](#)

**ADMINISTRATION PAGE**

Single Name: NELSON EDUCATION LTD.

EXIST. APP.	EXIST. O/S	\$MM	Q1/14	Q2/14	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Full Year Q4/16	Full Year Q4/17
32.24	34.51	GIL	32.31	31.85	31.40	30.95	30.50	30.05	29.60	29.16	28.71	27.83	26.50
0.00		PCL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
105.00		WO	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00
	0.00	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.00000

TVM ACL (CDN\$) is: 6.717 TVM ACL Foreign Currency is: 6.717

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$105,000,000.00	\$0.00	\$105,000,000.00
<b>Total W/O</b>	<b>\$105,000,000.00</b>	<b>\$0.00</b>	<b>\$105,000,000.00</b>
PCL Increase	\$0.00	\$0.00	\$0.00
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$0.00</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250  
ABR + 150  
LCs 250

2nd Lien

L+600

ABR + 500

**Covenant Breach:** N  
Comments: 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y  
Comments: See PCL calculation in October 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Wilmington Trust was taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$43,506,230.84
GRR10 : PARI PASSU RANKING OF INDEBTEDNESS	\$11,804,655.13
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$6.1MM, below the GRR01-02 \$7.75MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting.

**TAB D**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

**Last ACU: 2014/01/28**

**This ACU: 2014/02/18**

Annual Review:	No	Referred to:	Bruce Campbell
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CAN/
Change in ACU Review Date:	No Review	District:	TORONTO
	Date:2014/06/01		CORPORATE/RELATION
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	Yes	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl

**PRIMARY BUSINESS: Telecom & Media**

**SIC CODE: 2731**

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
<b>Credit Risk:</b>	\$204,517,412.16	\$34,506,230.84	\$37,611,791.60	\$3,105,560.76
<b>Transaction Risk:</b>	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$47,611,791.60	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$47,611,791.60	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

Financial Update

Increase 2nd lien loan amount by \$21,220.81 to reflect DLI applied to principal amount in error.

DLI reversed to principal in error corrected in ACU dated January 15.

Update forecast to reflect change in Board Rate (from 1.00 to 1.09).

Update CPE's to reflect change in Board Rate.

**PROPOSAL OUTLINE:**

The January 15, 2014 ACU wrote-off \$25MM of PCL and applied DLI to the loan balance. \$70,839.14 of the DLI was interest received by the trading book and should not have been included in the DLI. We have been advised an additional \$21,220.81 was applied in error



**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q2/14	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Full Year Q4/16	Full Year Q4/17
32.31	37.63	GIL	35.24	34.74	34.25	33.76	33.27	32.78	32.29	31.81	31.32	30.35	28.90
0.00		PCL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
105.00		WO	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00	105.00
	0.00	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 6.954 TVM ACL Foreign Currency is: 6.380

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$105,000,000.00	\$0.00	\$105,000,000.00
<b>Total W/O</b>	<b>\$105,000,000.00</b>	<b>\$0.00</b>	<b>\$105,000,000.00</b>
PCL Increase	\$0.00	\$0.00	\$0.00
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
Net PCL			<b>\$0.00</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250  
ABR + 150  
LCs 250

2nd Lien

L+600



ABR + 500

**Covenant Breach:** N

**Comments:** 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

**Comments:** See PCL calculation in Octobre 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$46,611,791.60
GRR10 : PARI PASSU RANKING OF INDEBTEDNESS	\$12,890,204.37
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$5.2MM, below the GRR01-02 \$7.7MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting.

# **TAB E**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

**Last ACU:** 2014/02/18

**This ACU:** 2014/03/31

Annual Review:	No	Referred to:	Bruce Campbell
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CANA
Change in ACU Review Date:	No Review		TORONTO
	Date:2014/06/01	District:	CORPORATE/RELATION
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	Yes	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	UNCERTAIN	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	UNCERTAIN	Dbtfl

**PRIMARY BUSINESS:** Telecom & Media

**SIC CODE:** 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
<b>Credit Risk:</b>	\$204,517,412.16	\$37,611,791.60	\$24,204,353.03	(\$13,407,438.57)
<b>Transaction Risk:</b>	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$34,204,353.03	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$34,204,353.03	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

1. New PCL and write-off - USD 11,379,387.40/C\$12,403,532.27;
  2. Delete CPE GRR10;
  3. Reduce CPE GRR01-01;
  4. Update Forecast;
  5. Update financial analysis section to include Q2 2014;
  6. Confirm approval for 30-day extension to the grace period for missed interest payment.
  7. Strategic Road Map
  8. USD 446,488.17/C\$486,672.11 DLI Reversed to Principal
- Increase PCL Amount: \$12,403,532.27  
 Principal Write-off Amount: \$12,403,532.27  
 DLI Reversed to Principal: \$486,672.11

## PROPOSAL OUTLINE:

### PCL RECOMMENDATION

RBC has to date written-off \$105MM of our original \$131.2MM 2nd lien exposure to Nelson Education. A small 2nd lien loan balance was maintained as interest was continuing to be collected. The Deferred Loan Income ( DLI ) was credited to the loan balance. Approximately \$8.6MM in DLI has been applied to the loan balance.

The 1st lien debt matures July 5, 2014, 3-months from now. It is a certainty the company will not pay any more interest on the 2nd lien debt. Various analyses indicate there is a potential recovery for the 2nd lien in a 3-5 year timeframe. Given the industry and market risks, we believe it is prudent to record PCL for the balance of the 2nd lien debt and write it off.

Apply DLI interest to the 2nd lien loan balance US\$446,488.17(\$290,607.80 + 155,880.37). The remaining US\$11,379,387.40 is to be fully provided and then written off. The Canadian \$ equivalent to be written-off is \$12,403,532.27.

### CREDIT POLICY EXCEPTIONS

Concurrent with the write-off, the single name exposure CPE (GRR01-01) is reduced to \$23.6MM and Pari-Passu Ranking of Indebtedness (GRR10) is removed as there 2nd lien debt is completely written-off.

### FORECAST

The TVM forecast has been updated to reflect the write-off of the 2nd lien debt. We continue to assume there will be a restructuring event that will see the 2nd lien PIK its interest and interest will continue to be collected on the 1st lien debt. We anticipate the interest earned on the 1st lien will increase to 7%, as per 1st lien term sheet.

### Q2 2013 FINANCIAL RESULTS (as at December 31, 2013)

Nelson's financial results are reported in Canadian dollars. 1st lien and total debt are denominated in US\$. As the C\$ devalued relative to the US\$, reported debt is increasing.

LTM Revenues were down 7.15%. Nelson received a one-time \$3.0MM payment from the Access copyright in December 2013. This amount flowed straight to EBITDA. As this was not repeated in December 2014, this was the largest factor in the YOY decrease in EBITDA.

Higher education revenue in the 1st half was \$54.6MM, down \$4.1MM from \$58.7MM the previous year. K-12 revenue was \$16.5MM, down \$5.8MM from the previous year.

The YOY increase in leverage reflects both the decrease in EBITDA and the above mentioned FX movements. Subsequent to year-end (June 30, 2013), Nelson announced a cash flow sweep debt reduction payment of \$13.5MM. This reduces the 1st lien leverage from year-end 5.98-times to 5.71-times.

The financial analysis section of the ACU has been populated with Q2 2014 LTM results. An excel spreadsheet has been attached showing the historical financial statements and key financial metrics.

In 2012, Nelson purchased a \$17MM bond issued by its a related company Cengage. Cengage filed for Bankruptcy and emerged on March 31, 2014. Nelson was able to sell the bond for approximately \$6MM. These proceeds were used to pay-down 1st lien debt. Based our estimates of EBITDA and the negative impact of the devalued Canadian dollar, Nelson would have breached their 7-times 1st lien leverage ratio on March 31, 2014. We believe they will just be within compliance with the voluntary debt reduction.

### March 31, 2014 MISSED INTEREST PAYMENT

Nelson Education did pay its 1st lien interest payment but did not make its March 31, 2014 2nd lien interest payment of approximately \$2.3MM (RBC share \$2.0MM). Under the loan agreement, Nelson had a 7-business day grace period to make the payment.

Nelson s current cash balance is \$30MM. The company has made representations that making the payment would create a liquidity problem by fiscal year-end (June 30th) as:

Q4 is an important sales quarter as they ramp up their sales to Universities. Account receivables are forecast to use \$27MM in working capital, Inventory \$3MM, and Accounts Payable would be an estimated source of approximately \$14MM in liquidity; thus working capital requirements are estimated to use \$16MM of the \$30MM cash reserves. The company is responding to a term sheet from a group of 1st lien lenders that they hope will extend the term of their loan. They anticipate there would have to be an additional principle pay-down as part of the enticement to get the lenders to extend.



As the 1st lien steering committee has yet to respond to proposals from the company or sponsor:

1. The July 2013 term sheet remains the restructuring strategy; and
2. Our strategy for the next 6-months is to wait & see and continue to collect 2nd lien interest.

**ACTION DATES:**

May 9, 2014 - Interest payment grace period expires.

July 5, 2014 - Current maturity of 1st lien debt

July 5, 2015 - Current maturity of 2nd lien debt

SIGNATURES:				
Name	_____ Les Vowell	_____ Ray Chang	_____ Bruce Campbell	_____
Title	Sr. Manager SLAS	V.P. SLAS	S.V.P. SL&AS	
Group				

Approval input by: Cheryl Chung on 2014/04/23

Distribution List:

- Chris Abe - Managing Director RBCCM 30th Floor, South Tower
- Fred Amelio - RBCCM Portfolio Management. 30th Floor South Tower
- James Parisi - RBCCM Portfolio Management. 30th Floor South Tower
- Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower
- William Caggiano - Managing Director, 12th Floor, 3 WFC.

<b>ATTACHMENTS</b>
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- 1) [April 10 14 exposure.xlsm](#)
- 2) [Nelson - Forbearance Term Sheet.docx](#)
- 3) [Nelson Financial Summary Dec 31 2013 Q2.xls](#)
- 4) [TVM Calculation Nelson April 2014.xls](#)

**PCL REQUEST AND RATIONALE**

**Single Name: NELSON EDUCATION LTD.**

**STRATEGY TIME FRAME FOR FACILITIES:**

July 2013 - maturity of the RC. Company should have sufficient liquidity to manage without the RC.

July 2014 - Maturity of the 1st lien term loan. This is the critical date as the 2nd lien must be addressed at this point (Fiscal Q3 2013 for RBC). It is at this point in time the ultimate loss will be known. Forecast indicates no financial covenant breaches up to the maturity of the 1st lien debt. Therefore our time frame is 7-quarters up to July 2014.

July 2015 - 2nd lien matures

Loan Balance: 24,204,353.03

Less ACL: 0.00

Less DL: 0.00

Net Outstanding Loans to be recovered: 24,204,353.03

Accrued but uncollected Interest up to day loan classified impaired: 1,970,500.00

Unamortized loan fees and costs: 0.00

Unamortized premiums or discounts on acquisition: 0.00

**METHODOLOGY CONSIDERED TO ESTABLISH THE REALIZABLE VALUE OF LOAN (ESTIMATED):**

We are fully writing off the 2nd lien debt. If there is a recovery it will be in 3-5 years. Under the terms of the inter-creditor agreement, 2nd lien debt must standstill for 180-days. Once restructured, 2nd lien should not expect to collect any interest until first lien debt is fully repaid.

**- Fair value of Security (underlying loans)**

Assets have negligible value. Total Assets are \$353MM or which \$270MM are intangible assets. The balance of the \$83MM in assets are PP&E (\$15MM) and working capital (\$60MM).

This was and is a cash flow loan. Based on market comparables, estimated enterprise values range from C\$290MM to C\$383MM. With the devaluation of the Canadian dollar, the US\$268MM 1st lien debt has a C\$ equivalent of C\$297MM, less than the lower valuation range. Hence, we assume no recovery for PCL purposes.

**- Market Price for loans (Observable)**

First lien : We have not seen the 1st lien debt trade, but have been advised it should be in the \$0.80 to \$0.84. As we are no longer 1st lien agent we don't see the trades.

2nd Lien has not traded in 2-years.

**- Discounted Expected Future Cash Flows (to determine Net Present Value)**

Based on the Enterprise value noted above, a full recovery on the 1st lien debt is anticipated. Therefore the NPV is based on the future interest on the 2nd lien plus the forecast recovery on the 2nd lien. Loss is expected to be crystalized upon the refinance / restructuring of the 1st lien. The interest payments are viewed as highly probably, so the discount rate of 6.25% (the all in interest rate on the 2nd lien debt) was used. As the principle payment is in effect equity risk, RBC's target ROE of 18% is used. Incremental PCL using this methodology is \$30.8MM.

**OTHER METHODS BASED ON MANAGEMENT JUDGEMENT:**

Working with CDG, estimated 2nd lien recoveries were calculated based on the business plan prepared by the company. While all scenarios showed a recovery in 5-years, the sale of the company or refinancing we yield no value for the 2nd lien.

**RATIONALE FOR METHODOLOGY SELECTED:**

All 4-approaches were indicate no recovery for the 2nd-lien in the short term, with any recovery ging out 3-years years. The recommend incremental PCL is the remaining 2nd lien loan balance.

**DISCOUNT RATE USED FOR CASH FLOWS IF THIS METHODOLOGY IS SELECTED:**

PCL CALCULATION FOR AMOUNT REQUIRED (CDN\$): 12,403,532.27

Are all relevant worksheets attached? (E.G. DCF Analysis, PCL Calculations) No





**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q2/14	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Full Year Q4/16	Full Year Q4/17
35.24	36.61	GIL	24.20	23.72	23.24	22.76	22.28	21.80	21.32	20.85	20.37	19.90	18.25
0.00		PCL	12.40	12.40	12.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
105.00		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.49	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 4.578 TVM ACL Foreign Currency is: 4.200

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$105,000,000.00	\$12,403,532.27	\$117,403,532.27
<b>Total W/O</b>	<b>\$105,000,000.00</b>	<b>\$12,403,532.27</b>	<b>\$117,403,532.27</b>
PCL Increase	\$0.00	\$12,403,532.27	\$12,403,532.27
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$12,403,532.27</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250

ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:** N

Comments: 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

Comments: See PCL calculation in Octobre 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,204,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$5.2MM, below the GRR01-02 \$7.7MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting. The balance of the 2nd lien loan has been written-off, thus the GRR10 exception is being removed.

**TAB F**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

**Last ACU:** 2014/03/31  
**This ACU:** 2014/06/23

Annual Review:	No	Referred to:	Ray Chang
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CAN
Change in ACU Review Date:	Yes Review	District:	TORONTO
	Date:2014/09/01		CORPORATE/RELATION
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	No	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl

**PRIMARY BUSINESS:** Telecom & Media

**SIC CODE:** 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
<b>Credit Risk:</b>	\$204,517,412.16	\$24,204,353.03	\$24,204,353.03	\$0.00
<b>Transaction Risk:</b>	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$34,204,353.03	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$34,204,353.03	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

Administrative ACU to extend Annual Review Date to 2014/09/01.

**PROPOSAL OUTLINE:**

The 1st lien term loan matures July 5, 2014. As this is a Saturday, the loan is due and payable July 7, 2014.

We are currently in negotiations with the equity and 1st lien lenders. The ACU will be updated once a formal proposal is developed.

As per discussions with Chang/Vowell, there is an interest payment default under the 2nd lien loan agreement. The agent has not received a request from the requisit lenders (including RBC) to accelerate. Given the nature of the inter-creditor agreement (6-month standstill) there is no strategic benefit to accelerating the loan.



**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Full Year Q4/16	Full Year Q4/17
24.20	24.20	GIL	24.20	23.72	23.24	22.76	22.28	21.80	21.32	20.85	20.37	19.90	18.25
12.40		PCL	12.40	12.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
117.40		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.00	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 4.331 TVM ACL Foreign Currency is: 3.973

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
<b>Total W/O</b>	<b>\$117,403,532.27</b>	<b>\$0.00</b>	<b>\$117,403,532.27</b>
PCL Increase	\$12,403,532.27	\$0.00	\$12,403,532.27
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$12,403,532.27</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250



ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:** N

Comments: 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

Comments: See PCL calculation in Octobe 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,204,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$5.2MM, below the GRR01-02 \$7.7MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting. The balance of the 2nd lien loan has been written-off, thus the GRR10 exception is being removed.

**TAB G**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

Last ACU: 2014/06/23

This ACU: **2014/07/09**

Annual Review:	No	Referred to:	Ray Chang
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CAN
Change in ACU Review Date:	No Review		TORONTO
	Date:2014/09/01	District:	CORPORATE/RELATION
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	No	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	2012/10/10
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	2007/09/05
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl

PRIMARY BUSINESS: Telecom & Media

SIC CODE: 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$24,204,353.03	\$24,204,353.03	\$0.00
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$34,204,353.03	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$34,204,353.03	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

Administration ACU

The 1st lien term loan matured on July 5, 2014. The loan has not been repaid and the company is in default. Negotiations are continuing.

For administrative purposes we are recommending the FMD be extended 3-months to eliminate daily excess reporting.

Update forecast to reflect DLI

**SELECTED ACCOUNT STRATEGY:** Rehabilitate

[REDACTED]. To the extent we can aide in restructuring to improve our position we will be cooperative.

While we have written-off our entire 2nd lien exposure, we continue to believe that 'time is our friend' and there is a potential recovery given sufficient runway. Our strategy is simply to work with the company and 1st lien lenders to negotiate an extension of the 1st lien debt. This will require the 2nd lien debt to PIK its interest until the first lien is fully repaid.

**ACTION DATES:**

July 5, 2014 - Current maturity of 1st lien debt

July 5, 2015 - Current maturity of 2nd lien debt

**SIGNATURES:**

Name	_____ Les Vowell	_____ Ray Chang	_____	_____	_____
Title	Sr. Manager SLAS	V.P. SLAS			
Group					

Approval input by: Cheryl Chung on 2014/07/10

Distribution List:

- Chris Abe - Managing Director RBCCM 30th Floor, South Tower
- Fred Amelio - RBCCM Portfolio Management. 30th Floor South Tower
- James Parisi - RBCCM Portfolio Management. 30th Floor South Tower
- Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower
- William Caggiano - Managing Director, 12th Floor, 3 WFC.

**ATTACHMENTS**

- 1) [Exposure Junly 9 14.xls](#)
- 2) [TVM Calculation Nelson July 2014.xls](#)

**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q3/14	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Full Year Q4/16	Full Year Q4/17
24.20	24.20	GIL	24.02	23.53	23.05	22.57	22.09	21.61	21.13	20.66	20.18	19.71	17.83
12.40		PCL	12.40	12.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
117.40		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.19	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 4.280 TVM ACL Foreign Currency is: 3.927

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
<b>Total W/O</b>	<b>\$117,403,532.27</b>	<b>\$0.00</b>	<b>\$117,403,532.27</b>
PCL Increase	\$12,403,532.27	\$0.00	\$12,403,532.27
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$12,403,532.27</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250

ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:**

N

Comments:

7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:**

Y

Comments:

See PCL calculation in Octobe 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,204,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$5.2MM, below the GRR01-02 \$7.7MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting. The balance of the 2nd lien loan has been written-off, thus the GRR10 exception is being removed.



**TAB H**

**SLAS ADVICE OF CREDIT UNDERTAKING**

Single Name: NELSON EDUCATION LTD.

Last ACU: 2014/07/09

This ACU: 2014/08/20

Annual Review:	No	Referred to:	Ray Chang
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CANA
Change in ACU Review Date:	No Review		TORONTO
	Date:2014/09/01	District:	CORPORATE/RELATIONS
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,41
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,61
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	Yes	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	2012/10/10
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	2007/09/05
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl

PRIMARY BUSINESS: Telecom & Media

SIC CODE: 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$24,204,353.03	\$24,749,353.00	\$544,999.97
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$34,749,353.00	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$34,749,353.00	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

- Establish LRE: Legal \$500,000

- Financial update

**PROPOSAL OUTLINE:**

LRE

A negotiation between the 1st lien debt and 2nd lien has been a frustration and unsuccessful progress. The gap between our positions has been widening over the last 3-months as the 1st lien have taken an increasing more aggressive stance.

In our last communication, we had proposed a structure whereby [REDACTED]

The 1st lien responded with [REDACTED]

Attached is an expected recovery worksheet. Subject to the EBITDA multiple and the number of years to an eventual sale; our analysis shows a potential recovery to the 2nd lien (once 1st lien recovers 100% of their principal, interest and fees) from a low of \$4.3MM (6-times EBITDA, 2016 sale) to a high of \$77.6MM (7-times multiple, 2015 sale).

We are recommending LRE of \$500,000 to defend our position in a bankruptcy and hopeful be able to negotiate a more reasonable settlement.

#### Financial Update

Nelson Education has changed its year-end from June 30th to March 31st. This has made it more difficult to compare results to previous years:

- The March 31st audited statements were for 9-months;
- There was not a push to close sales by June 30th as it was no longer a fiscal year-end;
- The month of July YOY results were up significantly due to timing differences as sales normally closed in June were closed in July.

Adjusting for the above, we have calculated the July LTM results with the following observations:

1. EBITDA (as defined by the loan agreement) has decreased from \$50MM as at June 30, 2013 to \$43MM as at June 30, 2014;
2. The July LTM EBITDA number will be higher as July 2014 EBITDA of \$8.8MM is \$4.3MM higher than the \$4.5MM in 2013. Given the shift in sales to July from June (described above); the YOY gap is more than halved.
3. Sales declines seem to have stabilized. The decreasing to flat sales has been partially offset by reductions in SG&A costs.
4. The company wrote-off \$83MM of intangible assets over the last 12-months; and
5. The leverage ratios are somewhat volatile as the debt is denominated in US dollars while the company's earnings are in Canadian dollars.
6. As a result of the drop in EBITDA (especially in June 2014 due to the shift of sales to July) combined with the depreciation of the Canadian dollar resulted in a senior leverage ratio in excess of 7.5 times, above the 7-times covenant.

#### Bankruptcy Strategy

The 1st lien stated objective is no recovery to the 2nd lien. They further said they would rather pay \$10-\$15MM to their advisors than have the 2nd lien have any recovery after the 1st lien is repaid.

1. Do not defend our position - Not recommended as 2nd lien agent and largest lender, there is significant upside to protect.
2. Vigorously defend to hopefully be in a position to encourage consensual agreement that would see some recovery to the 2nd lien after the 1st lien has a full recovery.

We recommend.

#### SELECTED ACCOUNT STRATEGY: Rehabilitate

While we have written-off our entire 2nd lien exposure, we continue to believe that there is a potential recovery given sufficient runway. Our strategy is simply to work with the company and 1st lien lenders to negotiate an extension of the 1st lien debt. This will require the 2nd lien debt to PIK its interest (or convert to equity) until the first lien is fully repaid.

#### ACTION DATES:

July 5, 2015 - Current maturity of 2nd lien debt

#### SIGNATURES:

Name	Les Vowell	Ray Chang
Title	Sr. Manager SLAS	V.P. SLAS
Group		

Approval input by:

Giselle Ghafari on 2014/08/25

Distribution List:

Chris Abe - Managing Director RBCCM 30th Floor, South Tower  
Fred Amelio - RBCCM Portfolio Management. 30th Floor South Tower  
James Parisi - RBCCM Portfolio Management. 30th Floor South Tower  
Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower  
William Caggiano - Managing Director, 12th Floor, 3 WFC.

<b>ATTACHMENTS</b>
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- 1) [Exposure August 22, 2014.xls](#)
- 2) [Nelson - Key Terms of Second Lien Restructuring Proposal.pdf](#)
- 3) [Nelson Structure Scenarios 7-28-2014v9.xlsx](#)

**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Q4/16	Full Year Q4/17	Full Year Q4/18
24.02	24.01	GIL	23:53	23.05	22.57	22.09	21.61	21.13	20.66	20.18	19.71	17.83	0.00
12.40		PCL	12.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
117.40		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.19	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment— All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 3.976 TVM ACL Foreign Currency is: 3.648

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
<b>Total W/O</b>	<b>\$117,403,532.27</b>	<b>\$0.00</b>	<b>\$117,403,532.27</b>
PCL Increase	\$12,403,532.27	\$0.00	\$12,403,532.27
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$12,403,532.27</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250

ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:** N

**Comments:** 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

**Comments:** See PCL calculation in Octobe 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,749,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$5.2MM, below the GRR01-02 \$7.7MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting. The balance of the 2nd lien loan has been written-off, thus the GRR10 exception is being removed.

# TAB I



**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

**Last ACU:** 2014/08/20

**This ACU:** 2014/10/02

Annual Review:	No	Referred to:	Ray Chang
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CAN
Change in ACU Review Date:	Yes Review	District:	TORONTO
	Date:2014/12/01		CORPORATE/RELATION
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	Yes	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	2012/10/10
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	2007/09/05
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC	Moody's Senior	S&P Senior	DBRS Senior
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain		N.A.	NR	N.A.
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl	N.A.	NR	N.A.

**PRIMARY BUSINESS:** Telecom & Media

**SIC CODE:** 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
<b>Credit Risk:</b>	\$204,517,412.16	\$24,749,353.00	\$24,749,353.03	\$0.03
<b>Transaction Risk:</b>	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$34,749,353.03	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$34,749,353.03	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

Adminstration ACU to extend the commitment date under the 1st lien credit facility from October 5, 2014 to July 5, 2015.

Extend the ACU Review Date revised to 2014/12/01.

Update Forecast to reflect increase in DLI

**PROPOSAL OUTLINE:**

Nelson Education is in default under their credit agreement. The 1st lien debt was due and payable on July 5, 2014. We previously extended the maturity date in CCMM to October 5, 2014 to allow time to get a better perspective of the various time lines.

To maintain proper order and to avoid reported excess, we recommend extending the maturity date to July 5, 2015 (co-terminus) with the 2nd lien debt.

As the first lien debt is fully drawn, the extension will not increase the banks exposure.

We recommend.

**SELECTED ACCOUNT STRATEGY:** Rehabilitate

While we have written-off our entire 2nd lien exposure, we continue to believe that there is a potential recovery given sufficient runway. Our strategy is simply to work with the company and 1st lien lenders to negotiate an extension of the 1st lien debt. This will require the 2nd lien debt to PIK its interest (or convert to equity) until the first lien is fully repaid.

**ACTION DATES:**

July 5, 2015 - Current maturity of 2nd lien debt

SIGNATURES:	
Name	_____ Les Vowell                      Ray Chang
Title	Sr. Manager SLAS              V.P. SLAS
Group	

Approval input by: Cheryl Chung on 2014/10/03

- Distribution List:
- Chris Abe - Managing Director RBCCM 30th Floor, South Tower
  - Fred Amelio - RBCCM Portfolio Management. 30th Floor South Tower
  - James Parisi - RBCCM Portfolio Management. 30th Floor South Tower
  - Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower
  - William Caggiano - Managing Director, 12th Floor, 3 WFC.

**ATTACHMENTS**

- 1) [Nelson Exposure sheet October 2, 2014.xls](#)
- 2) [Nelson TVM Calculation Oct 2014.xls](#)

**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Q4/16	Full Year Q4/17	Full Year Q4/18
23.53	23.63	GIL	23.58	23.00	22.61	22.13	21.65	21.17	20.70	20.22	19.75	17.80	0.00
12.40		PCL	12.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
117.40		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.58	DLI											
Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000													
Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000													
TVM ACL (CDN\$) is: 3.979 TVM ACL Foreign Currency is: 3.650													

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
<b>Total W/O</b>	<b>\$117,403,532.27</b>	<b>\$0.00</b>	<b>\$117,403,532.27</b>
PCL Increase	\$12,403,532.27	\$0.00	\$12,403,532.27
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$12,403,532.27</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250

ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:** N

Comments: 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

Comments: See PCL calculation in Octobe 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,749,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CG04 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$500,000.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

CG04 - Caused by establishment of LRE - Legal

**TAB J**

**SLAS ADVICE OF CREDIT UNDERTAKING**

**Single Name: NELSON EDUCATION LTD.**

Last ACU: 2014/10/02  
 This ACU: 2014/12/18

Annual Review:	No	Referred to:	Ray Chang
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CANA
Change in ACU Review Date:	No Review		TORONTO
	Date:2014/12/01	District:	CORPORATE/RELATION
Change in Single Name Risk Rating:	No		BANKING
Change in Single Name Outlook:	No	Date transferred to SLAS:	2012/10/12
Change in Borrower Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower BCC:	No	BRR when transferred to SLAS:	4
Change in Account Strategy:	No	Date Classified Non-Accrual:	2012/10/10
Change in Credit Policy Exception:	No	Date Re-classified Accrual:	
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Loss Event Date:	2012/10/10
Borrower in Bankruptcy or Receivership:	No	Date Put On Watchlist:	2007/09/05
Appointment of Advisors	No		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC	Moody's Senior	S&P Senior	DBRS Senior
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain		N.A.	NR	N.A.
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl	N.A.	NR	N.A.

PRIMARY BUSINESS: Telecom & Media

SIC CODE: 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$24,749,353.03	\$24,749,353.03	\$0.00
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$34,749,353.03	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$34,749,353.03	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

Update

**PROPOSAL OUTLINE:**

Nelson Education is in default under their credit agreement. The 1st lien debt was due and payable on July 5, 2014.

Nelson has reported its 2nd quarter financial results. Their EBITDA seems to have stabilized. Nelson is not paying 2nd lien interest nor 2nd lien financial and legal advisor costs.

The company has run a sales. They are negotiating with 2-parties that had LOI's in excess of the 1st lien debt. We have not been advised as to the potential purchase amounts. While we view this as a plosive development, there are several hurdles to over come.

1. The potential purchaser will need to be satisfied they can get an extension to the Cengage Operating Agreement;

2. Approval from the Heritage Minister;
3. A satisfactory agreement between Nelson, 1st lien lenders and 2nd line lenders.

**SELECTED ACCOUNT STRATEGY:** Rehabilitate

While we have written-off our entire 2nd lien exposure, we continue to believe that there is a potential recovery given sufficient runway. Our strategy is simply to work with the company and 1st lien lenders to negotiate an extension of the 1st lien debt. This will require the 2nd lien debt to PIK its interest (or convert to equity) until the first lien is fully repaid.

**ACTION DATES:**

July 5, 2015 - Current maturity of 2nd lien debt

SIGNATURES:	
Name	_____ Les Vowell                      Ray Chang
Title	Sr. Manager SLAS              V.P. SLAS
Group	

Approval input by:                      Giselle Ghafari on 2014/12/22  
 Distribution List:  
 Chris Abe - Managing Director RBCCM 30th Floor, South Tower  
 James Parisi - RBCCM Portfolio Management. 30th Floor South Tower  
 Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower  
 William Caggiano - Managing Director, 12th Floor, 3 WFC.

<b>ATTACHMENTS</b>
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- 1) [Compliance Nelso Sept 30 2014 Adjusted Senior Secured Leverage Ratio.pdf](#)
- 2) [exposure Dec 18 2014.xls](#)
- 3) [Financial MDA Nelson Sept 2014.pdf](#)
- 4) [Financials Nelson Sept 30 2014.pdf](#)



**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Q4/16	Q1/17	Full Year Q4/17	Full Year Q4/18
23.58	23.63	GIL	23.51	23.03	22.55	22.07	21.59	21.12	20.64	20.17	19.70	18.29	0.00
0.00		PCL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
117.40		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.58	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 3.758 TVM ACL Foreign Currency is: 3.448

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
<b>Total W/O</b>	<b>\$117,403,532.27</b>	<b>\$0.00</b>	<b>\$117,403,532.27</b>
PCL Increase	\$0.00	\$0.00	\$0.00
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$0.00</b>
FX Adjustment		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250

ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:**

N

Comments:

7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:**

Y

Comments:

See PCL calculation in Octobre 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC (\$126.2MM); [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,749,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CG04 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$500,000.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

CG04 - Caused by establishment of LRE - Legal

**TAB K**

**SLAS ADVICE OF CREDIT UNDERTAKING**

Single Name: **NELSON EDUCATION LTD.**

Last ACU: 2014/12/18

This ACU: **2015/04/15**

Annual Review:	Yes	Referred to:	Bruce Campbell
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CAN/ TORONTO
Change in ACU Review Date:	Yes Review Date:2015/08/31	District:	CORPORATE/RELATION BANKING
Change in Single Name Risk Rating:	No	Date transferred to SLAS:	2012/10/12
Change in Single Name Outlook:	No	Authorized when transferred to SLAS (\$):	\$204,517,4
Change in Borrower Risk Rating:	No	Outstanding when transferred to SLAS (\$):	\$151,877,6
Change in Borrower Outlook:	No	BRR when transferred to SLAS:	4
Change in Borrower BCC:	No	Date Classified Non-Accrual:	2012/10/10
Change in Account Strategy:	Yes	Date Re-classified Accrual:	
Change in Credit Policy Exception:	Yes	Loss Event Date:	2012/10/10
AML - EDD - Is Enhanced Due Diligence required for this file?	No	Date Put On Watchlist:	2007/09/05
Borrower in Bankruptcy or Receivership:	No		
Appointment of Advisors	No		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC	Moody's Senior	S&P Senior	DBRS Senior
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain		N.A.	NR	N.A.
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl	N.A.	NR	N.A.

PRIMARY BUSINESS: Telecom & Media

SIC CODE: 2731

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$24,749,353.03	\$27,246,994.16	\$2,497,641.13
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	
<b>Total Single Name Exposure:</b>		\$37,246,994.16	
Minus Mitigated Risk with limit relief		\$0.00	Comments:
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		\$37,246,994.16	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

- Annual Review: ACU Review Date revised to 2015/08/31
- Board rate changed from 1.09 to 1.20 (Increasing C\$ equivalent exposure)
- Up date forecast and to reflect PCL and board rate change.
- Recommend PCL of US\$4,000,000 (C\$ equivalent of \$4,800,000)
- Establish PCL and write-off LRE. US\$373,638.60 (C\$448,366.32)
- Update financial analysis section.

- Change in Account Strategy (from Rehabilitate to Realize)

Increase PCL Amount: \$4,800,000.00

Increase PCL LRE: \$448,366.32

Legal Write-off Amount: \$448,366.32

## PROPOSAL OUTLINE:

### Background

Nelson Education is in default under their credit agreement. The 1st lien debt was due and payable on July 5, 2014. Nelson is not paying 2nd lien interest or 2nd lien financial and legal advisor costs. Reservation of Rights and Notice of Default letters have been sent to Nelson.

The company had run a sales process during the fall of 2014. We were told the sales process went to a 2nd round. The remaining 2-parties had apparently submitted LOI's in excess of the 1st lien debt. We have not been advised as to the potential purchase amounts.

Subsequent to the submission of the LOI's, the Canadian dollar decreased in value. The actual exchange rate has decreased to 1.25 from 1.10 late in 2014. As Nelson reports income in Canadian dollars and the debt is denominated in US\$, this effectively reduced the enterprise value by \$40MM. We have been advised that both interested parties have dropped out.

At this point in time, we are assuming the 1st lien will move forward with their Plan Support Agreement that will see the 1st lien debt take control of the company via a CCAA or a CBCA if a deal can be negotiated between the 1st and 2nd lien debt. The first lien has not contacted RBC as agent for the 2nd lien. Further, our counsel has reached out to Wilkie Farr (1st lien counsel); our financial advisors (CDG) have reached out the Alex Partners (advisors to 1st lien); and counsel has reached out Goodmans; all to no avail..

RBC as 2nd lien debt holder has not agreed to the plan support agreement. We continue to look for out-of-the-money warrants that will provide a recovery once the 1st lien has a full recovery.

Our only contact has been with the company who continue to try to broker a deal, rather than go through CCAA. The 1st lien has not responded to their proposals. Under terms of the inter-creditor agreement, the 2nd lien lenders are prohibited from taking pro-active action.

### Financial

Nelson has published their 3rd quarter results as at December 31st (year-end is March 31st). Their revenue and EBITDA have stabilized. Unfortunately, there still is no recovery anticipated in the K-12 business. The financial analysis section has been updated for the Q3 results. The 2014 audited statements, Q3 2015 financial statements and compliance certificate are attached.

Higher education revenue for the first 3-quarters of fiscal 2015 was \$82.5MM, up \$2.2MM from \$80.3MM the previous year. K-12 revenue was \$29.6MM, down \$1.0MM from the previous year.

### Enterprise Value

We are recommending PCL be taking on the 1st lien debt. The provision is not a reflection of a deteriorating in the Nelson's financial performance, but rather the sharp reduction in the Canadian / US Dollar exchange rate. It is this decrease that is driving the provision number.

### Enterprise Value

The Enterprise Value is driven by 3-metrics: Debt trading levels, DCF, and comparable EBITDA multiples. The potential shortfall against the 1st lien debt ranged from a low of \$3.0MM (PCL of \$1.7MM after netting DLI) to a high of \$6.8MM (PCL of \$5.5MM after netting DLI). The calculations are attached. The average expected loss is \$4.9MM (\$3.6MM after DLI). To be conservative and given our lack viability into the process, we are rounding this up to US\$4MMM (\$4.8MM).

The PCL is based on estimated enterprise value (the sum of debt and equity). The big unknown is the magnitude of the debt to equity conversion. Subject to the objectives of the majority holders, a significant percentage of the debt could be converted to equity. Thus there is the real potential of higher PCL in Q3 /Q4 once this is known.

### DEBT TRADING LEVELS

Neither the 1st lien nor 2nd lien debt has traded in several months. We used indication levels provided by the trading desks at RBC and Credit Suisse. RBC's indication level for the 1st lien debt was 77.7 and CS was 82.5. We averaged the two to

arrive at a trading level of \$0.80. We have not seen the 2nd lien trade or any indication levels. We have assigned a notional value of \$0.01. The debt trading levels imply a value of \$212MM. As total 1st lien debt is \$263MM, there is a \$51MM shortfall (RBC share \$4.3MM).

**DISCOUNTED CASH FLOW**

We have assumed a base EBITDA of C\$42MM (as per last compliance certificate). This is translated into US\$ equivalent using the RBC board rate of 1.2. EBITDA in future years is based on the company's business plan provided to lenders in the spring 2014. We have not received an updated model since.

The DCF implies a value of \$230MM. Less the 1st lien debt there is a \$33MM deficit (RBC share \$2.9MM).

**EBITDA MULTIPLES**

Of the 3-metrics, this is the most uncertain. Most of the major competitors have gone through bankruptcy and are owned by the lenders. Multiples rang from a low of 4-times to a high of 7-times. We have chosen a 5-times multiple as the company continues to perform on a consistent basis, not exceeding or falling below expectation. The implied enterprise value is \$175MM, implying a \$88MM deficit (RBC share \$7.4MM).

**Triggers**

An upgrade in BRR / reduced provisions would be considered with the strengthening of the Canadian dollar; material improvement to the K-12 division; or a favourable restructuring outcome. Given the failure of the sales process; the lack of communication between the 1st lien and the 2nd lien; and the high probability of a CCAA filing within the next several months, this is a low probability.

An increase in the PCL would be considered if the restructuring is significantly worse than anticipated (i.e. a debt for equity exchange that see total debt reduced below \$200MM).

**AVAILABLE STRATEGIES:**

While we were unsuccessful in selling down the 2nd lien debt, we did meet our objective to cancel the revolver.

We had maintained a constructive working relationship with the sponsor and company. The sponsor (Apex) is no longer on the board of directors. The 1st steering committee had not been constructive or responsive to date.

1st lien lenders are moving forward to force a CCAA and an asset sale.

**SELECTED ACCOUNT STRATEGY: Realize**

While we have written-off our entire 2nd lien exposure, we had continued to believe that there is a potential recovery given sufficient runway. Our strategy was to work with the company and 1st lien lenders to negotiate an extension of the 1st lien debt.

It is clear that the company will go through a CCAA procedure that will result with the lenders converting some of their debt to equity and realize on the security.

**RATIONALE FOR RECOMMENDATION FOR SELECTED STRATEGY:**

Lost Involuntary, Realized; or remarket are not viable strategies at this time. Our sole course of action is to extend the maturity date of the 1st and 2nd lien debt to provide Nelson sufficient time to increase EBITDA and improve its ability to refinance its debt.

**ACTION DATES:**

July 5, 2015 - Current maturity of 2nd lien debt

**SIGNATURES:**

Name	Les Vowell	Ray Chang	Bruce Campbell		
Title	Sr. Manager SLAS	V.P. SLAS	S.V.P. GRM		
Group					

Approval Input by:

Cheryl Chung on 2015/04/16

Distribution List:

Chris Abe - Managing Director RBCCM 30th Floor, South Tower  
James Parisi - RBCCM Portfolio Management. 30th Floor South Tower  
Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower  
William Caggiano - Managing Director, 12th Floor, 3 WFC.

**ATTACHMENTS**

- 1) [Exposure April 14 2015.xls](#)
- 2) [Mar 31, 2014 - Audited Financial Statements\[1\].pdf](#)
- 3) [Nelson EV April 2015.xls](#)
- 4) [Q3 2015 - Financials\[1\].pdf](#)
- 5) [Q3 2015 Compliance.pdf](#)
- 6) [TVM Calculation Nelson March 2015.xlsb](#)



**PCL REQUEST AND RATIONALE**

**Single Name: NELSON EDUCATION LTD.**

**STRATEGY TIME FRAME FOR FACILITIES:**

July 2013 - maturity of the RC. Company should have sufficient liquidity to manage without the RC.

July 2014 - Maturity of the 1st lien term loan. This is the critical date as the 2nd lien must be addressed at this point (Fiscal Q3 2013 for RBC). It is at this point in time the ultimate loss will be known. Forecast indicates no financial covenant breaches up to the maturity of the 1st lien debt. Therefore our time frame is 7-quarters up to July 2014.

July 2015 - 2nd lien matures

Loan Balance: 26,646,994.16

Less ACL: 4,800,000.00

Less DLI: 1,531,153.98

Net Outstanding Loans to be recovered: 20,315,840.18

Accrued but uncollected Interest up to day loan classified impaired: 1,970,500.00

Unamortized loan fees and costs: 0.00

Unamortized premiums or discounts on acquisition: 0.00

**METHODOLOGY CONSIDERED TO ESTABLISH THE REALIZABLE VALUE OF LOAN (ESTIMATED):**

We have fully written off the 2nd lien debt.

The methodology used is the average expected loss using DCF, Debt trading levels, and comparable EBITDA multiples covering our 1st lien exposure.

**- Fair value of Security (underlying loans)**

Assets have negligible value. Total Assets are C\$262MM or which C\$145MM are intangible assets. The balance of the C\$117MM in assets are PP&E (C\$18MM) and working capital (C\$66MM).

This was and is a cash flow loan. Based on market comparables, estimated enterprise values range from US\$175MM to US\$229MM (C\$210MM to C\$275MM). With the devaluation of the Canadian dollar, the US\$263MM 1st lien debt has a C\$ equivalent of C\$328MM, less than the highest valuation range.

**- Market Price for loans (Observable)**

First lien : We have not seen the 1st lien debt trade, but have been advised it should be in the \$0.80. As we are no longer 1st lien agent we don't see the trades. At \$0.80, this implies a shortfall of \$51MM (RBC's share US\$4.3MM / C\$5.16MM)

2nd Lien has not traded in 2-years.

**- Discounted Expected Future Cash Flows (to determine Net Present Value)**

DCF estimates Enterprise value at US\$230MM. This implies a shortfall of US\$33.3MM (RBC share is US\$2.9MM / C\$3.5MM equivalent)

**OTHER METHODS BASED ON MANAGEMENT JUDGEMENT:**

EBITDA Multiple: Of the 3-metrics, this is the most uncertain. Most of the major competitors have gone through bankruptcy and are owned by the lenders. Multiples rang from a low of 4-times to a high of 7-times. We have chosen a 5-times multiple as the company continues to perform on a consistent basis, not exceeding or falling below expectation. The implied enterprise value is US\$175MM, implying a US\$88MM deficit (RBC share US\$7.4MM / C\$ equivalent 8.9MM).

**RATIONALE FOR METHODOLOGY SELECTED:**

All 3-approaches indicate PCL for the 1st lien. The average expected loss is US\$4.8MM, less \$1.3MM in DLI resulting in a net loss of US\$3.6MM. We have rounded up to US\$4MM given lack of viability with respect to the 1st lien committee's strategy.

The US\$4MM is C\$4.8MM.

**DISCOUNT RATE USED FOR CASH FLOWS IF THIS METHODOLOGY IS SELECTED:**

Discount Rate is 12.43%. See calculation in attached spread sheet.

PCL CALCULATION FOR AMOUNT REQUIRED (CDN\$): 4,800,000.00

Are all relevant worksheets attached? (E.G. DCF Analysis, PCL Calculations) Yes

---

**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Q4/16	Q1/17	Q2/17	Full Year Q4/17	Full Year Q4/18
23.51	25.56	GIL	25.12	24.65	24.18	23.72	23.25	22.78	22.32	21.85	21.39	20.92	0.00
0.00		PCL	5.25	5.25	5.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	4.80	4.80	4.80	4.80	4.80	4.80	4.80	4.80	4.80	4.80	0.00
117.40		WO	117.85	117.85	117.85	117.85	117.85	117.85	117.85	117.85	117.85	117.85	122.65
	1.53	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000  
 Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.20000  
 TVM ACL (CDN\$) is: 3.019 TVM ACL Foreign Currency is: 2.516

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used).

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.20
7. DLI as at march 10th is US\$1.580MM (C\$1.98MM)

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$448,366.32	\$448,366.32
LRE W/O Other	\$0.00	\$0.00	\$0.00
Principal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
<b>Total W/O</b>	<b>\$117,403,532.27</b>	<b>\$448,366.32</b>	<b>\$117,851,898.59</b>
PCL Increase	\$0.00	\$5,248,366.32	\$5,248,366.32
<b>Total PCL Increases Since Inception of Loan</b>			<b>\$0.00</b>
PCL Reversal	\$0.00	\$0.00	\$0.00
<b>Total PCL Reversals Since Inception of Loan</b>			<b>\$0.00</b>
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
<b>Total ODWO Recoveries</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Total ODWO Recoveries % of Total W/O</b>			<b>0.00%</b>
<b>Net PCL</b>			<b>\$5,248,366.32</b>
<b>FX Adjustment</b>		\$0.00	
<b>ACL</b>	<b>\$0.00</b>	<b>\$4,800,000.00</b>	<b>\$4,800,000.00</b>

**Pricing when transferred to SLAS:**

First Lien.

L+250  
 ABR + 150  
 LCs 250

2nd Lien

L+600  
 ABR + 500

**Covenant Breach:** N  
 Comments: 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y  
 Comments: See PCL calculation in Octobe 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:		N	
Syndication:	Y	Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.	
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Willmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y	Include details such as identification of Agent and other pertinent information.	
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$36,246,994.16
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CG04 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$500,000.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

CG04 - Caused by establishment of LRE - Legal

**Regulatory and BASEL II compliance - Have the following been reviewed?**

**Single Name: NELSON EDUCATION LTD.**

FACT(BRR)	Yes
CED	Yes
FMD	Yes
C/U (Committed/Uncommitted)	Yes
LIED Code	Yes
BCC	Yes
GBRR	Yes
CP Exceptions	Yes
SIC	Yes
Holdco SIC	Yes
BSC	Yes
If Equity held was valuation updated.	No
Is collateral evaluated and documented as per OSFI requirements?	No
Have you completed all applicable and relevant mandatory sections of the ACU at the annual review eg financials, security etc?	Yes



**Nelson Education - Summary of Valuations**

<u>Methodology</u>	<u>Valuation</u>
Debt Trading Levels	\$ 212,000
Discounted Cash Flow Analysis	\$ 229,619
Enterprise Value - Mean Multiple	\$ 175,000
<i>Average of the 3- Methodologies</i>	\$ 205,540
<hr/>	
Total 1st Lien Debt	\$ 263,000

**1st lien Shortfall:**

Debt Trading Levels	\$ (51,000)	\$ (4,306)
Discounted Cash Flow Analysis	\$ (33,381)	\$ (2,818)
Enterprise Value - Mean Multiple	\$ (88,000)	\$ (7,430)
<i>Average of the 3- Methodologies</i>	\$ (57,460)	\$ (4,851)



**Nelson Education - Discounted Cash Flow**

	EBITDA (C\$)	EBITDA (US\$)	1st Interest Expense	Capex	Net Cash Flow	Debt Amortization	Terminal Value	Net Cash	NPV
2014									
2015	42,000	35,000	11,000	10,000	14,000	22,000		(8,000)	(7,115)
2016	43,705	36,421	8,800	10,000	17,621	22,000		(4,379)	(3,464)
2017	46,420	38,683	6,600	10,000	22,083	22,000		83	59
2018	48,931	40,776	4,400	10,000	26,376	22,000		4,376	2,738
2019	51,419	42,849	2,200	10,000	30,649	22,000		8,649	4,814
2020	52,786	43,988	-	10,000	33,988		188,824	222,812	110,301
								Implied Equity	107,332

**Cost of capital**

Debt	110,000	7.00%	7,700
Equity	107,350	18.00%	19,323
Enterprise Value	217,350	12.43%	27,023
Less: 1st lien Debt	320,400		
Plus: Cash	15,000		
Available to 2nd Lien	(88,050)		

Exchange Rate 1.20 :1

**Debt**

	1st Lien
	110,000
@	10.00%
1	110,000
2	88,000
3	66,000
4	44,000
5	22,000

**Nelson Education - Discounted Cash Flow**

EBITDA (US\$)	Capex	Net Cash Flow	Debt Amortization	Terminal Value	Net Cash	NPV
35,000	11,000	24,000	22,000		2,000	1,779
36,421	8,800	27,621	22,000		5,621	4,446
38,683	6,600	32,083	22,000		10,083	7,095
40,776	4,400	36,376	22,000		14,376	8,996
42,849	2,200	40,649	22,000		18,649	10,380
43,988	-	43,988	-	353,805	397,793	196,923
					NPV	229,619

NPV	229,619
Less: 1st lien Debt	263,000
Enterprise Value	(33,381)

**Nelson Education - Enterprise Value**

	High	Mean	Low
EBITDA (US\$)	35,000	35,000	35,000
Multiple *	7	5	4
Enterprise Value	245,000	175,000	140,000

**Nelson Education - Debt Trading Levels**

<u>Security</u>	<u>Amount</u>	<u>Price*</u>	<u>Value</u>
1st Lien	263,000	80.00%	210,400
2nd Lien	160,000	1.00%	1,600
			<hr/>
			212,000
Less: 1st Lien Debt			<hr/>
			263,000
<b>Value to Note Holders</b>			<b>(51,000)</b>

\* avg. of bid / ask

**TAB 2**

**SLAS ADVICE OF CREDIT UNDERTAKING**

Single Name: **NELSON EDUCATION LTD.**

Last ACU: 2014/07/09

This ACU: 2014/08/20

Annual Review:	No	Referred to:	Ray Chang
Final ACU:	No	Originating Business Unit:	CM
RBC Director Involvement:		Responsibility Transit:	8091 DIVERSIFIED CANADA TORONTO
Change In ACU Review Date:	No Review	District:	CORPORATE/RELATIONSHIP BANKING
	Date:2014/09/01	Date transferred to SLAS:	2012/10/12
Change in Single Name Risk Rating:	No	Authorized when transferred to SLAS (\$):	\$204,517,412.16
Change in Single Name Outlook:	No	Outstanding when transferred to SLAS (\$):	\$151,877,618.91
Change in Borrower Risk Rating:	No	BRR when transferred to SLAS:	4
Change in Borrower Outlook:	No	Date Classified Non-Accrual:	2012/10/10
Change in Borrower BCC:	No	Date Re-classified Accrual:	
Change in Account Strategy:	No	Loss Event Date:	2012/10/10
Change in Credit Policy Exception:	Yes	Date Put On Watchlist:	2007/09/05
AML - EDD - Is Enhanced Due Diligence required for this file?	No		
Borrower in Bankruptcy or Receivership:	No		
Appointment of Advisors	Yes		
Equity positions in Company	No		
Recommendation to sell loans?	No		
Is loan being restructured?	No		

GROUP NAME: No Group	OWNERSHIP	BRR	OUTLOOK	BCC
SINGLE NAME: NELSON EDUCATION LTD. (858353360)	OMERS 70%; Apex 30%	5	Uncertain	
BORROWER: NELSON EDUCATION LTD. (858353360)		5	Stable	Dbtfl
PRIMARY BUSINESS: Telecom & Media		SIC CODE: 2731		

SINGLE NAME EXPOSURE	Authorized When Transferred In	Prior Amount from Last ACU	Current Amount	Increase/(Decrease)
Credit Risk:	\$204,517,412.16	\$24,204,353.03	\$24,749,353.00	\$544,999.97
Transaction Risk:	\$0.00	\$0.00	\$0.00	\$0.00

Delegated Risk:	RBCCM	\$10,000,000.00	Comments:
	Insurance	\$0.00	
	Other	\$0.00	
RBC Dexia 50% P.A. & C.		\$0.00	Comments:
<b>Total Single Name Exposure:</b>		<b>\$34,749,353.00</b>	
Minus Mitigated Risk with limit relief		\$0.00	
Minus Underwriting Risk		\$0.00	
<b>Net Single Name Exposure:</b>		<b>\$34,749,353.00</b>	

Please see Exposure Sheet attached for further details.

**REASONS FOR SUBMISSION:**

- Establish LRE: Legal \$500,000

- Financial update

**PROPOSAL OUTLINE:**

LRE

EXHIBIT NO 2  
 EXAM OF LCS Vowell  
 DATE AUG 5, 2015  
 REPORTER Lisa Lambert  
 ASAP REPORTING SERVICES INC.

A negotiation between the 1st lien debt and 2nd lien has been a frustration and unsuccessful progress. The gap between our positions has been widening over the last 3-months as the 1st lien have taken an increasing more aggressive stance.

In our last communication, we had proposed a structure whereby the 1st lien would get 7% interest; a 5% PIK fee; and the 2nd lien would convert its debt into equity warrants. Once the 1st lien was repaid in full (principal, interest and fees), the 2nd lien would share in the upside on a 60% / 40% split with the first. A copy of our proposal is attached.

The 1st lien responded with a 5% take it or leave proposition. Based on our optimistic assumptions, this would amount to

\$1 to \$3MM in recoveries to the 1st lien assuming the 1st lien did not extract higher interest rates and fees on the company once they had full ownership and control.

Attached is an expected recovery worksheet. Subject to the EBITDA multiple and the number of years to an eventual sale; our analysis shows a potential recovery to the 2nd lien (once 1st lien recovers 100% of their principal, interest and fees) from a low of \$4.3MM (6-times EBITDA, 2016 sale) to a high of \$77.6MM (7-times multiple, 2015 sale).

We are recommending LRE of \$500,000 to defend our position in a bankruptcy and hopeful be able to negotiate a more reasonable settlement.

#### Financial Update

Nelson Education has changed its year-end from June 30th to March 31st. This has made it more difficult to compare results to previous years:

- The March 31st audited statements were for 9-months;
- There was not a push to close sales by June 30th as it was no longer a fiscal year-end;
- The month of July YOY results were up significantly due to timing differences as sales normally closed in June were closed in July.

Adjusting for the above, we have calculated the July LTM results with the following observations:

1. EBITDA (as defined by the loan agreement) has decreased from \$50MM as at June 30, 2013 to \$43MM as at June 30, 2014;
2. The July LTM EBITDA number will be higher as July 2014 EBITDA of \$8.8MM is \$4.3MM higher than the \$4.5MM in 2013. Given the shift in sales to July from June (described above); the YOY gap is more than halved.
3. Sales declines seem to have stabilized. The decreasing to flat sales has been partially offset by reductions in SG&A costs.
4. The company wrote-off \$83MM of intangible assets over the last 12-months; and
5. The leverage ratios are somewhat volatile as the debt is denominated in US dollars while the company's earnings are in Canadian dollars.
6. As a result of the drop in EBITDA (especially in June 2014 due to the shift of sales to July) combined with the depreciation of the Canadian dollar resulted in a senior leverage ratio in excess of 7.5 times, above the 7-times covenant.

#### Bankruptcy Strategy

The 1st lien stated objective is no recovery to the 2nd lien. They further said they would rather pay \$10-\$15MM to their advisors than have the 2nd lien have any recovery after the 1st lien is repaid.

1. Do not defend our position - Not recommended as 2nd lien agent and largest lender, there is significant upside to protect.
2. Vigorously defend to hopefully be in a position to encourage consensual agreement that would see some recovery to the 2nd lien after the 1st lien has a full recovery.

We recommend.

#### SELECTED ACCOUNT STRATEGY: Rehabilitate

While we have written-off our entire 2nd lien exposure, we continue to believe that there is a potential recovery given sufficient runway. Our strategy is simply to work with the company and 1st lien lenders to negotiate an extension of the 1st lien debt. This will require the 2nd lien debt to PIK its interest (or convert to equity) until the first lien is fully repaid.

#### ACTION DATES:

July 5, 2015 - Current maturity of 2nd lien debt

#### SIGNATURES:

Name	Les Vowell	Ray Chang
Title	Sr. Manager SLAS	V.P. SLAS
Group		

Approval input by: Giselle Ghafari on 2014/08/25

Distribution List:

Chris Abe - Managing Director RBCCM 30th Floor, South Tower  
Fred Amello - RBCCM Portfolio Management, 30th Floor South Tower  
James Parisi - RBCCM Portfolio Management, 30th Floor South Tower  
Rachel Stevens - Managing Director & VP GRM, 7th Floor South Tower  
William Cagglano - Managing Director, 12th Floor, 3 WFC.

ATTACHMENTS
-------------

- 1) [Exposure August 22, 2014.xls](#)
- 2) [Nelson - Key Terms of Second Lien Restructuring Proposal.pdf](#)
- 3) [Nelson Structure Scenarios 7-28-2014v9.xlsx](#)



**ADMINISTRATION PAGE**

**Single Name: NELSON EDUCATION LTD.**

EXIST. APP.	EXIST. O/S	\$MM	Q4/14	Q1/15	Q2/15	Q3/15	Q4/15	Q1/16	Q2/16	Q3/16	Q4/16	Full Year Q4/17	Full Year Q4/18
24.02	24.01	GIL	23.53	23.05	22.57	22.09	21.61	21.13	20.66	20.18	19.71	17.83	0.00
12.40		PCL	12.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00		ACL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
117.40		WO	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40	117.40
	0.19	DLI											

Interest rate is the rate of the Segment with the largest expected loss at time of impairment. All-in Rate: 6.25000

Currency that Provision is booked in or choose currency based on the largest impaired amounts: Currency: USD Board Rate: 1.09000

TVM ACL (CDN\$) is: 3.976 TVM ACL Foreign Currency is: 3.648

**TVM - Interest Rate - Rationale:**

State reasoning behind your determination of selecting the largest expected loss at time of impairment (and hence the interest rate used)

1. Only collect interest on 1st lien debt after March 2014)
2. 1st lien debt Amortizes 0.25% per quarter
3. No interest on 2nd lien debt
4. 1st lien term is 5-years
5. 2nd lien term is 6-years
6. Exchange Rate 1.09

**TVM - Rationale for TVM Assumption (Cash Flow Forecasts):**

RBC exposure consists of \$22.7MM 1st lien term loan and \$11.7MM 2nd lien term loan (after write-off and applying DLI to principle).

Assume 2nd lien interest ceases after March 31st payment date.

1st lien will not be repaid at maturity and will be extended as part of a longer term restructuring.

PCL/ACL contains \$0.00MM in PCL relating to L/Cs which are expected to be drawn in 0.00 year(s) and \$0.00MM designated GIL.

	Prior Amount	Amount This ACU	Total Amount To Date
LRE W/O Legal	\$0.00	\$0.00	\$0.00
LRE W/O Other	\$0.00	\$0.00	\$0.00
Prinicipal W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
Total W/O	\$117,403,532.27	\$0.00	\$117,403,532.27
PCL Increase	\$12,403,532.27	\$0.00	\$12,403,532.27
Total PCL Increases Since Inception of Loan			\$0.00
PCL Reversal	\$0.00	\$0.00	\$0.00
Total PCL Reversals Since Inception of Loan			\$0.00
ODWO Recoveries for this Fiscal Year	\$0.00	\$0.00	\$0.00
Total ODWO Recoveries	\$0.00	\$0.00	\$0.00
Total ODWO Recoveries % of Total W/O			0.00%
Net PCL			\$12,403,532.27
FX Adjustment		\$0.00	\$0.00
ACL	\$0.00	\$0.00	\$0.00

**Pricing when transferred to SLAS:**

First Lien.

L+250

ABR + 150  
LCs 250

2nd Lien

L+600  
ABR + 500

**Covenant Breach:** N

**Comments:** 7-times Sr. debt to gross EBITDA leverage unlikely to be breached prior to the maturity of the 1st lien debt in July 2014.

**Security Shortfall:** Y

**Comments:** See PCL calculation in Octobre 2012 ACU

Loan Impairment:	Y	COB:	N
Restriction on Sale of Debt:	N	Par Crossing:	N
EFT/ACH:	N	PDS:	N
Non Lending Services:	N		
Syndication:	Y		
Include details of RBC's share, participation details of other lenders, identification of Agent and other pertinent details.			
Comments:	RBC was agent on \$287MM 1st lien debt (we have resigned and Wilmington Trust whas taken over. largest 1st lien debt holders are [REDACTED])		
	RBC is agent on 2nd lien. RBC [REDACTED]		
Agent:	Y		
Include details such as identification of Agent and other pertinent information.			
Comments:	RBC is agent the 2nd lien loan. Until January 9, 2014 we were also agent on the 1st lien facility,		

**C.P. EXCEPTIONS:**

GRR01-01 : Single Name Credit Risk Limits - Corporates - Exposure	\$33,749,353.03
PG5-1-12 : U.S. DOLLAR CURRENT ACCOUNTS WITH PAR CROSSING PRIVILEGES	\$0.00
CIR01 : STRUCTURAL SUBORDINATION - CORPORATE BORROWERS	\$0.00

**Rationale:**

Note: The CPE exceptions were in place prior to the transfer into SLAS. The downgrade in BRR increased the amount of the exception.

GRR01-02 Delete as EC is \$5.2MM, below the GRR01-02 \$7.7MM max.

GRR10 - Security for the 2nd lien ranks behind the first lien term loan. This was a hung-underwriting. The balance of the 2nd lien loan has been written-off, thus the GRR10 exception is being removed.

## **TAB 3**

Goodmans<sup>LLP</sup>

Barristers & Solicitors

Bay Adelaide Centre  
333 Bay Street, Suite 3400  
Toronto, Ontario M5H 2S7

Telephone: 416.979.2211  
Facsimile: 416.979.1234  
goodmans.ca

Direct Line: 416.597.4285  
rchadwick@goodmans.ca

September 19, 2014

Via Email

Andrew V. Tenzer  
Paul Hastings LLP  
75 East 55<sup>th</sup> Street  
New York, NY 10022

EXHIBIT NO 3  
EXAM OF LCS Vowell  
DATE AUG 5, 2015  
REPORTER Lisa Lambert  
ASAP REPORTING SERVICES INC.

**Re: Nelson Education Ltd. ("Nelson" or the "Company")**

Dear Sirs,

We acknowledge receipt of your letter dated September 16, 2014, and our response is set out below. Any capitalized terms set forth but not defined herein have the meanings ascribed to such terms in your letter dated September 16, 2014.

Certain of the questions in your letter suggest that your client may not have received the full set of materials relating to the Company's proposed transaction announced on September 10, 2014 (the "**Transaction**"). Accordingly, enclosed with this letter please find a copy of the Company's term sheet dated September 10, 2014, a copy of the first lien support agreement dated September 10, 2014 (the "**Support Agreement**"), and a copy of the Company's presentation relating to the Transaction dated September 10, 2014. These materials are being provided to you and your client on a confidential basis.

As you are aware, the maturity date under the First Lien Credit Agreement was July 3, 2014, and the Company did not have the ability to repay the outstanding obligations under the First Lien Credit Agreement at maturity. The Company has been engaged in discussions with its lenders since June 2013 to address its obligations under its credit facilities and advanced many different transaction structures and options, including, among others, the Company's proposed transaction announced on July 7, 2014 (the "**July 7 Transaction**"). None of the Company's proposed transaction structures, including the July 7 Transaction, received the support of the Company's lenders, and the Company continued to engage in ongoing discussions and negotiations with its lenders, including your client, with the goal of achieving a consensual resolution.

Prior to announcing the Transaction on September 10, 2014, the Company had reviewed and considered numerous various options and alternatives and considered the interests of the Company and its stakeholders. The Company believes that the Transaction announced on September 10, 2014 is in the best interests of the Company as the Transaction, among other things, protects value, provides stability for the Nelson business, including its employees, customers, lenders and other key stakeholders, preserves the priority waterfall among the Company's lenders, and includes a comprehensive and open sale process to identify potential sale transactions.



The Company believes that the early consent consideration to be provided to those First Lien Lenders under the Company's First Lien Credit Agreement who consent to the Transaction and execute the Support Agreement on or prior to the September 25, 2014 early consent date is within market norms for a transaction of this nature and does not violate the Intercreditor Agreement. The Support Agreement provides that only those First Lien Lenders who execute the Support Agreement, or a Joinder Agreement in the form attached to the Support Agreement, prior to 5:00 p.m. on September 25, 2014 will be entitled to receive the early consent consideration. Any First Lien Lenders who do not execute the Support Agreement, or a Joinder Agreement in the form attached to the Support Agreement, prior to 5:00 p.m. on September 25, 2014 will not be entitled to receive the early consent consideration.

The Sale Process in connection with the Transaction has been structured to explore all possible sale and investment alternatives that may be available to the Company in a fair and open process. The Company believes that the Sale Process is fair and appropriate in the circumstances. The Company's intention is to seek the Second Lien Lenders' support for any potential transaction resulting from the Sale Process based on the results and facts at the appropriate time.

The Company has worked with RBC and its advisors cooperatively to advance a consensual solution that could be accepted by the parties. The Second Lien Agent has a significant amount of information relating to the Company as well as its refinancing efforts. The Company has also paid the Second Lien Agent's advisors' fees and expenses in a significant amount since March 2013.

The Company has until mid-November 2014 to determine a process for implementing the Transaction, and the Company intends to continue to work cooperatively with the Second Lien Agent and seek its views with respect to any such process. If the Company does not obtain the support of the Second Lien Agent for such a process, the Company may require a court process to implement the Transaction.

We disagree with the characterization of the September 2, 2014 meeting among the Company's representatives and advisors and the Second Lien Agents' representatives and advisors in your letter of September 16, 2014 and believe certain statements in your letter are factually incorrect.

At the September 2, 2014 meeting, the Company's CEO, financial advisors and counsel were all in attendance, and at a pre-arranged time at the meeting, they conducted discussions with one of the board members of the Company, as communicated to you at the meeting. Following the September 2, 2014 meeting, we followed up with you on September 3, 2014 asking whether you had any views or feedback following the discussions at the September 2, 2014 meeting. You responded that you did not.

On Saturday, September 6, 2014, we provided you with a proposed transaction outline addressing the Second Lien Lenders' claims. We received feedback from you over the following two days and provided a copy of the proposed transaction outline, incorporating your feedback, to the First Lien Lenders' advisors on September 8, 2014. We followed up with the First Lien Lenders' advisors and provided you with a revised proposed transaction outline on September 18, 2014.

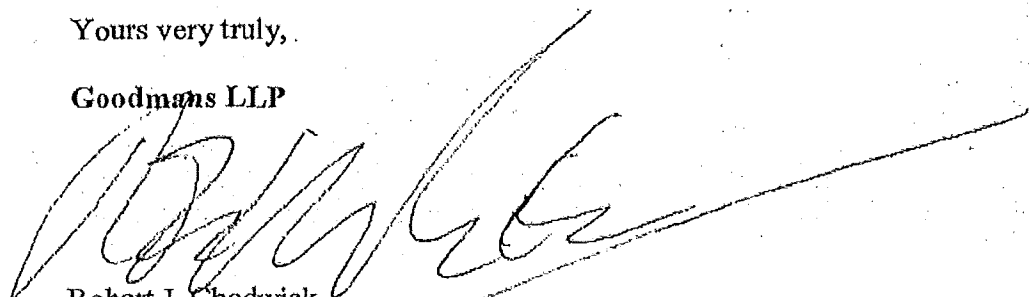
The Company intends to continue to work constructively with the Second Lien Agent to find a consensual solution in order to protect and maximize value. We continue to be available to discuss

Goodmans<sup>LLP</sup>

matters with you and your client and to advance outstanding matters to a resolution in order to provide the Company stability and certainty as well as protect the interests of the Company's stakeholders.

Yours very truly,

Goodmans LLP



Robert J. Chadwick

cc: D.J. Miller, Thornton Grout Finnigan LLP  
Jonathan Miller, CDG Group  
Les Vowell, RBC  
Dean Mullet, Alvarez & Marsal  
Caroline Descours, Goodmans LLP

**TAB 4**



Goodmans<sup>LLP</sup>

Barristers & Solicitors

Bay Adelaide Centre  
333 Bay Street, Suite 3400  
Toronto, Ontario M5H 2S7

Telephone: 416.979.2211  
Facsimile: 416.979.1234  
goodmans.ca

Direct Line: 416.597.4285  
rchadwick@goodmans.ca

October 6, 2014

Via Email

Andrew V. Tenzer  
Paul Hastings LLP  
75 East 55<sup>th</sup> Street  
New York, NY 10022

EXHIBIT NO 4  
EXAM OF Les Vowell  
DATE AUG 5, 2013  
REPORTER Lisa Lamberti  
ASAP REPORTING SERVICES INC.

**Re: Nelson Education Ltd. ("Nelson" or the "Company")**

Dear Sirs,

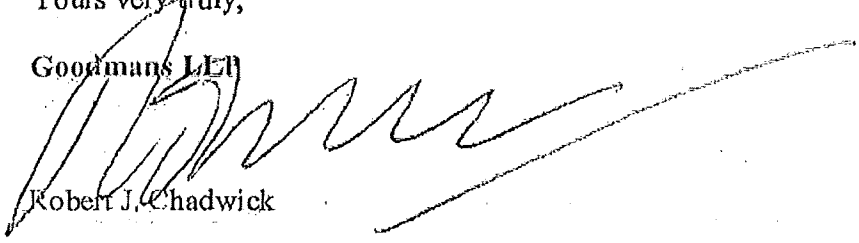
In response to your letter dated October 1, 2014, we are available to arrange a call to discuss matters in connection with the Company's sale and investment solicitation process and provide information, subject to appropriate confidentiality arrangements.

We disagree with your statement in your letter that the Consent Fee is not permissible under the Intercreditor Agreement. The Consent Fee is not an increase in interest under the First Lien Credit Agreement. Rather, it is a fee payable to First Lien Lenders who have executed a support agreement with the Company prior to the early consent deadline. We are available to discuss with you in more detail in order for you to arrive at the same conclusion as other parties.

We continue to remain available to discuss and address outstanding matters with you and your client to achieve a resolution to protect the interests of the Company and its stakeholders.

Yours very truly,

Goodmans LLP

  
Robert J. Chadwick

cc: D.J. Miller, Thornton Grout Finnigan LLP  
Jonathan Miller, CDG Group  
Les Vowell, RBC  
Dean Mullet, Alvarez & Marsal  
Caroline Descours, Goodmans LLP

6378080

## **TAB 5**



Bennett Jones LLP  
3400 One First Canadian Place, PO Box 130  
Toronto, Ontario, Canada M5X 1A4  
Tel: 416.863.1200 Fax: 416.863.1716

Kevin J. Zych  
Direct Line: 416.777.5738  
e-mail: zyohk@bennettjones.com

October 16, 2014

Via e-mail (Leslie.Sobel@rbccm.com)

Ms. Leslie J. Sobel  
Senior Counsel  
Royal Bank of Canada  
RBC Law Group  
3 World Financial Center  
200 Vesey Street  
New York, NY 10281  
U.S.A.

EXHIBIT NO 5  
EXAM OF Les Sobel  
DATE Aug 5, 2015  
REPORTER Lisa Lambert  
ASAP REPORTING SERVICES INC.

Dear Ms. Sobel:

Re: Nelson Education Ltd.

We are counsel to the Agent under the First Lien Credit Agreement (as those terms are defined below).

Reference is made to that certain First Lien Credit Agreement, dated as of July 5, 2007, among Nelson Education Ltd., as Borrower, Nelson Education Holdings Ltd., as Holdings, Wilmington Trust, N.A., as successor Administrative Agent and Collateral Agent ("Agent"), and the other Lenders party thereto (as amended, restated or modified from time to time, the "First Lien Credit Agreement"). Capitalized terms used but not defined herein have the meanings given them in the First Lien Credit Agreement.

This letter is in response to your letter to Jeffrey Rose, dated October 13, 2014, regarding the Borrower's payment of a consent fee under that certain Support Agreement, dated as of September 10, 2014, among the Borrower, Holdings, the Agent, and each of the Lenders signatory thereto (the "Support Agreement").

The Agent disagrees with your conclusion that the Borrower's payment of the First Lien Early Consent Consideration (as defined in the Support Agreement) under the Support Agreement constitutes a payment that must be shared with Royal Bank of Canada ("RBC") in its capacity as a Lender under the First Lien Credit Agreement. The Borrower's payment of the First Lien Early Consent Consideration was not a payment on account of the Loans held by Lenders. Rather, it was a

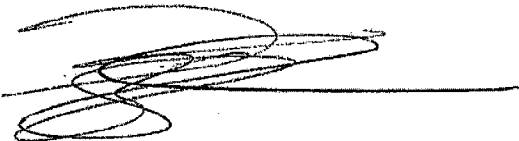
October 16, 2014  
Page Two

payment solely in consideration for the applicable Lenders' agreement to and execution of the Support Agreement, as provided in the Support Agreement, which RBC elected not to execute. Accordingly, the provisions of Section 2.14 of the First Lien Credit Agreement are not implicated.

Nothing contained herein is intended to be, or shall be, construed as a waiver or forbearance of any of the rights, remedies and/or powers of the Agent or Lenders against the Borrower, the Collateral, other Lenders or otherwise, a waiver of any Defaults or Events of Default, or a consent to any departure by the Borrower, the Agent or the Lenders from the express provisions of the First Lien Credit Agreement or any other Loan Documents. The Agent hereby expressly reserves all of its remedies, powers, rights and privileges under the First Lien Credit Agreement and the other Loan Documents, at law, in equity or otherwise.

Very truly yours,

**BENNETT JONES LLP**



Kevin J. Zych

c: Nelson Education Ltd.  
c/o Robert Chadwick, Esq. (Goodmans LLP)

Wilmington Trust, N.A.  
Attention: Jeffrey Rose, Esq.

Willkie Farr & Gallagher LLP.  
Attention: Paul Shalhoub, Esq.

# **TAB 6**

EXHIBIT NO 6  
EXAM OF Les Vowell  
DATE AUG 5, 2015  
REPORTER Lisa Lambert  
ASAP REPORTING SERVICES INC.

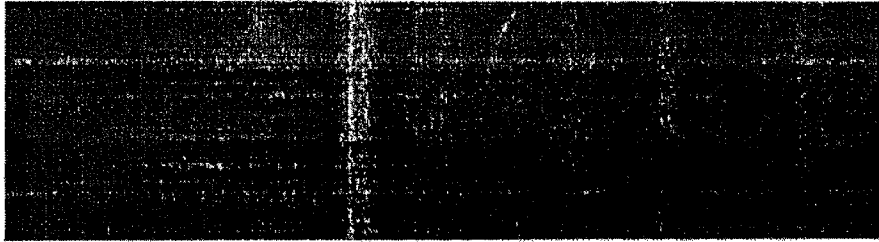
**NR003585**

Message

**From:** Vowell, Les [/O=GEMS/OU=CANADA01/CN=RECIPIENTS/CN=LES.VOWELL]  
**Sent:** 9/11/2014 5:22:29 PM  
**To:** [REDACTED]  
**Subject:** RE: Nelson Debtwire Article

That is our assessment

**From:** [REDACTED]  
**Sent:** 2014, September, 11 5:22 PM  
**To:** Vowell, Les  
**Subject:** RE: Nelson Debtwire Article  
I guess we will see them in court.



**From:** Vowell, Les [mailto:Les.Vowell@rbccm.com]  
**Sent:** September-11-14 5:20 PM  
**To:** [REDACTED]  
**Subject:** FW: Nelson Debtwire Article

One more article that just came out.

Les

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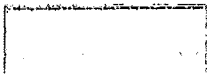
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**NR002401**

Message

**From:** Miller, Jonathan [jmiller@cdggroup.com]  
**Sent:** 5/1/2014 1:30:46 PM  
**To:** [REDACTED] Les.Vowell@rbccm.com  
**CC:** [REDACTED]  
**Subject:** RE: Nelson

Appreciate it, thanks

 Jonathan S. Miller, Senior Managing Director  
CDG Group, LLC  
645 Fifth Avenue, New York, NY 10022  
(T) 212 513 1612 (C) 917 613 8823 (F) jmiller@cdggroup.com

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**From:** [REDACTED]  
**Sent:** Thursday, May 01, 2014 1:23 PM  
**To:** Miller, Jonathan  
**Cc:** Les.Vowell@rbccm.com; [REDACTED]  
**Subject:** RE: Nelson

We will review this and will follow up ASAP. Thanks.

**From:** Miller, Jonathan [mailto:jmiller@cdggroup.com]  
**Sent:** Thursday, May 01, 2014 1:19 PM  
**To:** [REDACTED]  
**Cc:** Les.Vowell@rbccm.com  
**Subject:** Nelson

Just wanted to make sure you saw this. Please sign and send back to us. Thanks



Jonathan S. Miller, Senior Managing Director  
 CDG Group, LLC  
 645 Fifth Avenue, New York, NY 10022  
 (T) 212 613 1619 (C) 917 613 8828 (E) [jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)

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**TAB 7**

Message

**From:** Chang, Raymond S [/O=GEMS/OU=CAN-TORONTO/CN=RECIPIENTS/CN=CHANGRAS]  
**Sent:** 3/27/2014 10:55:04 AM  
**To:** Vowell, Les [/O=GEMS/OU=CANADA01/CN=RECIPIENTS/CN=LES.VOWELL]  
**Subject:** RE: Nelson

Can we really wait until next week? For a 7 business day extension, it is a no brainer if we can get in exchange a commitment to pay our interest at the end of the extended cure period does not require meeting with all these high priced help.

---

**From:** Vowell, Les  
**Sent:** 2014, March, 27 10:33 AM  
**To:** Chang, Raymond S  
**Subject:** RE: Nelson

That is what they want to do. I said, I would listen to any proposal, but I need more than please extend the grace period.

As I am in Toronto next week, trying to get a meeting with the company and financial advisors.

Les

---

**From:** Chang, Raymond S  
**Sent:** 2014, March, 27 10:19 AM  
**To:** Vowell, Les  
**Subject:** RE: Nelson

Why can't we not agreed to the extended cure period in exchange for Nelson's undertaking to pay at that time?

---

**From:** Vowell, Les  
**Sent:** 2014, March, 27 7:50 AM  
**To:** Chang, Raymond S  
**Subject:** RE: Nelson  
7-business days

---

**From:** Chang, Raymond S  
**Sent:** 2014, March, 26 6:00 PM  
**To:** Vowell, Les  
**Subject:** RE: Nelson

I really had thought that we could have squeezed out one more payment. Do we know what "extended cure period" he is talking about?

---

EXAM OF 7 Les Vowell  
DATE Aug 5, 2015  
REPORTER Lisa Lambert  
ASAP REPORTING SERVICES INC.

NR000438

**From:** Vowell, Les  
**Sent:** 2014, March, 26 4:53 PM  
**To:** Chang, Raymond S  
**Subject:** FW: Nelson  
FYI



Jonathan S. Miller, Senior Managing Director  
CDG Group, LLC  
645 Fifth Avenue, New York, NY 10022  
(T) 212 813 1619 (C) 917 613 6623 (E) [jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)

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---

**From:** Mullett, Dean [<mailto:dmullett@alvarezandmarsal.com>]  
**Sent:** Wednesday, March 26, 2014 3:41 PM  
**To:** Miller, Jonathan  
**Subject:** Re: Nelson

Jon, just as a heads up that to maintain Nelson's flexibility regarding the 2nd lien interest payment and our request for an extension of the cure period, after tomorrow's Board meeting, we will likely be stopping the pre-authorized payment for the interest that would automatically come out on March 31.

Please don't read into this that we are anticipating a decision in any particular direction from your end, but that Nelson just wants to maintain flexibility to continue discussing an extended cure period with you, and not see the monies go out the door before you come to a decision. As you know, Nelson has a 7 day cure period in the current credit agreement.

Any questions, please let me know.

Thanks.

Dean.

Dean Mullett  
Managing Director  
Head of Corporate Finance & Investment Banking  
Alvarez & Marsal Canada

**From:** <Miller>, Jonathan <[jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)>  
**Date:** Wednesday, March 26, 2014 at 9:01 AM

NR000438

To: dean mullett <[dmullett@alvarezandmarsal.com](mailto:dmullett@alvarezandmarsal.com)>  
Subject: RE: Nelson

ok



Jonathan S. Miller, Senior Managing Director  
CDG Group, LLC  
645 Fifth Avenue, New York, NY 10022  
(T) 212 813 1619 (C) 917 613 8823 (E) [jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)

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**From:** Mullett, Dean [<mailto:dmullett@alvarezandmarsal.com>]  
**Sent:** Wednesday, March 26, 2014 7:29 AM  
**To:** Miller, Jonathan  
**Subject:** Re: Nelson

Jon, will call you at 10:30.

Thanks.

Dean.

Dean Mullett  
Managing Director  
Head of Corporate Finance & Investment Banking  
Alvarez & Marsal Canada

**From:** <Miller>, Jonathan <[jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)>  
**Date:** Tuesday, March 25, 2014 at 4:32 PM  
**To:** dean mullett <[dmullett@alvarezandmarsal.com](mailto:dmullett@alvarezandmarsal.com)>  
**Subject:** RE: Nelson

How about 9:00am?

NR000438



Jonathan S. Miller, Senior Managing Director  
CDG Group, LLC  
645 Fifth Avenue, New York, NY 10022  
(T) 212 813 1619 (C) 917 613 8823 (E) jmillers@cdggroup.com

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---

**From:** Mullett, Dean [mailto:dmullett@alvarezandmarsal.com]  
**Sent:** Tuesday, March 25, 2014 4:31 PM  
**To:** Miller, Jonathan  
**Subject:** Re: Nelson

Jon, apologies, hectic couple of days. What time are you in tomorrow morning?

Thanks.

Dean.

Dean Mullett  
Managing Director  
Head of Corporate Finance & Investment Banking  
Alvarez & Marsal Canada

**From:** Miller, Jonathan  
**Sent:** Tuesday, March 25, 2014 3:25 PM  
**To:** Mullett, Dean  
**Subject:** RE: Nelson

Dean, not sure if you got my vim yesterday, but I wanted to follow up on one thing from Friday. Please give me a call when you have a chance. Thanks





Jonathan S. Miller, Senior Managing Director  
CDG Group, LLC  
645 Fifth Avenue, New York, NY 10022  
(T) 212 813 1619 (C) 917 613 8823 (E) [jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)

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**From:** Mullett, Dean [<mailto:dmullett@alvarezandmarsal.com>]  
**Sent:** Friday, March 21, 2014 12:29 PM  
**To:** Vowell, Les; Miller, Jonathan  
**Subject:** Re: Nelson

Les, I think we need you on the call. So even a 15 minute break would be good.

Dean Mullett  
Managing Director  
Head of Corporate Finance & Investment Banking  
Alvarez & Marsal Canada

**From:** Vowell, Les  
**Sent:** Friday, March 21, 2014 12:01 PM  
**To:** Mullett, Dean; '[jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)'  
**Subject:** Re: Nelson

Dean,

I am tied up on an other file all afternoon. I don't know when it will end.

Les

**From:** Mullett, Dean [<mailto:dmullett@alvarezandmarsal.com>]  
**Sent:** Friday, March 21, 2014 11:35 AM  
**To:** Miller, Jonathan <[jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)>  
**Cc:** Vowell, Les  
**Subject:** Re: Nelson

?Jon and Les, would the two of you be available for a call @ 3 pm today with Rob Chadwick and I?

Please let me know.

Thanks.

NR000438

Dean.

Dean Mullett  
Managing Director  
Head of Corporate Finance & Investment Banking  
Alvarez & Marsal Canada

**From:** Miller, Jonathan  
**Sent:** Wednesday, March 19, 2014 10:12 AM  
**To:** Mullett, Dean  
**Subject:** Nelson

Dean, just wanted to check-in and see if there is anything new on your end. Let me know. Thanks



Jonathan S. Miller, Senior Managing Director  
CDG Group, LLC  
645 Fifth Avenue, New York, NY 10022  
(T) 212 813 1619 (C) 917 613 8823 (E) [jmiller@cdggroup.com](mailto:jmiller@cdggroup.com)

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**TAB 8**

Message

From: Vowell, Les [/O=GEMS/OU=CANADA01/CN=RECIPIENTS/CN=LES.VOWELL]  
Sent: 4/14/2014 12:19:46 PM  
To: Campbell, Bruce [/O=GEMS/OU=CAN-TORONTO/CN=RECIPIENTS/CN=BRUCE.CAMPBELL]  
CC: Chang, Raymond S [/O=GEMS/OU=CAN-TORONTO/CN=RECIPIENTS/CN=CHANGRAS]  
Subject: Update - Nelson & [REDACTED]

**NELSON EDUCATION**

ACU has been prepared recommending the balance of the 2nd lien exposure (\$12.4MM) be written off.

Nelson Education did pay its 1st lien interest payment but did not make its March 31, 2014 2nd lien interest payment of approximately \$2.3MM (RBC share \$2.0MM). Under the loan agreement, Nelson had a 7-business day grace period to make the payment.

Nelson requested that the 2nd lien lenders extend the 7-business day grace period by 30-calendar days. The extension would provide time for the stakeholders and 2nd lien lenders agree upon and present a term sheet to the 1st lien lender group. After extensive discussions, the 2nd lien lenders provide unanimous approval to extend the grace period to negotiate a term sheet. As part of this agreement, the lenders received a partial interest payment of \$350 thousand (RBC approximately \$300 thousand). The rationale for approving the extension was:

1. It was our firm belief the company would not and could not pay the full amount of 2nd line interest;
2. The non-extension of the grace period would trigger an Event-of-Default and the 1st lien lenders could accelerate;
3. Under the Inter-Creditor Agreement, the 2nd lien lenders could not under take any legal remedies. The stand-still period is 180-days;
4. The Event-of-Default would force the company to file under CCAA during its most important sales quarter; and
5. Most concerning is the 1st lien lenders are split into 2 --opposing camps that cannot agree upon a common approach. The fear is the company could languish in bankruptcy for an extend period of time with legal and advisory fees consuming a large portion of our potential recovery.

STRATEGIC DIRECTION

We have attempted to engage the 1st lien lenders in restructuring discussion is September 2013. The 1st lien steering committee was and remains split on how to restructure the Nelson debt. As a result they did not respond to a restructuring proposal. Given their lack of engagement, we put pencils down and were content to continue to collect 2nd lien interest, knowing the file would become active in April 2014. \$8.6MM of DLI has been collected and applied to the principle balance.

The number one objective is to buy time as we are seeing improving trends in the K-12 and higher education text book market. The proposed strategic direction is:

1. Maintain as much of the 2nd lien debt as possible (i.e. minimize the conversion of debt to equity);
2. Expect the 2nd lien debt to PIK its interest. We would propose the PIK interest increase by at least the amount of any increase in the 1st lien interest; and
3. Negotiate for a sufficient time to allow expected increases in sales to materialize from expected curriculum changes in the provincial school districts to fully impact EBITDA.

As noted previously, the 1st lien lenders appear hopelessly divided. Based on discussions with the Nelson's advisors and some 1st lien lenders, the 2 opposite positions are:

Aries -- the largest 1st lien holder wants put in place a capital structure that would see 40% of the 1st lien debt convert to equity, with 60% rolling into a new 1st lien debt, priced at market rates to deliver a PAR piece of paper. This position would result in a negligible recovery for the 2nd lien. It is believed they have about 40% of the 1st lien lenders supporting their position.

Marblegate -- is a distressed hedge fund that has expressed a strong desire not to own Nelson as they believe ownership is fraught with regulatory approval risk. They have presented a term sheet to Nelson (copy attached) that proposed a 1-year forbearance, an increase in 1st lien interest to a 7% fixed rate; the appointment of a CRO; and various milestones. Our

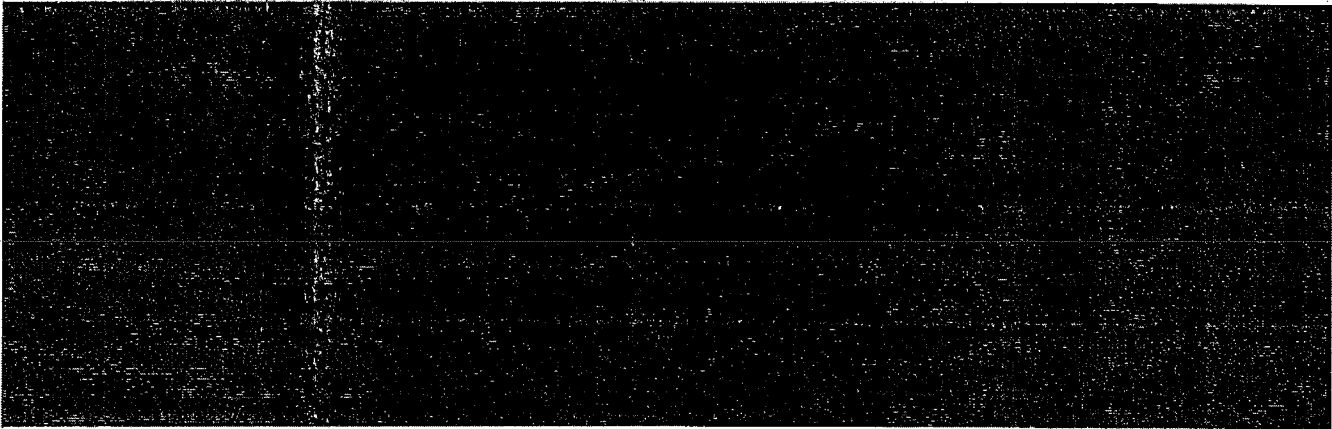
EXHIBIT NO 8  
EXAM OF Les Vowell  
DATE AUG 5, 2015  
REPORTER VISA LAMBERTI  
ASAP REPORTING SERVICES INC.

view of the term-sheet is that it is a reasonable starting position. Nelson, like RBC, would like a longer forbearance term. The milestones also give us some concerns. Marblegate believes they have the support of over 50% of the 1st lien lenders (close to 60% if they assume they get RBC 1st lien support).

Of the 2-positions, Marblegate's is more closely aligned to our strategic interest.

Nelson will be responding to the Marblegate term sheet and are seeking 2nd lien input and support for the term sheet. Nelson will present the term sheet as being supported by the company and the 2nd lien lenders.

These negotiations will also include the sponsor (Apex) and the role they will play in the new structure. It is our understanding they will continue to play an active role if there is a financial incentive, i.e. a percentage of any recovery to the 2nd lien. Whether Apex can add value is subject to debate.



Leslie P. Vowell

Royal Bank of Canada  
3 World Financial Center  
200 Vesey Street  
New York, NY  
10281

212-428-6607  
les.vowell@rbccm.com

**TAB 9**



Message

From: Vowell, Les [/O=GEMS/OU=CANADA01/CN=RECIPIENTS/CN=LES.VOWELL]  
Sent: 5/6/2014 10:20:04 AM  
To: HoSing, Joanne [/O=GEMS/OU=CAN-TORONTO/CN=RECIPIENTS/CN=HOSINGJO]  
Subject: Nelson Education - Enterprise Watch List

March 31, 2014 MISSED INTEREST PAYMENT

Nelson Education did pay its 1st lien interest payment but did not make its March 31, 2014 2nd lien interest payment of approximately \$2.3MM (RBC share \$2.0MM). Under the loan agreement, Nelson had a 7-business day grace period to make the payment.

Nelson's current cash balance is \$30MM. The company has made representations that making the payment would create a liquidity problem by fiscal year-end (June 30th) as:

Q4 is an important sales quarter as they ramp up their sales to Universities. Account receivables are forecast to use \$27MM in working capital, Inventory \$3MM, and Accounts Payable would be an estimated source of approximately \$14MM in liquidity; thus working capital requirements are estimated to use \$16MM of the \$30MM cash reserves.

The company is responding to a term sheet from a group of 1st lien lenders that they hope will extend the term of their loan. They anticipate there would have to be an additional principle pay-down as part of the enticement to get the lenders to extend.

Nelson requested that the 2nd lien lenders extend the 7-business day grace period. The extension would provide time for the stakeholders and 2nd lien lenders agree upon and present a term sheet to the 1st lien lender group. After extensive discussions, the 2nd lien lenders provide unanimous approval to extend the grace period to negotiate a term sheet. As part of this agreement, the lenders received a partial interest payment of \$350 thousand (RBC approximately \$300 thousand). The rationale for approving the extension was:

1. It was our strong belief the company would not and could not pay the full amount of 2nd line interest;
2. The non-extension of the grace period would trigger an Event-of-Default and the 1st lien lenders could accelerate;
3. Under the Inter-Creditor Agreement, the 2nd lien lenders could not under take any legal remedies. The stand-still period is 180-days;
4. The Event-of-Default would force the company to file under CCAA during its most important sales quarter; and
5. Most concerning is the 1st lien lenders are split into 2 opposing camps that cannot agree upon a common approach. The fear is the company could languish in bankruptcy for an extend period of time with legal and advisory fees consuming a large portion of our potential recovery.

STRATEGIC DIRECTION

Nelson Education transferred into SL&AS in October 2012. We have had a stepped strategic approach.

1st - We had a \$48.5MM revolving credit facility that matured July 5, 2013. We were successful in getting the facility to maturity without a loan drawdown.

2nd With revolver exposure gone, our strategic direction was to focus on our 2nd lien exposure. In July 2013, we advised the largest 1st lien lenders RBC would be resigning as 1st lien agent and asked them to find a new agent. Wilmington Trust is now the new 1st lien agent.

3rd- We attempted to engage the 1st lien lenders in restructuring discussion in September 2013. The 1st lien steering committee was and remains split on how to restructure the Nelson debt. As a result they did not respond to a restructuring proposal. Given their lack of engagement, we put pencils down and were content to continue to collect 2nd lien interest, knowing the file would become active in April 2014. \$8.6MM of DLI has been collected and applied to the principle balance.

The number one objective is to buy time as we are seeing improving trends in the K-12 and higher education text book market. The proposed strategic direction is:

1. Maintain as much of the 2nd lien debt as possible (i.e. minimize the conversion of debt to equity);
2. Expect the 2nd lien debt to PIK its interest. We would propose the PIK interest increase by at least the amount of any increase in the 1st lien interest; and
3. Negotiate for a sufficient time to allow expected increases in sales to materialize from expected curriculum changes in the provincial school districts to fully impact EBITDA.

EXHIBIT NO 9  
EXAM OF Les Vowell  
DATE AUG 5, 2015  
REPORTER Lisa Lambert  
ASAP REPORTING SERVICES INC.

NR000295

As noted previously, the 1st lien lenders appear hopelessly divided. Based on discussions with the Nelson's advisors and some 1st lien lenders, the 2 opposite positions are:

Arises the largest 1st lien holder wants put in place a capital structure that would see 40% of the 1st lien debt convert to equity, with 60% rolling into a new 1st lien debt, priced at market rates to deliver a PAR piece of paper. This position would result in a negligible recovery for the 2nd lien. It is believed they have about 40% of the 1st lien lenders supporting their position.

Marblegate is a distressed hedge fund that has expressed a strong desire not to own Nelson as they believe ownership is fraught with regulatory approval risk. They have presented a term sheet to Nelson (copy attached) that proposed a 1-year forbearance, an increase in 1st lien interest to a 7% fixed rate; the appointment of a CRO; and various milestones. Our view of the term-sheet is that it is a reasonable starting position. Nelson, like RBC, would like a longer forbearance term. The milestones also give us some concerns. Marblegate believes they have the support of over 50% of the 1st lien lenders (close to 60% if they assume they get RBC 1st lien support).

Of the 2-positions, Marblegate's is more closely aligned to our strategic interest.

Nelson will be responding to the Marblegate term sheet and are seeking 2nd lien input and support for the term sheet. Nelson will present the term sheet as being supported by the company and the 2nd lien lenders.

These negotiations will also include the sponsor (Apex) and the role they will play in the new structure. It is our understanding they will continue to play an active role if there is a financial incentive, i.e. a percentage of any recovery to the 2nd lien. Whether Apex can add value is subject to debate.

Given the uncertainty of situation, the decision was made to write-off the balance of the 2nd lien debt of C\$12.4MM.

Leslie P. Vowell

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## **TAB VI**

**ERRATA AND FACTUAL CLARIFICATIONS TO ANSWERS GIVEN ON THE CROSS-EXAMINATION OF LES VOWELL HELD ON AUGUST 5, 2015**

No.	Page No.	Ques. No.	Question	Answer
1.	10	23	<p>I take it because of what you specialize in, if I can put it that way, you have some experience with litigation and insolvency proceedings relating to loans and restructurings of loans?</p>	<p><i>Surprisingly not. Actually 34 years of banking, this is the first time.</i></p> <p><b><u>Supplemental Response:</u></b></p> <p>Mr. Vowell understood the question to be “litigation in insolvency proceedings” (not “litigation and insolvency proceedings”) and answered in respect of his personal experience as a representative of RBC in litigation proceedings.</p>
2.	48-50	164-168	<p>Well, sorry, we have already established that there is an alternative transaction that doesn't provide for 100 per cent. If you go back to page 7 of the –</p> <p>So your understanding of the consent fee is that it only applies if everybody agrees?</p> <p>Well if you read -- you are reading on page 6, are you with me on the consent fee, that page?</p> <p>It says: “The consenting First Lien Lenders who sign a consent agreement.”[as read]</p>	<p><i>My understanding is you get the consent if 100 per cent, otherwise you go to the alternative. I don't think it's an either or.</i></p> <p><i>That was my -- at least that's my recollection. If I am wrong, I would be happy to know it.</i></p> <p><i>Yes.</i></p> <p><i>Yes.</i></p>

No.	Page No.	Ques. No.	Question	Answer
			<p>Okay. And then if you turn over to page 7, I am going to just show you, refresh your recollection. Do you see the paragraph just above "implementation paydown", where it says:</p> <p>"For avoidance of doubt, First Lien Lenders who do not execute a First Lien Lender consent agreement will not receive a First Lien early</p>	<p><i>Yes, it does. So I was wrong.</i></p> <p><b><u>Supplemental Response:</u></b>                      In reviewing the transcript Mr. Vowell sees that the question referred to the alternative transaction implementation method, and retracts the statement "So I was wrong." in answer to Q.168.</p>
			<p>consent consideration but will be bound to the transaction through the alternative transaction implementation method."[as read]</p> <p>Does that refresh your recollection?</p>	
3.	78	260	<p>And so you are saying that these are just reverse engineered valuation numbers, that these are not any meaningful attempt by RBC the ascribe value to the first lien loan?</p>	<p><i>Like I said, I am a -- well, first of all, these are not -- my numbers, not "somebody" at RBC.</i></p> <p><b><u>Supplemental Response:</u></b>                      Mr. Vowell has advised that the last part of the answer to Q.260 should read "these are my numbers, not 'somebody' at RBC" as confirmed in the answer to Q.261 immediately below.</p>
4.	83	276	<p>Do you see under "Available Strategies", where you write: "We have maintained a constructive working relationship with the sponsor and the company."[as read]</p>	<p><i>Yes.</i></p> <p><b><u>Supplemental Response:</u></b>                      Mr. Vowell wishes to clarify that his reference to "the Sponsor" is to the Equity Sponsor.</p>

No.	Page No.	Ques. No.	Question	Answer
5.	132	456	And it was your expectation as well, sir, that when the First Lien Debt was not paid at maturity, the debtor would cease to pay interest on the second lien?	<p><i>You have to -- no, you are only taking one part of this. There is a deception-tree process.</i></p> <p><b><u>Supplemental Response:</u></b></p> <p>There is a stenographer's error in that this should read "There is a decision-tree process".</p>

# TAB VII



**RBC  
Capital  
Markets**

**RBC NYB NON ACCRUAL LOAN AND LOAN  
PROVISION PROCEDURES**

**Document Number: OPS-OPS1568**

**Publication Date: March 31, 2014**

**Next Review Date: June 15, 2016**





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**(For Internal Use Only)**



## Most Recent Changes

### March 2014

- i. Added posting to eGL
- ii. Document Retention Policy
- iii. Updated exhibits

End



## 1. Procedures Summary Statement

These Procedures outline processes followed by the Credit Administration/Branch Controls department of Royal Bank of Canada's branch located at Three World Financial Center, New York, New York ("WFC Branch") related to placing loans on non-accrual status, assigning provision to non-accrual loans and partial or total write off if applicable

## 2. Rationale

These Procedures establish a consistent approach to the above process. These Procedures will help:

- Reduce operational risks to RBC;
- Outline and document roles and responsibilities related to placing loans on non-accrual status, assigning provision to non-accrual loans and write-offs;
- Assist in training and oversight of WFC Branch Operations personnel; and
- Ensure reasonable supervision by WFC Branch management of branch personnel, allocation of resources, and compliance with documented procedures and policy.

## 3. Scope

These Procedures apply to the Credit Administration/ Portfolio Reporting / Branch Controls departments of WFC Branch involved in placing loans on non-accrual status and assigning provision to non-accrual loans. Failure to develop, maintain and follow required procedures may result in severe reputation and financial impact to the organization. Individuals facilitating a financial transaction while willfully or recklessly disregarding the nature of the transaction are also subject to civil and criminal liability along with the organization. Conduct inconsistent with this procedure and other applicable policies may subject the employee involved to disciplinary action, up to and including termination of employment, in addition to possible civil and criminal penalties.

## 4. Overview of Non-Accrual Loan Process, the Provisioning Process and Write-Off

The Impaired Loan process identifies deteriorating trends in a borrower's ability to make scheduled principal/interest/fee payments on a loan in accordance with the terms and conditions of the credit agreement, and monitors the loan for downturns which would indicate that the loan should be placed on non-accrual.

### **ACCOUNT DETERMINATION AND PROVISIONING CRITERIA**

The Special Loans and Advisory Services ("SLAS") or Risk Management ("RM") makes the determination that a loan should be classified impaired. In addition, loans classified "Doubtful" or "Loss" by the Office of the Comptroller of the Currency ("OCC") should be classified impaired. Credits in the "Substandard" category are rated BRR 4 (but are rarely declared impaired), Doubtful credits are rated BRR 5, and Loss credits are rated BRR 6. (The other categories include "Pass" credits, rated BRR 1+ through 2-L, and "Special Mention" credits, rated BRR 3+H through 3L.)



Generally, the provisioning guidelines outlined by the OCC for assigning a provision against a loan are as follows:

- 15% provision for “Substandard” accounts;
- 50% provision for “Doubtful” accounts;
- 100% provision for “Loss” accounts.

### 5. Non Accrual Loan and Loan Provisioning Process

When a loan is declared impaired, the group making the decision (RM or SLAS) will advise Credit Administration / Portfolio Reporting by email, or memo / Advice of Credit Undertaking (“ACU”) or attachment (**Attachment A**) to an email. The information will include:

- Single / Borrower Name
- BRR (if the BRR is being downgraded)
- Effective date of non-accrual
- Authorized amount (not always)
- Outstanding amount (not always)
- Specific Provision (if applicable)
- Comments

Credit Administration / Portfolio Reporting will then advise Global Loans Administration (“GLA”) by email (see **Attachments B-1 and B-2**), detailing the Borrower information, as well as the transactions to be processed. The email should include instructions to:

- Place all facilities on non-accrual
- Change all loans to non-accrual status
- Establish the specific provision (if so advised)
- Write off accrued fees (where applicable)
- Write off accrued interest (where applicable)
- Process unamortized fees to DLI

#### Instructions to allocate specific provision:

- If the provision at the Single Name level is to be allocated among different borrowers, the amount must be prorated based on the total authorized. For example, if a USD \$10MM provision is to be allocated among three borrowers with authorized amounts of \$6MM, \$8MM, and \$12MM, the provision allocation would be 23.077% or \$2,307,700; 30.769% or \$3,076,900; and 46.154% or \$4,615,400 respectively.



On occasion, SLAS may advise the provision allocation at each borrower level.

GLA will process the transactions based on the instructions from Credit Administration / Portfolio Reporting and confirm by email the transactions processed (**Attachment C**).

- On a monthly basis GLA will distribute the following reports to Branch Operations and NY Finance.
  1. Reconciliation of Sub-ledger to General Ledger by transit
    - Non-accrual
    - LRA
    - Bad Debt Reserves
    - Debts Written Off
  2. Deferred Loan Income (including fees)
  3. Specific Provision
  4. Non-Performing Loan
- GLA will process no manual entries to RIBS G/L or eGL except to record the gain/loss on a non-performing loan sold in the secondary market.





Royal Bank of Canada  
Three World Financial Center Branch  
Operations Department  
Document Title: NYB Non-Accrual Loan and Loan Provision Procedures  
Publication Date: March 31, 2014  
Document Number: OPS-OPS1568

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[Redacted]

[Redacted]





## 9. Document Retention Policy

All working papers and documentation relating to the Non-Accrual and Loan Provision process must be maintained in accordance with the policies and procedures outlined in the Enterprise Records Management Policy, Document Number ERM-1-1 published September 15, 2010. Particular attention should be paid to the following subsections: RBC Records - Document Number ERM-2-1; Records Retention and Disposition – Document Number ERM-2-1; and Secure Destruction of Physical Records - ERM-2-9. Reference should also be made to Operational, Legal, and Regulatory Risk Standing Order S08.02.14 relating to Off-site Record Storage Transfer & Retrieval Procedures published December 28, 2006.

These documents can be found by clicking on the following links:

[Redacted link]

[Redacted link]

## 10. Advice and Counsel

The Chief Operating Officer, WFC Branch will provide advice and counsel on this procedure in consultation with SLAS, Finance and Taxation as necessary.



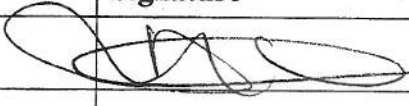
## 11. Appendix A – Non Accrual Loan and Loan Provision procedures Revision Record

### REVISION HISTORY

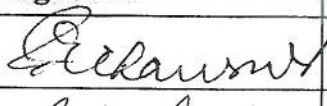
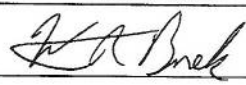


Version #	Date	Author
1.0	January 26, 2009	Lenore Liburd
2.0	October 27, 2011	Lenore Liburd
3.0	March 31, 2014	Lenore Liburd

### DOCUMENT REVIEWERS

Group	Name	Signature	Date
Portfolio Reporting	Angela McLeod		3/31/14

### DOCUMENT APPROVERS

Group	Name	Signature	Date
Credit Administration	Chandran Panicker		3/31/2014
WFC & OLP Branches	Walter R. Borek		4-1-14



Royal Bank of Canada  
Three World Financial Center Branch  
Operations Department  
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**Policy & Procedure Library**

**Publish Date:** March 31, 2014  
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**Document Number:** OPS-OPS1568  
**Target Units:** Functions, Global Technology & Operations (GTO),  
Group Risk Management, Internal Audit Services,  
Law, Wholesale GTO Centres, Capital Markets &  
Securities

**IN THE MATTER OF THE *COMPANIES' CREDITORS ARRANGEMENT ACT*,  
R.S.C. 1985, c. C-36, AS AMENDED**

Court File No: CV15-10961-00CL

**AND IN THE MATTER OF A PLAN OF COMPROMISE OR ARRANGEMENT  
OF NELSON EDUCATION LTD. AND NELSON EDUCATION HOLDINGS LTD.**

Applicants

**ONTARIO  
SUPERIOR COURT OF JUSTICE-  
COMMERCIAL LIST**

Proceeding commenced at Toronto

**TRANSCRIPT BRIEF  
(Sale Approval Motion and RBC Motion returnable  
August 13, 2015)  
Volume II – Evidence of Les Vowell**

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